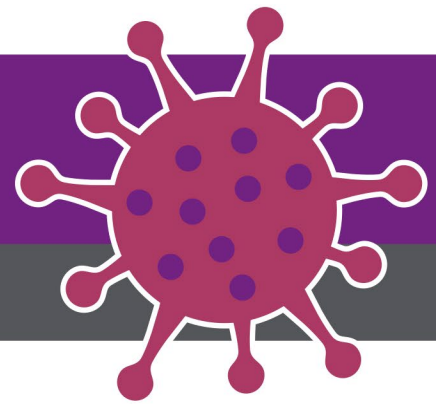


# CORONAVIRUS DISEASE 2019 (COVID-19)

## NY-Albany Regional Payer COVID-19 Coverage Summary



**Audience:** Revenue Excellence, Payer Strategies & Product Development, and Other Interested Parties

**Revision Date:** March 31, 2020

**Version:** Version #3

We appreciate your support as we work Together to ensure the safety of our patients, and community at large.

### NY – Albany Information

### Non-Governmental Third-Party Payer

Payer	Information
MVP	<ul style="list-style-type: none"> <li>• <b>Testing:</b> <ul style="list-style-type: none"> <li>○ MVP will cover diagnostic tests related to COVID -19</li> <li>○ No prior authorization is required for COVID – 19 testing</li> </ul> </li> <li>• <b>Member Costs:</b> <ul style="list-style-type: none"> <li>○ <u>Waived:</u> Office visit and testing for coronavirusCOVID-19 will be covered with no cost -share. COVID-19 diagnostic tests prescribed by doctors will be covered in full. Self-funded plan, you should check with your employers' benefits department for more information.</li> <li>○ <u>Not waived:</u> Payer has not provided any specific information on this topic.</li> </ul> </li> <li>• <b>Telehealth:</b> MVP Health Care are teaming up to offer their entire membership (including MVP's members throughout New York and in Vermont) access to virtual emergency medicine services that allows patients to connect with a physician 24/7 from the comfort of their home. The emergency medicine trained providers – powered by United Concierge Medicine – can assess a patient's need for COVID-19 testing and prescribe appropriate treatment <ul style="list-style-type: none"> <li>○ Use Modifier 95 and GT along with 02 as place of service</li> </ul> </li> <li>• <b>Payment for Inpatient Services:</b> Payer has not provided any information on this topic.</li> <li>• <b>Billing/Coding:</b> <ul style="list-style-type: none"> <li>○ <u>HCPCS:</u> CMS two codes U0001/U0002 will be accepted</li> <li>○ <u>CPT 87635:</u> Payer has not provided any information on this topic</li> <li>○ <u>Diagnosis Codes:</u> In order to identify which claims are related to COVID-19, it is imperative that providers bill the appropriate codes. Claims billed with the following ICD-10 codes in the first position for office, ER, or UCC visits that are for the primary purpose of testing will not apply a cost-share: B97.29, Z03.818 Z20.828</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Other:</b> Access to trained professionals: MVP members can call my ERnow at 1-833-my ERnow to be connected with emergency medicine trained providers <a href="https://www.mvphealthcare.com/covid19/">https://www.mvphealthcare.com/covid19/</a></li> </ul>
CDPHP	<ul style="list-style-type: none"> <li>• <b>Testing:</b> <ul style="list-style-type: none"> <li>○ CDPHP will cover diagnostic tests related to COVID-19</li> <li>○ No prior authorization is required for COVID-19 testing.</li> </ul> </li> <li>• <b>Member Costs:</b> <ul style="list-style-type: none"> <li>○ <u>Waived:</u> COVID-19 diagnostic tests prescribed by doctors will be covered in full</li> <li>○ <u>Not waived:</u> Payer has not provided any specific information on this topic.</li> </ul> </li> <li>• <b>Telehealth:</b> CDPHP Health Care are teaming up to offer their entire membership access to virtual emergency medicine services that allows patients to connect with a physician 24/7 from the comfort of their home. The emergency medicine trained providers – powered by United Concierge Medicine – can assess a patient’s need for COVID-19 testing and prescribe appropriate treatment. <ul style="list-style-type: none"> <li>○ <b>POS 11 and use modifier 95 or GT when submitting your telemedicine claims</b></li> </ul> </li> <li>• <b>Payment for Inpatient Services:</b> Payer has not provided any information on this topic.</li> <li>• <b>Billing/Coding:</b> <ul style="list-style-type: none"> <li>○ <u>HCPCS:</u> Payer has not provided any information on this topic</li> <li>○ <u>CPT 87635:</u> Payer has not provided any information on this topic</li> <li>○ <u>Diagnosis Codes:</u> Payer has not provided any information on this topic</li> </ul> </li> <li>• <b>Other:</b> <ul style="list-style-type: none"> <li>○ <u>Access to trained professionals:</u> CDPHP members can download the app on their smartphone, or call 1-866-ER-ANYWHERE to be connected to a live, emergency medicine provider, <b>or visit</b> <a href="http://www.cdphp.com/ERAnywhere">www.cdphp.com/ERAnywhere</a></li> <li>○ <u>CDPHP Customer Connect locations:</u> For the health and safety of our members, all CDPHP Customer Connect locations are closed until further notice.</li> <li>○ <u>Prior Authorization Suspensions:</u> Beginning March 20,2020, CDPHP is lifting all medical and behavioral health prior authorization requirements. This change is effective for all members, with the exception of self-insured groups. *Consult CDPHP policies and procedures, located on the provider portal, for the guidance on medical necessity requirements during this time. The suspension applies to the following: <ul style="list-style-type: none"> <li>▪ Scheduled surgeries or hospital admissions.</li> <li>▪ Retrospective review for inpatient hospital services and emergency services at in-network hospitals and payment of claims during the suspension of retrospective review.</li> <li>▪ Hospital discharge planning and preauthorization for home health care and inpatient rehabilitation services following an inpatient stay.</li> <li>▪ Hospital discharge planning and preauthorization for inpatient substance abuse use disorder treatment and inpatient mental health services.</li> <li>▪ Notification requirements for in-network emergency hospital admissions.</li> </ul> </li> </ul> </li> </ul> <p><b>** Note: This change does not apply to pharmacy prior authorizations.</b></p>

	<ul style="list-style-type: none"> <li>○ <b>Utilization Review:</b> Although prior authorizations requirements have been suspended and services that require care at a Center of Excellence, such as a transplant or out-of-network cancer care you will need to notify the utilization review department.  <a href="https://www.cdphp.com/newsroom/2020/03/03-16-cdphp-mvp-partnership">https://www.cdphp.com/newsroom/2020/03/03-16-cdphp-mvp-partnership</a>  <a href="https://www.cdphp.com/members/wellness/common-health-topics/cold-and-flu/coronavirus/">https://www.cdphp.com/members/wellness/common-health-topics/cold-and-flu/coronavirus/</a></li> </ul>
<b>Blue Shield</b>	<ul style="list-style-type: none"> <li>• <b>Testing:</b> <ul style="list-style-type: none"> <li>○ Blue Shield will cover diagnostic tests related to COVID-19</li> <li>○ Health Plan does not require prior authorization for COVID – 19 testing.</li> </ul> </li> <li>• <b>Member Costs:</b> <ul style="list-style-type: none"> <li>○ <b>Waived:</b> Blue Shield will cover the full cost of COVID-19 diagnostic tests as prescribed by doctor. <b>Temporarily waiving cost-shares and reimbursing for any clinically appropriate claims.</b></li> <li>○ <b>Not waived:</b> Payer has not provided any specific information on this topic.</li> </ul> </li> <li>• <b>Telehealth:</b> Blue Shield recommends members use telehealth to connect with a doctor when possible. In some instances, physicians may offer telehealth or use Blue Shields telemedicine provider, Doctor on Demand:  <a href="https://www.bsny.com/content/ny/member-services/benefits/telemedicine.html">https://www.bsny.com/content/ny/member-services/benefits/telemedicine.html</a></li> <li>• <b>Payment for Inpatient Services:</b> Payer has not provided any information on this topic.</li> <li>• <b>Billing/Coding:</b> <ul style="list-style-type: none"> <li>○ <b>HCPCS:</b> Payer has not provided any information on this topic</li> <li>○ <b>CPT:</b> <b>CPT codes 98967, 98968, 98970-98972, 99421-99423, G2010, G2012, G2061-G2063 when billed with place of service of 02. claims for services rendered by RNs services need to be electronically billed under the NPI of the supervising physician Telehealth claims as noted above will be processed for services dating back to March 17, 2020</b></li> <li>○ <b>Diagnosis Codes:</b> <b>At this time, Blue Shield is recommending that providers use the following diagnosis code for treatment related to the coronavirus as of April 1<sup>st</sup> U07.1 - 2019-nCoV acute respiratory disease</b></li> </ul> </li> <li>• <b>Other:</b> <ul style="list-style-type: none"> <li>○ <b>Reimbursing digital and telephonic CPT codes provided by qualified non-physicians for clinically appropriate services.</b></li> </ul> </li> </ul> <p> <a href="https://www.bsny.com/content/ny/about/news/coronavirus.html">https://www.bsny.com/content/ny/about/news/coronavirus.html</a>  <a href="https://www.bsny.com/content/ny/provider/news/coronavirus.html">https://www.bsny.com/content/ny/provider/news/coronavirus.html</a> </p>