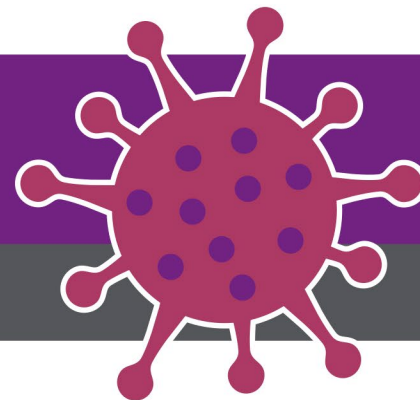


CORONAVIRUS DISEASE 2019 (COVID-19)

CMS Beneficiary Notices Alternative Delivery Methods



Audience: Patient Access Registration Teams, Care Management (Inclusive of Discharge Planners)

Revision Date: 4/6/2020

Version: Version #1

COVID-19 Response Team Owner: David Bittner, Finance

Date of Last Review: 09/04/20

We appreciate your support as we work together to ensure the safety of our patients, and community at large.

CMS has provided guidelines, through a March 26, 2020 MLN Connects article, on alternative delivery methods for the following beneficiary notices for patients with suspected or confirmed COVID-19.

- Important Message from Medicare (IM)_CMS-10065
- Detailed Notices of Discharge (DND)_CMS-10066
- Notice of Medicare Non-Coverage (NOMNC)_CMS-10123
- Detailed Explanation of Non-Coverage (DENC)_CMS-10124
- Medicare Outpatient Observation Notice (MOON)_CMS-10611
- Advance Beneficiary Notice of Non-Coverage (ABN)_CMS-R-131
- Skilled Nursing Advance Beneficiary Notice of Non-Coverage (SNFABN)_CMS-10055
- Hospital Issued Notices of Non-Coverage (HINN)

Hard Copies

Hard copies of the above beneficiary notices can be **dropped off with the patient** by any hospital worker who is able to enter the room safely. Please ensure that a contact number is provided to the beneficiary, so they can ask questions about the notice if the staff member is unable to do so in person.

Secured Email

If a hospital worker is unable to enter the room and the beneficiary / Ministry has access to email within the room, notices **can be delivered via secured email**. Please ensure these notices are annotated with the circumstances of delivery, the person delivering the notice, when the email was sent, and to whom.

Beneficiary Representative

If the notices cannot be received by the patient, notice delivery may be made via telephone or secure email to beneficiary representatives who are offsite. The notices should be annotated with the circumstances of the delivery, including the person delivering the notice via telephone, and the time of the call, or when and to where the email was sent.

Please reach out to your Revenue Excellence Leaders if there are any additional questions.