

CORONAVIRUS DISEASE 2019 (COVID-19)

Colleague Guidance on Getting Free At-Home,
Over the Counter COVID-19 Tests



Audience: All Colleagues

Revision Date: 1/19/2022

Version: #2

COVID-19 Response Team Owner: Planning

Date of Last Review: 1/18/2022

What's changed: Latest information about receiving free at-home COVID-19 tests from the U.S. federal government as well as how to receive them at no cost through your Trinity Health medical/prescription drug plan.

Recently, the Biden-Harris administration announced that all U.S. households would receive free at-home, over-the-counter (OTC) COVID-19 diagnostic tests, authorized by the U.S. Food and Drug Administration (FDA), if needed.

How to get your free at-home COVID-19 tests through the U.S. federal government:

1. Each household in the U.S. can order four (4) free, at-home COVID-19 tests starting Jan. 18, 2022 at [CovidTests.gov](https://www.covidtests.gov). The tests are completely free. There are no shipping costs. You don't need to enter a credit card number.
2. The U.S. Postal Service will handle shipping and delivery through first-class mail. Tests are expected to ship within 7 to 12 days of being ordered.
3. Free tests will also be available at some community health centers, rural clinics and federal testing sites.

How to get your at-home, over-the-counter (OTC) COVID-19 tests if you are covered by a Trinity Health medical/prescription drug plan

Effective Jan. 15, 2022, the U.S. federal government requires that all health plans cover at-home, OTC, FDA-authorized COVID-19 diagnostic tests. **This means FDA-authorized at-home, OTC COVID-19 tests are available to colleagues and their family members who are covered under a Trinity Health medical/prescription drug plan. Each covered family member is eligible to receive up to eight (8) tests per calendar month.**

Which COVID-19 tests does our plan cover?

Coverage includes FDA-authorized, at-home OTC COVID-19 antigen test kits. Common test kits include BinaxNOW™, Flowflex™, InteliSwab™, On/Go™ and QuickVue®. **IMPORTANT:** Proctor supervised tests are not eligible.

You have two options for coverage of at-home OTC COVID-19 test kits:

1. **Pay \$0 at an OptumRx at-home OTC COVID-19 test preferred network pharmacy:** Visit a participating Walmart, RiteAid or Trinity Health pharmacy and simply go to the pharmacy counter, present your member ID card and ask to have your OTC at-home COVID-19 test kit submitted to your plan for coverage. OptumRx continues to work with pharmacies to expand the preferred network. Updates to the preferred network will be available at optumrx.com/testinfo.
 - If you are unable to visit a participating Walmart or RiteAid when their pharmacy is open, you can purchase at-home OTC COVID-19 tests at the store's regular checkout counter. Then, you can submit for reimbursement of the test, up to a maximum reimbursement of \$12 per test.
2. **Purchase a kit and then submit form for reimbursement:** You can also purchase an at-home OTC COVID-19 test kit at other pharmacies or retailers (including online retailers). Keep your purchase receipt(s) to submit for reimbursement.
 - To receive the quickest possible reimbursement of up to \$12 per test, submit an electronic claim form by visiting optumrx.com/testinfo.
 - If you prefer to submit your claim by mail, you can print a form at optumrx.com/testinfo and then mail it in. Reimbursement applies up to \$12 per test.
 - Shipping charges are not eligible for reimbursement.
 - For more information please visit optumrx.com/testinfo.
 - At-home OTC COVID-19 tests purchased prior to Jan. 15, 2022 are not eligible for reimbursement.

More Information

- Not all Trinity Health pharmacies will be able to process at-home OTC COVID-19 test kits through the prescription drug plan. You may submit for reimbursement following the above process.
- Members who bought eligible at-home OTC COVID-19 tests on Jan. 15, Jan. 16, Jan. 17, Jan. 18, or Jan. 19, 2022 through **any** OptumRx network pharmacy will be reimbursed the full test cost amount. Follow the reimbursement process above.

Questions

If you have any questions about pharmacy coverage for at-home OTC COVID-19 tests, please contact OptumRx at 855-540-5950.

Information for colleagues enrolled with Blue Care Network (BCN) – Muskegon Only

Colleagues enrolled with Blue Care Network (BCN) may get FDA-authorized at-home OTC COVID-19 tests through the U.S. federal government or through this reimbursement process:

Direct Member Reimbursement (DMR):

Members who purchase an at-home OTC COVID-19 test on or after Jan. 15, 2022 may submit for reimbursement to their medical plan administrator for **up to a maximum defined by your medical plan administrator**. **Note: shipping charges are not eligible for reimbursement.**

Members will need to provide an itemized receipt with the reimbursement request form to their medical plan administrator which could take up to 60 days to process.

Questions

If you have any questions about medical coverage for at-home OTC COVID-19 tests, please contact your medical plan administrator.

BCN:

Phone: 800-662-6667

Website: www.bcbsm.com. Click on “learn more about Coronavirus COVID-19”

Information for colleagues enrolled with Kaiser – Maryland Only

Colleagues enrolled with Kaiser may get FDA-authorized at-home OTC COVID-19 tests through the U.S. federal government at or through this reimbursement process:

Direct Member Reimbursement (DMR):

Members who purchase an at-home OTC COVID-19 test on or after Jan. 15, 2022 may submit for reimbursement to their medical plan administrator for **up to a maximum defined by your medical plan administrator**. **Note: shipping charges are not eligible for reimbursement.**

Members will need to provide an itemized receipt with the reimbursement request form to their medical plan administrator which could take up to 60 days to process.

Questions

If you have any questions about medical coverage for at-home OTC COVID-19 tests, please contact your medical plan administrator.

Kaiser:

Phone: 800-777-7902

Website: www.kp.org. Click on “COVID-19 testing”