

Job Aid: Replacing a Lost COVID-19 Vaccination Card



Overview

After getting vaccinated, your official U.S. Centers for Disease Control and Prevention vaccination card you received to help you track your immunization records may become misplaced. The Centers for Disease Control and Prevention recommends that you first contact your vaccination provider. Steps for obtaining a new COVID-19 vaccination card or record will vary from state to state.

For Colleagues in Georgia

1. Contact the healthcare provider who administered the vaccine.
2. Print & Submit the Immunization Record Request Form: <https://dph.georgia.gov/immunization-section/georgia-immunization-registry-grits>

For Colleagues in Idaho

1. Contact the healthcare provider who administered the vaccine for a replacement card.
2. Request an official IRIS record print-out from the Immunization Program by completing this [Record Request](#) form.

For Colleagues in Indiana

1. Go to the COVID-19 vaccination portal: <https://eportal.isdh.in.gov/C19VaccinationPortal/>
2. If you are not already signed in, this link will redirect you to [Access Indiana](#), a record retrieval site.
3. You will then need to **create an account with Access Indiana**. To do so, you will need to provide your email address, which you will need to verify with an emailed code and create a password. You will also have to provide your phone number.

For Colleagues in Iowa

1. Contact the healthcare provider who administered the vaccine.
2. Contact your state health department: <https://idph.iowa.gov/>

For Colleagues in Maryland

1. Visit Maryland's immunization information system MyIR.net

For Colleagues in Michigan

If you received your COVID-19 vaccine in the state of Michigan, the state has an online portal where you can retrieve your vaccination records. It's called the Michigan Immunization Portal. Users must be at least 18 years old. Here's how you retrieve your COVID vaccine record:

1. Go to the [Michigan Immunization Portal online](#)
2. Create an account or sign into your existing account
3. Upload a photo of your valid government-issued I.D. (your driver's license, state I.D. card or passport)

For Colleagues in Nebraska

In Nebraska, all organizations that provide vaccinations must document that a vaccine was given in the Nebraska State Immunizations Information System (NESIIS).

1. [Look your vaccination record up](#)
2. [Learn more about NESIIS](#)

The health department of the county you were vaccinated in should be able to query this database and then issue you a new vaccine card.

How to request a new card from nearby health departments:

- Douglas County Health Department: Call 402.444.3400 to request a new card
- Sarpy/Cass Health Department: Prefers you try to first contact the health provider or pharmacy that vaccinated you to see if they will re-issue the card. If they can't re-issue the card, call 402.339.4334 to request a new card.
- Three Rivers Health Department (Dodge, Saunders and Washington counties): Prefers first try to contact the health provider or pharmacy that vaccinated you to see if they will re-issue the card. If they can't re-issue the card, call 402.704.2066 to request a new card.

For Colleagues in New York

You cannot get a replacement COVID-19 Vaccination Record Card at this time, but you can get an official record noting you have been vaccinated.

To request a vaccination record:

1. Visit [My Vaccine Record](#). To learn how to access records, click on the "Accessing Records" tab. You can now use your mobile phone number, email address or IDNYC number to search for your immunization record online. Printouts from My Vaccine Record are official reports that can be used for school enrollment and verification, college admissions, camp enrollment and record of COVID-19 vaccination.
2. Mail or fax the below application. You can **call 311** to ask for a copy of the application by mail. Record requests by mail or fax take about two weeks to process.
 - [Immunization Record Request Application \(PDF\)](#)
 Other Languages: [Español](#) | [繁體中文](#) | [Русский](#)

For more information, email cir@health.nyc.gov or **call 311**. Do not send personal identifying information by email.

For Colleagues in New Jersey

If you lost your COVID-19 vaccination card, you can request your immunization record by visiting the [New Jersey Immunization Information System](#) (NJIS).

Once on this page, complete the following actions:

1. Click on "Submit a Request" from the top blue ribbon.
2. Click "I want to request a copy of my immunization record from NJIS", which will open a form which you need to complete. *Note: You will need to attach a copy of your photo ID. Acceptable forms of ID include: a state-issued photo driver's license with address; a state-issued photo non-driver's identification card with address; a similar form of identification issued by this State, another state, or the Federal government; or a photo identification card issued by a New Jersey County Clerk.*
3. If you wish to have a copy of the COVID-19 vaccine lot number, please write this in the description section of the ticket.
4. Click "Send" to submit your request, and your request will typically be processed within 24-48 business hours.

Note: All immunization records will be mailed. They cannot be emailed.

For Colleagues in Ohio

1. Check with the pharmacy, clinic, provider's office or hospital where you received the vaccination to see if they have a record of your vaccination.
2. Contact your local health department. To find your local health department, visit www.odh.ohio.gov/local.
3. You may also request your vaccination records from the Ohio Department of Health [following these instructions](#).

For Colleagues in Oregon

1. Contact the clinic where you got your vaccine
2. Ask your health care provider for a record
3. Follow the instructions on the [ALERT IIS page](#) to request an immunization record.

For Colleagues in Pennsylvania

Please visit the [PA-SIIS page](#) and complete the Authorization for Release of Immunizations Records Form.

In Philadelphia specifically, you can now have your card replaced by calling the city's COVID-19 Call Center at 215-685-5488, or emailing them at covid@phila.gov.

It is important to note that the PA DOH vaccination record, as well as the CDC vaccination card that individuals receive at the time of their vaccination, are both official proofs of vaccination.

For Colleagues in all other States

1. Contact your vaccination provider.
2. Contact your state or local health department.

Protecting Your COVID-19 Vaccination Card in the Future

This section will provide advice for preserving your new vaccination card once obtained.

- Do not laminate the card, as you may need a booster shot in the future and providers may need to add information to it.
- Take pictures of the front and the back of the card and upload them to an accessible location or email it to yourself.
- Do not post photos of the card on social media, as they contain personal information and could be used to produce counterfeit cards.