

**SCHEDULE H
(Form 990)**

Department of the Treasury
Internal Revenue Service

Hospitals

- ▶ Complete if the organization answered "Yes" on Form 990, Part IV, question 20.
- ▶ Attach to Form 990.
- ▶ Go to www.irs.gov/Form990 for instructions and the latest information.

OMB No. 1545-0047

2021

Open to Public Inspection

Name of the organization **ST. JOSEPH'S HOSPITAL HEALTH CENTER** Employer identification number **15-0532254**

Part I Financial Assistance and Certain Other Community Benefits at Cost

	Yes	No
1a Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a	<input checked="" type="checkbox"/>	
b If "Yes," was it a written policy?	<input checked="" type="checkbox"/>	
2 If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year. <input checked="" type="checkbox"/> Applied uniformly to all hospital facilities <input type="checkbox"/> Applied uniformly to most hospital facilities <input type="checkbox"/> Generally tailored to individual hospital facilities		
3 Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year.		
a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing <i>free</i> care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care:	<input checked="" type="checkbox"/>	
<input type="checkbox"/> 100% <input type="checkbox"/> 150% <input checked="" type="checkbox"/> 200% <input type="checkbox"/> Other _____ %		
b Did the organization use FPG as a factor in determining eligibility for providing <i>discounted</i> care? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care:	<input checked="" type="checkbox"/>	
<input type="checkbox"/> 200% <input type="checkbox"/> 250% <input type="checkbox"/> 300% <input type="checkbox"/> 350% <input checked="" type="checkbox"/> 400% <input type="checkbox"/> Other _____ %		
c If the organization used factors other than FPG in determining eligibility, describe in Part VI the criteria used for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care.		
4 Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the "medically indigent"?	<input checked="" type="checkbox"/>	
5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year?	<input checked="" type="checkbox"/>	
b If "Yes," did the organization's financial assistance expenses exceed the budgeted amount?	<input checked="" type="checkbox"/>	
c If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care?		<input checked="" type="checkbox"/>
6a Did the organization prepare a community benefit report during the tax year?	<input checked="" type="checkbox"/>	
b If "Yes," did the organization make it available to the public?	<input checked="" type="checkbox"/>	

Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H.

7 Financial Assistance and Certain Other Community Benefits at Cost

	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community benefit expense	(d) Direct offsetting revenue	(e) Net community benefit expense	(f) Percent of total expense
Financial Assistance and Means-Tested Government Programs						
a Financial Assistance at cost (from Worksheet 1)			1295944.	0.	1295944.	.22%
b Medicaid (from Worksheet 3, column a)			100253974	68648166.	31605808.	5.27%
c Costs of other means-tested government programs (from Worksheet 3, column b)						
d Total. Financial Assistance and Means-Tested Government Programs			101549918	68648166.	32901752.	5.49%
Other Benefits						
e Community health improvement services and community benefit operations (from Worksheet 4)	6		1144227.	719,658.	424,569.	.07%
f Health professions education (from Worksheet 5)	3		22102804.	11578649.	10524155.	1.75%
g Subsidized health services (from Worksheet 6)	10		13973909.	6726272.	7247637.	1.21%
h Research (from Worksheet 7)						
i Cash and in-kind contributions for community benefit (from Worksheet 8)						
j Total. Other Benefits	19		37220940.	19024579.	18196361.	3.03%
k Total. Add lines 7d and 7j	19		138770858	87672745.	51098113.	8.52%

Part II Community Building Activities Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net community building expense	(f) Percent of total expense
1 Physical improvements and housing						
2 Economic development						
3 Community support						
4 Environmental improvements						
5 Leadership development and training for community members						
6 Coalition building						
7 Community health improvement advocacy						
8 Workforce development						
9 Other						
10 Total						

Part III Bad Debt, Medicare, & Collection Practices

Section A. Bad Debt Expense

	Yes	No
1 Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Statement No. 15?	1 X	
2 Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount	2	11,068,585.
3 Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, for including this portion of bad debt as community benefit	3	0.
4 Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense or the page number on which this footnote is contained in the attached financial statements.		

Section B. Medicare

5 Enter total revenue received from Medicare (including DSH and IME)	5	115,455,156.
6 Enter Medicare allowable costs of care relating to payments on line 5	6	140,370,763.
7 Subtract line 6 from line 5. This is the surplus (or shortfall)	7	-24,915,607.
8 Describe in Part VI the extent to which any shortfall reported on line 7 should be treated as community benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used: <input type="checkbox"/> Cost accounting system <input checked="" type="checkbox"/> Cost to charge ratio <input type="checkbox"/> Other		

Section C. Collection Practices

9a Did the organization have a written debt collection policy during the tax year?	9a	X
b If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI	9b	X

Part IV Management Companies and Joint Ventures (owned 10% or more by officers, directors, trustees, key employees, and physicians - see instructions)

(a) Name of entity	(b) Description of primary activity of entity	(c) Organization's profit % or stock ownership %	(d) Officers, directors, trustees, or key employees' profit % or stock ownership %	(e) Physicians' profit % or stock ownership %
1 BCP PARTNERS, LLC	WOMEN'S HEALTH AND CANCER CARE	14.29%	.00%	51.48%

Part V Facility Information

Section A. Hospital Facilities

(list in order of size, from largest to smallest)

How many hospital facilities did the organization operate during the tax year? 1

Name, address, primary website address, and state license number (and if a group return, the name and EIN of the subordinate hospital organization that operates the hospital facility)

1 ST. JOSEPH'S HOSPITAL HEALTH CENTER
301 PROSPECT AVE
SYRACUSE, NY 13203
WWW.SJHSYR.ORG
3301003H

Table with columns: Licensed hospital, gen. medical & surgical, Children's hospital, Teaching hospital, Critical access hospital, Research facility, ER-24 hours, ER-other, Other (describe), Facility reporting group. Row 1 contains 'X' marks in the first four columns.

Part V Facility Information (continued)

Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or letter of facility reporting group ST. JOSEPH'S HOSPITAL HEALTH CENTER

Line number of hospital facility, or line numbers of hospital facilities in a facility reporting group (from Part V, Section A): 1

	Yes	No
Community Health Needs Assessment		
1 Was the hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the current tax year or the immediately preceding tax year?		X
2 Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or the immediately preceding tax year? If "Yes," provide details of the acquisition in Section C		X
3 During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (CHNA)? If "No," skip to line 12	X	
If "Yes," indicate what the CHNA report describes (check all that apply):		
a <input checked="" type="checkbox"/> A definition of the community served by the hospital facility		
b <input checked="" type="checkbox"/> Demographics of the community		
c <input checked="" type="checkbox"/> Existing health care facilities and resources within the community that are available to respond to the health needs of the community		
d <input checked="" type="checkbox"/> How data was obtained		
e <input checked="" type="checkbox"/> The significant health needs of the community		
f <input checked="" type="checkbox"/> Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups		
g <input checked="" type="checkbox"/> The process for identifying and prioritizing community health needs and services to meet the community health needs		
h <input checked="" type="checkbox"/> The process for consulting with persons representing the community's interests		
i <input checked="" type="checkbox"/> The impact of any actions taken to address the significant health needs identified in the hospital facility's prior CHNA(s)		
j <input type="checkbox"/> Other (describe in Section C)		
4 Indicate the tax year the hospital facility last conducted a CHNA: <u>20 20</u>		
5 In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge of or expertise in public health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted	X	
6a Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other hospital facilities in Section C		X
b Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes," list the other organizations in Section C	X	
7 Did the hospital facility make its CHNA report widely available to the public?	X	
If "Yes," indicate how the CHNA report was made widely available (check all that apply):		
a <input checked="" type="checkbox"/> Hospital facility's website (list url): <u>SEE SCHEDULE H, PART V, SECTION C</u>		
b <input type="checkbox"/> Other website (list url): _____		
c <input checked="" type="checkbox"/> Made a paper copy available for public inspection without charge at the hospital facility		
d <input type="checkbox"/> Other (describe in Section C)		
8 Did the hospital facility adopt an implementation strategy to meet the significant community health needs identified through its most recently conducted CHNA? If "No," skip to line 11	X	
9 Indicate the tax year the hospital facility last adopted an implementation strategy: <u>20 20</u>		
10 Is the hospital facility's most recently adopted implementation strategy posted on a website?	X	
a If "Yes," (list url): <u>SEE SCHEDULE H, PART V, SECTION C</u>		
b If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?		
11 Describe in Section C how the hospital facility is addressing the significant needs identified in its most recently conducted CHNA and any such needs that are not being addressed together with the reasons why such needs are not being addressed.		
12a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a CHNA as required by section 501(r)(3)?		X
b If "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?		
c If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720 for all of its hospital facilities? \$		

Part V Facility Information (continued)

Financial Assistance Policy (FAP)

Name of hospital facility or letter of facility reporting group ST. JOSEPH'S HOSPITAL HEALTH CENTER

	Yes	No
Did the hospital facility have in place during the tax year a written financial assistance policy that:		
13 Explained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?	X	
If "Yes," indicate the eligibility criteria explained in the FAP:		
a <input checked="" type="checkbox"/> Federal poverty guidelines (FPG), with FPG family income limit for eligibility for free care of <u>200</u> % and FPG family income limit for eligibility for discounted care of <u>400</u> %		
b <input type="checkbox"/> Income level other than FPG (describe in Section C)		
c <input type="checkbox"/> Asset level		
d <input checked="" type="checkbox"/> Medical indigency		
e <input checked="" type="checkbox"/> Insurance status		
f <input checked="" type="checkbox"/> Underinsurance status		
g <input checked="" type="checkbox"/> Residency		
h <input checked="" type="checkbox"/> Other (describe in Section C)		
14 Explained the basis for calculating amounts charged to patients?	X	
15 Explained the method for applying for financial assistance?	X	
If "Yes," indicate how the hospital facility's FAP or FAP application form (including accompanying instructions) explained the method for applying for financial assistance (check all that apply):		
a <input checked="" type="checkbox"/> Described the information the hospital facility may require an individual to provide as part of his or her application		
b <input checked="" type="checkbox"/> Described the supporting documentation the hospital facility may require an individual to submit as part of his or her application		
c <input checked="" type="checkbox"/> Provided the contact information of hospital facility staff who can provide an individual with information about the FAP and FAP application process		
d <input type="checkbox"/> Provided the contact information of nonprofit organizations or government agencies that may be sources of assistance with FAP applications		
e <input type="checkbox"/> Other (describe in Section C)		
16 Was widely publicized within the community served by the hospital facility?	X	
If "Yes," indicate how the hospital facility publicized the policy (check all that apply):		
a <input checked="" type="checkbox"/> The FAP was widely available on a website (list url): <u>SEE PART V, PAGE 8</u>		
b <input checked="" type="checkbox"/> The FAP application form was widely available on a website (list url): <u>SEE PART V, PAGE 8</u>		
c <input checked="" type="checkbox"/> A plain language summary of the FAP was widely available on a website (list url): <u>SEE PART V, PAGE 8</u>		
d <input checked="" type="checkbox"/> The FAP was available upon request and without charge (in public locations in the hospital facility and by mail)		
e <input checked="" type="checkbox"/> The FAP application form was available upon request and without charge (in public locations in the hospital facility and by mail)		
f <input checked="" type="checkbox"/> A plain language summary of the FAP was available upon request and without charge (in public locations in the hospital facility and by mail)		
g <input checked="" type="checkbox"/> Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP, by receiving a conspicuous written notice about the FAP on their billing statements, and via conspicuous public displays or other measures reasonably calculated to attract patients' attention		
h <input checked="" type="checkbox"/> Notified members of the community who are most likely to require financial assistance about availability of the FAP		
i <input checked="" type="checkbox"/> The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s) spoken by Limited English Proficiency (LEP) populations		
j <input type="checkbox"/> Other (describe in Section C)		

Part V Facility Information (continued)

Billing and Collections

Name of hospital facility or letter of facility reporting group ST. JOSEPH'S HOSPITAL HEALTH CENTER

	Yes	No
<p>17 Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon nonpayment?</p>	X	
<p>18 Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP:</p> <p>a <input type="checkbox"/> Reporting to credit agency(ies)</p> <p>b <input type="checkbox"/> Selling an individual's debt to another party</p> <p>c <input type="checkbox"/> Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP</p> <p>d <input type="checkbox"/> Actions that require a legal or judicial process</p> <p>e <input type="checkbox"/> Other similar actions (describe in Section C)</p> <p>f <input checked="" type="checkbox"/> None of these actions or other similar actions were permitted</p>		
<p>19 Did the hospital facility or other authorized party perform any of the following actions during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP?</p> <p>If "Yes," check all actions in which the hospital facility or a third party engaged:</p> <p>a <input type="checkbox"/> Reporting to credit agency(ies)</p> <p>b <input type="checkbox"/> Selling an individual's debt to another party</p> <p>c <input type="checkbox"/> Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP</p> <p>d <input type="checkbox"/> Actions that require a legal or judicial process</p> <p>e <input type="checkbox"/> Other similar actions (describe in Section C)</p>		X
<p>20 Indicate which efforts the hospital facility or other authorized party made before initiating any of the actions listed (whether or not checked) in line 19 (check all that apply):</p> <p>a <input checked="" type="checkbox"/> Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language summary of the FAP at least 30 days before initiating those ECAs (if not, describe in Section C)</p> <p>b <input checked="" type="checkbox"/> Made a reasonable effort to orally notify individuals about the FAP and FAP application process (if not, describe in Section C)</p> <p>c <input checked="" type="checkbox"/> Processed incomplete and complete FAP applications (if not, describe in Section C)</p> <p>d <input checked="" type="checkbox"/> Made presumptive eligibility determinations (if not, describe in Section C)</p> <p>e <input type="checkbox"/> Other (describe in Section C)</p> <p>f <input type="checkbox"/> None of these efforts were made</p>		

Policy Relating to Emergency Medical Care

<p>21 Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that required the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy?</p> <p>If "No," indicate why:</p> <p>a <input type="checkbox"/> The hospital facility did not provide care for any emergency medical conditions</p> <p>b <input type="checkbox"/> The hospital facility's policy was not in writing</p> <p>c <input type="checkbox"/> The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)</p> <p>d <input type="checkbox"/> Other (describe in Section C)</p>	X	
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Part V Facility Information *(continued)*

Charges to Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)

Name of hospital facility or letter of facility reporting group ST. JOSEPH'S HOSPITAL HEALTH CENTER

	Yes	No
22 Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.		
a <input checked="" type="checkbox"/> The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period		
b <input type="checkbox"/> The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period		
c <input type="checkbox"/> The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period		
d <input type="checkbox"/> The hospital facility used a prospective Medicare or Medicaid method		
23 During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided emergency or other medically necessary services more than the amounts generally billed to individuals who had insurance covering such care? If "Yes," explain in Section C.	23	X
24 During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any service provided to that individual? If "Yes," explain in Section C.	24	X

Schedule H (Form 990) 2021

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 3J: N/A

PART V, SECTION B, LINE 3E: ST. JOSEPH'S HOSPITAL HEALTH CENTER (ST. JOSEPH'S) INCLUDED IN ITS COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) WRITTEN REPORT A PRIORITIZED LIST AND DESCRIPTION OF THE COMMUNITY'S SIGNIFICANT HEALTH NEEDS, WHICH WERE IDENTIFIED THROUGH THE MOST RECENTLY CONDUCTED CHNA. THE FOLLOWING COMMUNITY HEALTH NEEDS WERE DEEMED SIGNIFICANT AND WERE PRIORITIZED THROUGH A COMMUNITY-INVOLVED SELECTION PROCESS:

- 1. PREVENTION OF CHRONIC DISEASES
- 2. PREVENTION OF MENTAL AND SUBSTANCE USE DISORDERS
- 3. PROMOTION OF A HEALTHY ENVIRONMENT

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 5: INPUT WAS GARNERED FROM THE COMMUNITY BY MULTIPLE HUMAN-SERVICES ORGANIZATIONS SERVING ONONDAGA COUNTY. THE LARGEST SOURCE OF PRIMARY DATA USED TO DRIVE ST. JOSEPH'S CHNA WAS GATHERED IN COLLABORATION WITH THE 2019-2021 ONONDAGA COUNTY COMMUNITY HEALTH ASSESSMENT (CHA). THE HOSPITAL WAS AN ACTIVE PARTICIPANT ON THE ONONDAGA COUNTY CHA STEERING COMMITTEE, LED BY THE ONONDAGA COUNTY HEALTH DEPARTMENT (OCHD). THE 2019-2021 ONONDAGA COUNTY CHA USED COMMUNITY SURVEYS AND FOCUS GROUPS TO GATHER INFORMATION FROM COUNTY RESIDENTS REGARDING THE HEALTH NEEDS OF THE COMMUNITY.

A COMMUNITY ENGAGEMENT SURVEY WAS DEVELOPED BY THE OCHD HEALTH ASSESSMENT

Part V Facility Information *(continued)*

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

AND DATA TEAM, WITH INPUT FROM THE STEERING COMMITTEE, TO BETTER UNDERSTAND THE COMMUNITY'S HEALTH ISSUES. IN ADDITION TO DEMOGRAPHIC INFORMATION, THE SURVEY CONSISTED OF FIVE MAIN SECTIONS: HEALTHY COMMUNITY, HEALTH PROBLEMS, HEALTH BEHAVIORS, HEALTH SYSTEMS, AND ACCESS TO CARE. THE SURVEY WAS OFFERED FROM APRIL 22, 2019 THROUGH MAY 31, 2019 IN ENGLISH AND SPANISH AND DISTRIBUTED ONLINE, ON PAPER, AND THROUGH A VARIETY OF OUTLETS, INCLUDING AGENCY WEBSITES AND SOCIAL MEDIA PAGES. PAPER COPIES WERE ALSO DISTRIBUTED TO HEALTH DEPARTMENT CLINICS FOR PATIENTS TO COMPLETE AS THEY WAITED FOR APPOINTMENTS. STEERING COMMITTEE MEMBERS, HEALTH EQUITY COALITION PARTNERS, AND OTHER STAKEHOLDERS ASSISTED BY FORWARDING THE SURVEY LINK TO COMMUNITY LISTSERVS, AND PROMOTING IT TO AGENCY STAFF, INCLUDING THE STAFF OF THREE LARGE AREA HOSPITALS. THE SURVEY WAS DISTRIBUTED BROADLY THROUGHOUT THE COMMUNITY INCLUDING TO COUNTY LIBRARY PATRONS, YMCA MEMBERS, VISITORS TO THE CIVIC CENTER, AND PHARMACY CUSTOMERS AT A LARGE LOCAL GROCERY CHAIN. A TOTAL OF 3,025 SURVEY RESPONSES WERE RECEIVED FROM ONONDAGA COUNTY RESIDENTS.

FOCUS GROUPS WERE ALSO CONDUCTED TO IDENTIFY THE HEALTH ISSUES IN POPULATIONS THAT ARE AT HIGHER RISK FOR POOR HEALTH OUTCOMES, AND POTENTIALLY UNDERREPRESENTED IN THE SURVEY RESPONSES. THE OCHD WORKED WITH COMMUNITY AGENCIES TO IDENTIFY APPROPRIATE FOCUS GROUPS. FIVE FOCUS GROUPS WERE HELD, REPRESENTING RACIALLY DIVERSE RESIDENTS, NEW AMERICANS, INDIVIDUALS LIVING WITH A DISABILITY, AND OLDER ADULTS. FOCUS GROUP MEETINGS TOOK PLACE BETWEEN MAY AND OCTOBER OF 2019.

TO SOLICIT ADDITIONAL FEEDBACK ABOUT BARRIERS TO HEALTH THAT ARE IMPOSED BY SOCIAL AND ECONOMIC FACTORS, A SOCIAL DETERMINANTS OF HEALTH (SDOH)

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SURVEY WAS DEVELOPED BY THE OCHD HEALTH ASSESSMENT AND DATA TEAM. THE SDOH SURVEY WAS ADMINISTERED IN PERSON AT THE CENTRO TRANSPORTATION CENTER IN DOWNTOWN SYRACUSE. THE SURVEY INCLUDED SIX CATEGORIES OF SOCIAL AND ECONOMIC FACTORS THAT INFLUENCE HEALTH: ADVERSE EARLY LIFE EXPERIENCES, BUILT ENVIRONMENT AND NEIGHBORHOOD FACTORS, ECONOMIC STABILITY, EDUCATION, HEALTH AND HEALTH CARE, AND SOCIAL AND COMMUNITY CONTEXT. SURVEY RESPONDENTS WERE ASKED TO IDENTIFY THREE OF THESE CATEGORIES THAT REPRESENT THE GREATEST CHALLENGE TO BEING HEALTHY. DEMOGRAPHIC INFORMATION WAS COLLECTED AND SURVEY RESPONSES REMAINED ANONYMOUS. A TOTAL OF 20 COMPLETED SURVEYS WERE COLLECTED FROM ONONDAGA COUNTY RESIDENTS. THE SURVEY WAS ADMINISTERED MAY 15 AND 17, 2019.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 6B: THE 2019-2021 ONONDAGA COUNTY COMMUNITY HEALTH ASSESSMENT AND IMPROVEMENT PLAN, WHICH INFORMED THE FY21 ST. JOSEPH CHNA, WAS CONDUCTED WITH THE ONONDAGA COUNTY HEALTH DEPARTMENT, CROUSE HEALTH, UPSTATE UNIVERSITY HOSPITAL, AND HEALTHECONNECTIONS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 11: THE FOLLOWING INITIATIVES WERE UNDERTAKEN BY ST. JOSEPH'S IN FY22 TO MEET THE GOAL OF PREVENTING CHRONIC DISEASE:

- 1. FURTHER DEVELOPED PROCESSES TO CONSISTENTLY SCREEN PATIENTS FOR BMI, DOCUMENTED A PLAN OF CARE FOR ABNORMAL BMI, AND REFERRED ELIGIBLE ST. JOSEPH'S PATIENTS TO PROGRAMS TO PROMOTE MAINTENANCE OF HEALTHY WEIGHT
- 2. CONTINUED THE FAITH COMMUNITY NURSING PROGRAM TO BUILD ADDITIONAL

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

CAPACITY IN THE COMMUNITY TO SUPPORT HEALTH AND WELLNESS (E.G., DIABETES PREVENTION, CONTROLLED HYPERTENSION, HEALTHY EATING, ETC.)

3. PROVIDED PRIMARY CARE SERVICES FOR ADULTS AND CHILDREN IN UNDERSERVED LOCATIONS WITHIN THE ST. JOSEPH'S SERVICE AREA

4. CONTINUED PARTICIPATION IN THE AMERICAN HEART ASSOCIATION'S "TARGET BP" PROGRAM AS WELL AS THE CHECK IT! CHALLENGE, TO PROMOTE THE REDUCTION OF UNCONTROLLED HYPERTENSION

5. CONTINUED THE DIABETES PREVENTION PROGRAM IN COLLABORATION WITH FIRST MILE CARE

THE FOLLOWING INITIATIVES WERE UNDERTAKEN IN FY22 TO MEET THE GOAL OF PREVENTING MENTAL AND SUBSTANCE USE DISORDERS:

1. CONTINUED THE ZERO SUICIDE PROGRAM AT ST. JOSEPH'S HOSPITAL TO INCLUDE YOUTH IN ADDITION TO ADULTS, WITH STANDARD WORK OVER THE REPORTABLE YEAR INCLUDING BUT NOT LIMITED TO: STANDARDIZED SUICIDE ASSESSMENTS, STANDARDIZED SAFETY PLANS, STANDARDIZED POSTVENTION ACTIVITIES, AND POST-DISCHARGE FOLLOW-UP CALLS

2. PROVIDED BEHAVIORAL HEALTH SERVICES FOR ADULTS AND CHILDREN WITHIN ST. JOSEPH'S SERVICE AREA, INCLUDING UNDERSERVED POPULATIONS

3. CONTINUED TO OPERATE THE COMMUNITY'S ONLY COMPREHENSIVE PSYCHIATRIC EMERGENCY PROGRAM

4. SOUGHT FUNDING TO SUPPORT A SECOND MOBILE CRISIS OUTREACH TEAM

THE FOLLOWING INITIATIVES WERE UNDERTAKEN IN FY22 TO MEET THE GOAL OF PROMOTING A HEALTHY AND SAFE ENVIRONMENT:

1. PARTICIPATED IN ADVOCACY EFFORTS TO SUPPORT POLICIES AND PROGRAMS WHICH WILL IMPROVE ACCESS TO HEALTHY FOODS IN ONONDAGA COUNTY (AMERICAN HEART

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

COMMUNITY ACTION COALITION AND THE SYRACUSE-ONONDAGA FOOD SYSTEMS

ALLIANCE)

2. MAINTAINED OPERATION OF A FOOD PANTRY TO INCREASE ACCESSIBILITY TO HEALTHY FOOD FOR UNDERSERVED PATIENTS

ST. JOSEPH'S ACKNOWLEDGES THE WIDE RANGE OF PRIORITY HEALTH ISSUES THAT EMERGED FROM THE CHNA PROCESS, AND DETERMINED THAT IT COULD EFFECTIVELY FOCUS ON ONLY THOSE HEALTH NEEDS WHICH IT DEEMED MOST PRESSING, UNDER-ADDRESSED, AND WITHIN ITS ABILITY TO INFLUENCE. ST. JOSEPH'S HAS NOT INCLUDED IN ITS IMPLEMENTATION PLAN SPECIFIC ACTION ON THE FOLLOWING HEALTH NEEDS:

1. PROMOTE HEALTHY WOMEN, INFANTS, AND CHILDREN - ST. JOSEPH'S DID NOT DIRECTLY ADDRESS THIS PARTICULAR NEED BECAUSE THERE ARE LIMITED RESOURCES IN THE COMMUNITY. ST. JOSEPH'S DID, HOWEVER, SUPPORT THE HEALTH OF MOMS AND BABIES THROUGH THE PROVISION OF OB/GYN AND PRIMARY CARE SERVICES FOR UNDERSERVED POPULATIONS.

2. PREVENT COMMUNICABLE DISEASES - ST. JOSEPH'S DID NOT DIRECTLY ADDRESS THIS PARTICULAR NEED BECAUSE OF LIMITED RESOURCES IN THE COMMUNITY. ST. JOSEPH'S DID, HOWEVER, SECURE A GRANT THROUGH ITS PARENT ORGANIZATION, TRINITY HEALTH. THE GRANT PROVIDED "IT STARTS HERE" FUNDING TO A COMMUNITY PARTNER, INTERFAITH WORKS, FOR THE PURPOSE OF EDUCATING HIGH-RISK INDIVIDUALS ON THE BENEFITS OF COVID-19 VACCINATIONS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 13H: THE HOSPITAL RECOGNIZES THAT NOT ALL PATIENTS ARE ABLE TO PROVIDE COMPLETE FINANCIAL AND/OR SOCIAL INFORMATION.

Part V Facility Information *(continued)*

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

THEREFORE, APPROVAL FOR FINANCIAL SUPPORT MAY BE DETERMINED BASED ON AVAILABLE INFORMATION. EXAMPLES OF PRESUMPTIVE CASES INCLUDE: DECEASED PATIENTS WITH NO KNOWN ESTATE, THE HOMELESS, UNEMPLOYED PATIENTS, NON-COVERED MEDICALLY NECESSARY SERVICES PROVIDED TO PATIENTS QUALIFYING FOR PUBLIC ASSISTANCE PROGRAMS, PATIENT BANKRUPTCIES, AND MEMBERS OF RELIGIOUS ORGANIZATIONS WHO HAVE TAKEN A VOW OF POVERTY AND HAVE NO RESOURCES INDIVIDUALLY OR THROUGH THE RELIGIOUS ORDER.

FOR THE PURPOSE OF HELPING FINANCIALLY NEEDY PATIENTS, A THIRD PARTY IS UTILIZED TO CONDUCT A REVIEW OF PATIENT INFORMATION TO ASSESS FINANCIAL NEED. THIS REVIEW UTILIZES A HEALTH CARE INDUSTRY-RECOGNIZED, PREDICTIVE MODEL THAT IS BASED ON PUBLIC RECORD DATABASES. THESE PUBLIC RECORDS ENABLE THE HOSPITAL TO ASSESS WHETHER THE PATIENT IS CHARACTERISTIC OF OTHER PATIENTS WHO HAVE HISTORICALLY QUALIFIED FOR FINANCIAL ASSISTANCE UNDER THE TRADITIONAL APPLICATION PROCESS. IN CASES WHERE THERE IS AN ABSENCE OF INFORMATION PROVIDED DIRECTLY BY THE PATIENT, AND AFTER EFFORTS TO CONFIRM COVERAGE AVAILABILITY, THE PREDICTIVE MODEL PROVIDES A SYSTEMATIC METHOD TO GRANT PRESUMPTIVE ELIGIBILITY TO FINANCIALLY NEEDY PATIENTS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16A, FAP WEBSITE:

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16B, FAP APPLICATION WEBSITE:

Part V Facility Information *(continued)*

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16C, FAP PLAIN LANGUAGE SUMMARY WEBSITE:

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

ST. JOSEPH'S HOSPITAL HEALTH CENTER - PART V, SECTION B, LINE 7A:

WWW.SJHSYR.ORG/ABOUT-US/FOR-OUR-COMMUNITY/HEALTH-NEEDS-ASSESSMENT

ST. JOSEPH'S HOSPITAL HEALTH CENTER - PART V, SECTION B, LINE 9:

AS PERMITTED IN THE FINAL SECTION 501(R) REGULATIONS, THE HOSPITAL'S IMPLEMENTATION STRATEGY WAS ADOPTED WITHIN 4 1/2 MONTHS AFTER THE FISCAL YEAR END THAT THE CHNA WAS COMPLETED AND MADE WIDELY AVAILABLE TO THE PUBLIC.

ST. JOSEPH'S HOSPITAL HEALTH CENTER - PART V, SECTION B, LINE 10A:

WWW.SJHSYR.ORG/ABOUT-US/FOR-OUR-COMMUNITY/HEALTH-NEEDS-ASSESSMENT

Part V Facility Information *(continued)*

Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility

(list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 14

Name and address	Type of Facility (describe)
1 CENTER FOR WOUND CARE & HYPERBARIC 4000 MEDICAL CENTER DR. STE 206 FAYETTEVILLE, NY 13066	WOUND CARE AND HYPERBARIC MEDICINE
2 PHYSICAL THERAPY NORTHEAST 4401 MEDICAL CENTER DR. FAYETTEVILLE, NY 13066	PHYSICAL THERAPY
3 DENTAL CLINIC 101 UNION AVE SYRACUSE, NY 13203	DENTAL CLINIC
4 LABORATORY ALLIANCE OF CENTRAL NY 4870 NOTH JEFFERSON ST. PULASKI, NY 13142	CLINICAL AND ANATOMIC PATHOLOGY TESTING
5 LABORATORY ALLIANCE OF CENTRAL NY 15 EAST GENESEE ST. STE 230 BALDWINVILLE, NY 13027	CLINICAL AND ANATOMIC PATHOLOGY TESTING
6 LABORATORY ALLIANCE OF CENTRAL NY 6221 ROUTE 31 STE 108B CICERO, NY 13039	CLINICAL AND ANATOMIC PATHOLOGY TESTING
7 LABORATORY ALLIANCE OF CENTRAL NY 5000 BRITTONFIELD PKWY. STE A108 EAST SYRACUSE, NY 13057	CLINICAL AND ANATOMIC PATHOLOGY TESTING
8 LABORATORY ALLIANCE OF CENTRAL NY 260 TOWNSHIP BLVD. STE 40 CAMILUS, NY 13031	CLINICAL AND ANATOMIC PATHOLOGY TESTING
9 LABORATORY ALLIANCE OF CENTRAL NY 5700 WEST GENESEE ST. STE 209 CAMILUS, NY 13031	CLINICAL AND ANATOMIC PATHOLOGY TESTING
10 LABORATORY ALLIANCE OF CENTRAL NY 475 IRVING AVE. STE 100 SYRACUSE, NY 13210	CLINICAL AND ANATOMIC PATHOLOGY TESTING

Schedule H (Form 990) 2021

Part V Facility Information (continued)

Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility

(list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? 14

Name and address	Type of Facility (describe)
11 LABORATORY ALLIANCE OF CENTRAL NY 104 UNION AVE. STE 802 SYRACUSE, NY 13203	CLINICAL AND ANATOMIC PATHOLOGY TESTING
12 LABORATORY ALLIANCE OF CENTRAL NY 4000 MEDICAL CENTER DR. STE 210 FAYETTEVILLE, NY 13066	CLINICAL AND ANATOMIC PATHOLOGY TESTING
13 LABORATORY ALLIANCE OF CENTRAL NY 132 1/2 ALBANY ST. STE ANXS-1 CAZENOVIA, NY 13035	CLINICAL AND ANATOMIC PATHOLOGY TESTING
14 LABORATORY ALLIANCE OF CENTRAL NY 5100 WEST TAFT RD. SUITE 2F LIVERPOOL, NY 13088	CLINICAL AND ANATOMIC PATHOLOGY TESTING

Part VI Supplemental Information

Provide the following information.

- 1 **Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8 and 9b.
- 2 **Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- 3 **Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 **Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 **Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 **State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

PART I, LINE 3C:

IN ADDITION TO LOOKING AT A MULTIPLE OF THE FEDERAL POVERTY GUIDELINES, OTHER FACTORS ARE CONSIDERED SUCH AS THE PATIENT'S FINANCIAL STATUS AND/OR ABILITY TO PAY AS DETERMINED THROUGH THE ASSESSMENT PROCESS.

PART I, LINE 6A:

ST. JOSEPH'S HOSPITAL HEALTH CENTER PREPARES AN ANNUAL COMMUNITY BENEFIT REPORT, WHICH IT SUBMITS TO THE STATE OF NEW YORK. IN ADDITION, ST. JOSEPH'S REPORTS ITS COMMUNITY BENEFIT INFORMATION AS PART OF THE CONSOLIDATED COMMUNITY BENEFIT INFORMATION REPORTED BY TRINITY HEALTH (EIN 35-1443425) IN ITS AUDITED FINANCIAL STATEMENTS, AVAILABLE AT WWW.TRINITY-HEALTH.ORG.

IN ADDITION, ST. JOSEPH'S INCLUDES A COPY OF ITS MOST RECENTLY FILED SCHEDULE H ON BOTH ITS OWN WEBSITE AND TRINITY HEALTH'S WEBSITE.

PART I, LINE 7:

THE BEST AVAILABLE DATA WAS USED TO CALCULATE THE COST AMOUNTS REPORTED IN

Part VI Supplemental Information (Continuation)

ITEM 7. FOR CERTAIN CATEGORIES, PRIMARILY TOTAL CHARITY CARE AND MEANS-TESTED GOVERNMENT PROGRAMS, SPECIFIC COST-TO-CHARGE RATIOS WERE CALCULATED AND APPLIED TO THOSE CATEGORIES. THE COST-TO-CHARGE RATIO WAS DERIVED FROM WORKSHEET 2, RATIO OF PATIENT CARE COST-TO-CHARGES. IN OTHER CATEGORIES, THE BEST AVAILABLE DATA WAS DERIVED FROM THE HOSPITAL'S COST ACCOUNTING SYSTEM.

PART I, LN 7 COL(F):

THE FOLLOWING NUMBER, \$11,068,585, REPRESENTS THE AMOUNT OF BAD DEBT EXPENSES INCLUDED IN TOTAL FUNCTIONAL EXPENSES IN FORM 990, PART IX, LINE 25. PER IRS INSTRUCTIONS, THIS AMOUNT WAS EXCLUDED FROM THE DENOMINATOR WHEN CALCULATING THE PERCENT OF TOTAL EXPENSE FOR SCHEDULE H, PART I, LINE 7, COLUMN (F).

PART III, LINE 2:

METHODOLOGY USED FOR LINE 2 - ANY DISCOUNTS PROVIDED OR PAYMENTS MADE TO A PARTICULAR PATIENT ACCOUNT ARE APPLIED TO THAT PATIENT ACCOUNT PRIOR TO ANY BAD DEBT WRITE-OFF AND ARE THUS NOT INCLUDED IN BAD DEBT EXPENSE. AS A RESULT OF THE PAYMENT AND ADJUSTMENT ACTIVITY BEING POSTED TO BAD DEBT ACCOUNTS, WE ARE ABLE TO REPORT BAD DEBT EXPENSE NET OF THESE TRANSACTIONS.

PART III, LINE 3:

ST. JOSEPH'S USES A PREDICTIVE MODEL THAT INCORPORATES TWO DISTINCT VARIABLES IN COMBINATION TO PREDICT WHETHER A PATIENT QUALIFIES FOR FINANCIAL ASSISTANCE: (1) SOCIO-ECONOMIC SCORE, AND (2) ESTIMATED FEDERAL POVERTY LEVEL (FPL). BASED ON THE MODEL, CHARITY CARE CAN STILL BE EXTENDED TO PATIENTS EVEN IF THEY HAVE NOT RESPONDED TO FINANCIAL

Part VI Supplemental Information (Continuation)

COUNSELING EFFORTS AND ALL OTHER FUNDING SOURCES HAVE BEEN EXHAUSTED. FOR FINANCIAL STATEMENT PURPOSES, ST. JOSEPH'S IS RECORDING AMOUNTS AS CHARITY CARE (INSTEAD OF BAD DEBT EXPENSE) BASED ON THE RESULTS OF THE PREDICTIVE MODEL. THEREFORE, THE HOSPITAL IS REPORTING ZERO ON LINE 3, SINCE THEORETICALLY ANY POTENTIAL CHARITY CARE SHOULD HAVE BEEN IDENTIFIED THROUGH THE PREDICTIVE MODEL.

PART III, LINE 4:

ST. JOSEPH'S IS INCLUDED IN THE CONSOLIDATED FINANCIAL STATEMENTS OF TRINITY HEALTH. THE FOLLOWING IS THE TEXT OF THE PATIENT ACCOUNTS RECEIVABLE, ESTIMATED RECEIVABLES FROM AND PAYABLES TO THIRD-PARTY PAYERS FOOTNOTE FROM PAGE 13 OF THOSE STATEMENTS: "AN UNCONDITIONAL RIGHT TO PAYMENT, SUBJECT ONLY TO THE PASSAGE OF TIME IS TREATED AS A RECEIVABLE. PATIENT ACCOUNTS RECEIVABLE, INCLUDING BILLED ACCOUNTS AND UNBILLED ACCOUNTS FOR WHICH THERE IS AN UNCONDITIONAL RIGHT TO PAYMENT, AND ESTIMATED AMOUNTS DUE FROM THIRD-PARTY PAYERS FOR RETROACTIVE ADJUSTMENTS, ARE RECEIVABLES IF THE RIGHT TO CONSIDERATION IS UNCONDITIONAL AND ONLY THE PASSAGE OF TIME IS REQUIRED BEFORE PAYMENT OF THAT CONSIDERATION IS DUE. FOR PATIENT ACCOUNTS RECEIVABLE, THE ESTIMATED UNCOLLECTABLE AMOUNTS ARE GENERALLY CONSIDERED IMPLICIT PRICE CONCESSIONS THAT ARE A DIRECT REDUCTION TO PATIENT SERVICE REVENUE AND ACCOUNTS RECEIVABLE.

THE CORPORATION HAS AGREEMENTS WITH THIRD-PARTY PAYERS THAT PROVIDE FOR PAYMENTS TO THE CORPORATION'S HEALTH MINISTRIES AT AMOUNTS DIFFERENT FROM ESTABLISHED RATES. ESTIMATED RETROACTIVE ADJUSTMENTS UNDER REIMBURSEMENT AGREEMENTS WITH THIRD-PARTY PAYERS AND OTHER CHANGES IN ESTIMATES ARE INCLUDED IN NET PATIENT SERVICE REVENUE AND ESTIMATED RECEIVABLES FROM AND PAYABLES TO THIRD-PARTY PAYERS. RETROACTIVE ADJUSTMENTS ARE ACCRUED ON AN

Part VI Supplemental Information (Continuation)

ESTIMATED BASIS IN THE PERIOD THE RELATED SERVICES ARE RENDERED AND ADJUSTED IN FUTURE PERIODS, AS FINAL SETTLEMENTS ARE DETERMINED."

PART III, LINE 5: TOTAL MEDICARE REVENUE REPORTED IN PART III, LINE 5 HAS BEEN REDUCED BY THE ONE PERCENT SEQUESTRATION REDUCTION FOR THE PERIOD APRIL 1, 2022 THROUGH JUNE 30, 2022.

PART III, LINE 8:

ST. JOSEPH'S DOES NOT BELIEVE ANY MEDICARE SHORTFALL SHOULD BE TREATED AS COMMUNITY BENEFIT. THIS IS SIMILAR TO CATHOLIC HEALTH ASSOCIATION RECOMMENDATIONS, WHICH STATE THAT SERVING MEDICARE PATIENTS IS NOT A DIFFERENTIATING FEATURE OF TAX-EXEMPT HEALTH CARE ORGANIZATIONS AND THAT THE EXISTING COMMUNITY BENEFIT FRAMEWORK ALLOWS COMMUNITY BENEFIT PROGRAMS THAT SERVE THE MEDICARE POPULATION TO BE COUNTED IN OTHER COMMUNITY BENEFIT CATEGORIES.

PART III, LINE 8: COSTING METHODOLOGY FOR LINE 6 - MEDICARE COSTS WERE OBTAINED FROM THE FILED MEDICARE COST REPORT. THE COSTS ARE BASED ON MEDICARE ALLOWABLE COSTS AS REPORTED ON WORKSHEET B, COLUMN 27, WHICH EXCLUDE DIRECT MEDICAL EDUCATION COSTS. INPATIENT MEDICARE COSTS ARE CALCULATED BASED ON A COMBINATION OF ALLOWABLE COST PER DAY TIMES MEDICARE DAYS FOR ROUTINE SERVICES AND COST TO CHARGE RATIO TIMES MEDICARE CHARGES FOR ANCILLARY SERVICES. OUTPATIENT MEDICARE COSTS ARE CALCULATED BASED ON COST TO CHARGE RATIO TIMES MEDICARE CHARGES BY ANCILLARY DEPARTMENT.

PART III, LINE 9B:

THE HOSPITAL'S FINANCIAL ASSISTANCE POLICY CONTAINS PROVISIONS ON THE COLLECTION PRACTICES TO BE FOLLOWED FOR PATIENTS WHO ARE KNOWN TO QUALIFY

Part VI Supplemental Information (Continuation)

FOR FINANCIAL ASSISTANCE. CHARITY DISCOUNTS ARE APPLIED TO THE AMOUNTS THAT QUALIFY FOR FINANCIAL ASSISTANCE. COLLECTION PRACTICES FOR THE REMAINING BALANCES ARE CLEARLY OUTLINED IN THE ORGANIZATION'S FINANCIAL ASSISTANCE POLICY. THE HOSPITAL HAS IMPLEMENTED BILLING AND COLLECTION PRACTICES FOR PATIENT PAYMENT OBLIGATIONS THAT ARE FAIR, CONSISTENT AND COMPLIANT WITH STATE AND FEDERAL REGULATIONS.

PART VI, LINE 2:

NEEDS ASSESSMENT - IN ADDITION TO THE CHNA, ST. JOSEPH'S PARTICIPATES IN THE COMMUNITY SERVICES PLAN (COMMUNITY HEALTH IMPROVEMENT PLAN/CHIP) PROCESS WITH THE ONONDAGA COUNTY HEALTH DEPARTMENT, CROUSE HOSPITAL, AND UPSTATE MEDICAL UNIVERSITY HOSPITAL. THIS PROCESS FACILITATES ANOTHER ASSESSMENT OF OUR COMMUNITY'S HEALTH NEEDS, AND REQUIRES THE SUBMISSION OF A SINGLE COLLECTIVE AND COMPREHENSIVE REPORT. IN RESPONSE TO THE NEEDS IDENTIFIED, AN ACTION PLAN IS CREATED, AND ALL PARTIES MEET QUARTERLY THEREAFTER TO DISCUSS PROGRESS WITH RESPECT TO PRIORITY INITIATIVES.

ST. JOSEPH'S ALSO REVIEWS PATIENT DATA TRENDS TO CONTINUALLY ASSESS THE NEEDS OF PATIENTS, INCLUDING THE MOST VULNERABLE PATIENTS, AND TO IDENTIFY WHERE GAPS IN ACCESS TO CARE MAY EXIST. THIS PROCESS INCLUDES BUT IS NOT LIMITED TO SOCIAL INFLUENCERS OF HEALTH, CHRONIC DISEASE RISKS, AND ACCESS TO CARE.

LASTLY, ST. JOSEPH'S CONTINUALLY SEEKS TO UNDERSTAND THE NEEDS OF THE COMMUNITY THROUGH PARTICIPATION IN COALITIONS, INCLUDING BUT NOT LIMITED TO THE TOBACCO ACTION COALITION OF ONONDAGA, THE AMERICAN HEART ASSOCIATION'S COMMUNITY ACTION COALITION, AND THE SYRACUSE-ONONDAGA FOOD SYSTEMS ALLIANCE.

Part VI Supplemental Information (Continuation)

PART VI, LINE 3:

PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE - ST. JOSEPH'S COMMUNICATES EFFECTIVELY WITH PATIENTS REGARDING PATIENT PAYMENT OBLIGATIONS. FINANCIAL COUNSELING IS PROVIDED TO PATIENTS ABOUT THEIR PAYMENT OBLIGATIONS AND HOSPITAL BILLS. INFORMATION ON HOSPITAL-BASED FINANCIAL SUPPORT POLICIES, FEDERAL, STATE, AND LOCAL GOVERNMENT PROGRAMS, AND OTHER COMMUNITY-BASED CHARITABLE PROGRAMS THAT PROVIDE COVERAGE FOR SERVICES ARE MADE AVAILABLE TO PATIENTS DURING THE PRE-REGISTRATION AND REGISTRATION PROCESSES AND/OR THROUGH COMMUNICATIONS WITH PATIENTS SEEKING FINANCIAL ASSISTANCE.

FINANCIAL COUNSELORS MAKE AFFIRMATIVE EFFORTS TO HELP PATIENTS APPLY FOR PUBLIC AND PRIVATE PROGRAMS FOR WHICH THEY MAY QUALIFY AND THAT MAY ASSIST THEM IN OBTAINING AND PAYING FOR HEALTH CARE SERVICES. EVERY EFFORT IS MADE TO DETERMINE A PATIENT'S ELIGIBILITY PRIOR TO OR AT THE TIME OF ADMISSION OR SERVICE.

ST. JOSEPH'S OFFERS FINANCIAL SUPPORT TO PATIENTS WITH LIMITED MEANS. THIS SUPPORT IS AVAILABLE TO UNINSURED AND UNDERINSURED PATIENTS WHO DO NOT QUALIFY FOR PUBLIC PROGRAMS OR OTHER ASSISTANCE. NOTIFICATION ABOUT FINANCIAL ASSISTANCE, INCLUDING CONTACT INFORMATION, IS AVAILABLE THROUGH PATIENT BROCHURES, MESSAGES ON PATIENT BILLS, POSTED NOTICES IN PUBLIC REGISTRATION AREAS INCLUDING EMERGENCY ROOMS, ADMITTING AND REGISTRATION DEPARTMENTS, AND OTHER PATIENT FINANCIAL SERVICES OFFICES. SUMMARIES OF HOSPITAL PROGRAMS ARE MADE AVAILABLE TO APPROPRIATE COMMUNITY HEALTH AND HUMAN SERVICES AGENCIES AND OTHER ORGANIZATIONS THAT ASSIST PEOPLE IN NEED. INFORMATION REGARDING FINANCIAL ASSISTANCE PROGRAMS IS ALSO

Part VI Supplemental Information (Continuation)

AVAILABLE ON HOSPITAL WEBSITES. IN ADDITION TO ENGLISH, THIS INFORMATION IS ALSO AVAILABLE IN OTHER LANGUAGES AS REQUIRED BY INTERNAL REVENUE CODE SECTION 501(R), REFLECTING OTHER PRIMARY LANGUAGES SPOKEN BY THE POPULATION SERVICED BY OUR HOSPITAL.

ST. JOSEPH'S HAS ESTABLISHED A WRITTEN POLICY FOR THE BILLING, COLLECTION AND SUPPORT FOR PATIENTS WITH PAYMENT OBLIGATIONS. ST. JOSEPH'S MAKES EVERY EFFORT TO ADHERE TO THE POLICY AND IS COMMITTED TO IMPLEMENTING AND APPLYING THE POLICY FOR ASSISTING PATIENTS WITH LIMITED MEANS IN A PROFESSIONAL, CONSISTENT MANNER.

PART VI, LINE 4:

COMMUNITY INFORMATION - APPROXIMATELY 64% OF ST. JOSEPH'S INPATIENT MARKET SHARE IS ATTRIBUTABLE TO ONONDAGA COUNTY ALONE, AND THE MAJORITY OF CURRENT OUTPATIENT HOSPITAL-BASED SERVICES AND CLINICS ARE LOCATED WITHIN ONONDAGA COUNTY. IN ADDITION, ONONDAGA COUNTY SERVES AS THE "HUB" FOR HEALTH CARE IN THE CENTRAL NEW YORK AREA, AS IT INCLUDES TWO ADDITIONAL HOSPITALS (CROUSE HOSPITAL AND UPSTATE MEDICAL UNIVERSITY HOSPITAL), AS WELL AS A FEDERALLY QUALIFIED HEALTH CENTER (SYRACUSE COMMUNITY HEALTH CENTER). ALL OF ONONDAGA COUNTY'S HOSPITALS, AS WELL AS SYRACUSE COMMUNITY HEALTH CENTER, ARE LOCATED WITHIN THE CITY OF SYRACUSE.

ONONDAGA COUNTY IS HOME TO THE CITY OF SYRACUSE, WHICH IS THE LARGEST CITY IN CENTRAL NEW YORK. IT IS BORDERED BY OSWEGO, MADISON, CORTLAND, AND CAYUGA COUNTIES. MORE THAN 465,000 PEOPLE LIVE IN ONONDAGA COUNTY, ABOUT ONE-THIRD OF WHOM LIVE IN THE CITY OF SYRACUSE. ALTHOUGH ONONDAGA HAS JUST THE ONE CITY OF SYRACUSE, THE COUNTY ALSO HAS 14 VILLAGES, 19 TOWNS, AND PART OF THE ONONDAGA NATION TERRITORY.

Part VI Supplemental Information (Continuation)

THE MAJORITY OF ONONDAGA COUNTY'S POPULATION IS WHITE (80%), ALTHOUGH THERE IS A HIGHER PROPORTION OF RACIAL MINORITIES LIVING IN THE CITY OF SYRACUSE COMPARED TO THE REST OF ONONDAGA COUNTY. FOR INSTANCE, NEARLY ONE-THIRD OF SYRACUSE CITY RESIDENTS ARE BLACK OR AFRICAN AMERICAN (29%), WHICH IS HIGHER THAN ONONDAGA COUNTY AS A WHOLE (11.8% BLACK/AFRICAN AMERICAN), AND NEW YORK STATE (17.7%). ONONDAGA COUNTY'S HIGH SCHOOL EDUCATION RATES, MEDIAN HOUSEHOLD INCOME, UNEMPLOYMENT RATE, AND POVERTY LEVELS ARE ROUGHLY COMPARABLE TO THOSE OF NEW YORK STATE; HOWEVER, SYRACUSE FARES WORSE ON THESE MEASURES COMPARED TO ONONDAGA OVERALL. SYRACUSE'S MEDIAN HOUSEHOLD INCOME IS ABOUT 60% OF ONONDAGA'S (\$34,716 VS. \$57,271), AND THE PERCENT LIVING IN POVERTY IS MORE THAN DOUBLE THAT OF ONONDAGA COUNTY (32.6% VS. 13.7%).

PART VI, LINE 5:

OTHER INFORMATION - OVER THE COURSE OF THE REPORTABLE YEAR, THE HOSPITAL ACTIVELY PARTICIPATED WITH THE SYRACUSE-ONONDAGA FOOD SYSTEMS ALLIANCE, A COALITION FOCUSED ON THE DEVELOPMENT OF AN EQUITABLE FOOD SYSTEM IN THE HOSPITAL'S SERVICE AREA. ALSO, ST. JOSEPH'S IS A MEMBER OF THE NORTHSIDE UP STEERING COMMITTEE, A COALITION FOCUSED ON COMMUNITY AND ECONOMIC DEVELOPMENT WITHIN SYRACUSE'S NORTHSIDE NEIGHBORHOOD. AS THE NORTHSIDE NEIGHBORHOOD CAN BE DESCRIBED AS AN ECONOMICALLY DEPRESSED REGION OF THE CITY OF SYRACUSE, THE WORK OF THIS COALITION IS INTENDED TO RESTORE VIBRANCY TO THE NEIGHBORHOOD THROUGH THE CULTIVATION OF OPPORTUNITIES FOR ITS CURRENT RESIDENTS AND STAKEHOLDERS.

IN RESPONSE TO THE COVID-19 PANDEMIC, THE HOSPITAL ENGAGED IN MANY COMMUNITY PLANNING EFFORTS TO COORDINATE ST. JOSEPH'S RESPONSE WITH OTHER

Part VI Supplemental Information (Continuation)

STAKEHOLDERS, AND TO SHARE BEST RESPONSE PRACTICES THROUGH EMERGENCY RESPONSE DRILLS AND CONFERENCE CALLS. ST. JOSEPH'S LAUNCHED SEVERAL INTERNAL PLANNING INITIATIVES TO DEVELOP A SYSTEM-WIDE RESPONSE, INCLUDING BUT NOT LIMITED TO PATIENT AND STAFF COVID-19 TESTING STATIONS AND PROTOCOLS; ENHANCED PATIENT, VISITOR, AND STAFF SCREENING PROTOCOLS; AND ENHANCED PERSONAL PROTECTIVE EQUIPMENT (PPE) STANDARDS AND PROTOCOLS. IN FY22, ST. JOSEPH'S COLLABORATED WITH INTERFAITH WORKS OF CENTRAL NEW YORK TO IMPLEMENT THE "IT STARTS HERE" PROGRAM, WHICH WAS FUNDED BY ITS PARENT ORGANIZATION, TRINITY HEALTH, TO EDUCATE AND ENCOURAGE VULNERABLE AND UNDERSERVED POPULATIONS ON COVID-19 VACCINATIONS.

ST. JOSEPH'S COLLABORATES WITH THE HEALTHCARE ASSOCIATION OF NEW YORK STATE ON A MULTITUDE OF SIGNIFICANT POLICY INITIATIVES AND DEBATES AS POLICY DEVELOPS OVER THE COURSE OF THE FISCAL YEAR. FOR FY22, THESE INITIATIVES INCLUDED BUT ARE NOT LIMITED TO: COVID-19 ACUTE CARE SURGE CAPACITY, COVID-19 VACCINES, COVID-19 RELATED OPERATIONAL POLICIES, HEALTH SYSTEM REIMBURSEMENT POLICIES, ACUTE CARE STAFFING POLICY, WORKFORCE SHORTAGE AND DEVELOPMENT POLICY, AND MEDICAID SYSTEM TRANSFORMATION.

ST. JOSEPH'S HAS IMPLEMENTED A SOCIAL INFLUENCERS OF HEALTH SCREENING TOOL, USED PRIMARILY BY OUTPATIENT CARE MANAGERS, NURSE COACHES, AND SOCIAL WORKERS, WHICH IDENTIFIES SOCIAL NEEDS IN ORDER TO ENHANCE RELATIONSHIPS AND REFERRALS WITH APPROPRIATE COMMUNITY RESOURCES. HEALTH HOME CARE MANAGEMENT FOR THE MEDICAID POPULATION CONTINUES TO BE A MEANS FOR SUPPORTING PATIENTS ON AN OUTPATIENT BASIS TO ENHANCE CONNECTIVITY TO RESOURCES. IN ADDITION, ST. JOSEPH'S EMPLOYED TWO COMMUNITY HEALTH WORKERS WITHIN SEPARATE PROGRAMS TO DIRECTLY ADDRESS SOCIAL DETERMINANTS OF HEALTH.

Part VI Supplemental Information (Continuation)

ST. JOSEPH'S RECEIVED FUNDING FOR THE BEST FOOD FORWARD INITIATIVE, WHICH SUPPORTS CHILDREN AND NEW MOTHERS WITH DEVELOPMENTAL NEEDS AND IMPROVES COMPLIANCE WITH MILESTONE APPOINTMENTS. ST. JOSEPH'S ALSO CONTINUES TO BE A DESIGNATED "BABY FRIENDLY" HOSPITAL. ST. JOSEPH'S FULLY IMPLEMENTED STOCKING ALL SNACK MACHINES AND NEARLY ALL BEVERAGE MACHINES TO MEET TRINITY HEALTH'S TARGET OF 50% HEALTHY OFFERINGS. IN 2021, OUR NEWEST EDITION, FRESH EXPRESS, WAS ADDED TO OUR LOBBY AREA, MEETING 100% TARGET NUTRITIONAL STANDARDS. ST. JOSEPH'S HEALTH WORKED EFFECTIVELY WITH ITS CURRENT VENDING PROVIDER TO IMPLEMENT A CUSTOM SYSTEM FOR NUTRITIONAL STANDARDS; THIS WILLINGNESS TO COLLABORATE MADE THE TRANSITION POSSIBLE. EACH YEAR, REPRESENTATIVES FROM OUR HEALTH SYSTEM MEET WITH OUR LOCAL/STATE LEGISLATORS TO DISCUSS OUR PROGRAMS, INCLUDING THE SUCCESS OF OUR EFFORTS AT HELPING LOWER STATEWIDE SMOKING RATES AND STRESS THE UNMET NEEDS IN TOBACCO CONTROL EFFORTS AMONG VULNERABLE COMMUNITIES AND POPULATIONS.

ST. JOSEPH'S CONTINUES TO EMPLOY THE INCIDENT COMMAND TEAM TO ENSURE THAT THE ORGANIZATION IS PREPARED FOR ANY EMERGENCY OR PUBLIC HEALTH-RELATED CRISIS. THIS TEAM'S PRIMARY FOCUS HAS BEEN, AND CONTINUES TO BE, THE COVID-19 PANDEMIC.

PART VI, LINE 6:

ST. JOSEPH'S IS A MEMBER OF TRINITY HEALTH, ONE OF THE LARGEST CATHOLIC HEALTH CARE DELIVERY SYSTEMS IN THE COUNTRY. TRINITY HEALTH'S COMMUNITY HEALTH AND WELL-BEING (CHWB) STRATEGY PROMOTES OPTIMAL HEALTH FOR PEOPLE EXPERIENCING POVERTY AND OTHER VULNERABILITIES IN THE COMMUNITIES WE SERVE BY CONNECTING SOCIAL AND CLINICAL CARE, ADDRESSING SOCIAL NEEDS,

Part VI Supplemental Information (Continuation)

DISMANTLING SYSTEMIC RACISM, AND REDUCING HEALTH INEQUITIES. WE DO THIS

BY:

- 1. INVESTING IN OUR COMMUNITIES,
- 2. ADVANCING SOCIAL CARE, AND
- 3. IMPACTING SOCIAL INFLUENCERS OF HEALTH.

TO FURTHER OUR STRATEGY IN FISCAL YEAR 2022 (FY22), CHWB LAUNCHED TWO TRAINING SERIES TO ADVANCE HEALTH AND RACIAL EQUITY IN OUR COMMUNITIES.

- 1. CHWB LEADER SERIES TO ADVANCE HEALTH AND RACIAL EQUITY: A YEAR-LONG PEER LEARNING SERIES TO BUILD THE CAPACITY OF OUR CHWB LEADERS TO DELIVER ON OUR CHWB STRATEGY WITH A FOCUS ON COMMUNITY LEADERSHIP AND ENGAGEMENT, AND THE USE OF A RACIAL EQUITY LENS IN ALL OF OUR DECISION MAKING.
- 2. COMMUNITY ENGAGEMENT TO ADVANCE RACIAL JUSTICE - PREPARING FOR IMPLEMENTATION STRATEGY: A FOUR-PART SERIES ON ENGAGING OUR COMMUNITIES IN MEANINGFUL WAYS USING A HEALTH EQUITY AND RACIAL EQUITY LENS TO BUILD LASTING PARTNERSHIPS AND IMPACTFUL IMPLEMENTATION STRATEGIES.

INVESTING IN OUR COMMUNITIES -

TRINITY HEALTH AND ITS MEMBER HOSPITALS ARE COMMITTED TO THE DELIVERY OF PEOPLE-CENTERED CARE AND SERVING AS A COMPASSIONATE AND TRANSFORMING HEALING PRESENCE WITHIN THE COMMUNITIES THEY SERVE. AS A NOT-FOR-PROFIT HEALTH SYSTEM, TRINITY HEALTH REINVESTS ITS PROFITS BACK INTO THE COMMUNITIES AND IS COMMITTED TO ADDRESSING THE UNIQUE NEEDS OF EACH COMMUNITY. IN FY22, TRINITY HEALTH CONTRIBUTED \$1.37 BILLION IN COMMUNITY BENEFIT SPENDING TO AID THOSE WHO ARE VULNERABLE AND LIVING IN POVERTY, AND TO IMPROVE THE HEALTH STATUS OF THE COMMUNITIES IN WHICH WE SERVE.

SOME EXAMPLES OF THESE INVESTMENTS INCLUDE:

Part VI Supplemental Information (Continuation)

TRINITY HEALTH AWARDED OVER \$1.6 MILLION IN COMMUNITY GRANTS THAT DIRECTLY ALIGN WITH INTERVENTIONS AND LOCAL PARTNERSHIPS IDENTIFIED IN ITS MEMBER HOSPITALS' COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) IMPLEMENTATION STRATEGIES, INCLUDING ACCESS TO HEALTH CARE, MENTAL HEALTH, TRANSPORTATION, COMMUNITY ENGAGEMENT, FOOD ACCESS, AND HOUSING SUPPORTS.

WITH A \$1.2 MILLION INITIAL INVESTMENT, TRINITY HEALTH LAUNCHED ROUND 2 OF THE TRANSFORMING COMMUNITIES INITIATIVE (TCI), A FIVE-YEAR, INNOVATIVE FUNDING AND TECHNICAL ASSISTANCE INITIATIVE, PARTNERING WITH COMMUNITY-BASED ORGANIZATIONS AND RESIDENTS TO ADVANCE HEALTH AND RACIAL EQUITY IN NINE OF OUR COMMUNITIES EXPERIENCING HIGH POVERTY AND OTHER VULNERABILITIES. HEALTH MINISTRIES RECEIVING TCI FUNDING ARE COLLABORATING WITH A LOCAL MULTI-SECTOR COLLABORATIVE TO DEVELOP AND IMPLEMENT EVIDENCE-BASED STRATEGIES THAT ADVANCE HEALTH AND RACIAL EQUITY THROUGH ADDRESSING AT LEAST ONE ROOT CAUSE OF POOR HEALTH IDENTIFIED IN THE DEVELOPMENT OF THEIR MOST RECENT CHNA IMPLEMENTATION STRATEGY.

TRINITY HEALTH AWARDED OVER \$1 MILLION IN COVID-19 FUNDING TO SUPPORT NEW AND ONGOING COMMUNITY ENGAGEMENT AND MOBILIZATION EFFORTS AROUND MAKING THE COVID-19 VACCINATION ACCESSIBLE TO ALL ELIGIBLE POPULATIONS. THIS FUNDING WAS DESIGNED TO SUPPORT ALL COMMUNITIES TO ENSURE EASY AND EQUITABLE ACCESS TO THE VACCINE BY REMOVING BARRIERS FOR ALL PEOPLE TO RECEIVE THE VACCINE, ESPECIALLY COMMUNITIES THAT HAVE LESS THAN A 75% VACCINATION RATE. WITH THIS FUNDING, HEALTH MINISTRIES FACILITATED 3,200 COVID-19 VACCINE EVENTS, ADMINISTERED 80,000 COVID-19 VACCINE DOSES, AND REACHED 874,000 PEOPLE WITH EDUCATIONAL MATERIALS ON COVID-19 AND THE BENEFITS OF VACCINATION.

Part VI Supplemental Information (Continuation)

IN ADDITION TO THE \$1.37 BILLION IN COMMUNITY BENEFIT SPENDING, OUR COMMUNITY INVESTING PROGRAM HAD THE MOST ROBUST YEAR OF LENDING SINCE THE PROGRAM'S INCEPTION OVER 20 YEARS AGO: \$17.8 MILLION IN NEW LOANS AND \$8.3 MILLION IN LOAN RENEWALS WERE APPROVED, FOCUSING ON BUILDING AFFORDABLE HOUSING AND INCREASING ACCESS TO EDUCATION IN PARTNERSHIP WITH OUR HEALTH MINISTRIES.

ADVANCING SOCIAL CARE -

TRINITY HEALTH'S SOCIAL CARE PROGRAM WAS DEVELOPED TO ADDRESS SOCIAL NEEDS, SUCH AS ACCESS TO TRANSPORTATION, CHILDCARE, OR AFFORDABLE MEDICATIONS BY FACILITATING CONNECTIONS BETWEEN OUR PATIENTS, HEALTH CARE PROVIDERS AND COMMUNITY PARTNERS THAT PROMOTE HEALTHY BEHAVIORS.

HIGHLIGHTS FROM FY22 INCLUDE THE FOLLOWING SUCCESSES:

- LAUNCHED TRINITY HEALTH COMMUNITY HEALTH WORKER (CHW) CERTIFICATION PROGRAM, TRAINING 86 CHWS WITH 40+ HOURS OF TRAINING, AND INCREASED CHW STAFF ACROSS MOST HEALTH MINISTRIES
- LAUNCHED A SYSTEM-WIDE ASSESSMENT OF LANGUAGE ACCESS SERVICES TO RECOMMEND SYSTEM STANDARDS THAT ENSURE CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES FOR ALL OF OUR PATIENTS, THEIR COMPANIONS, AND CAREGIVERS
- ENGAGED OVER 1,100 PARTICIPANTS IN THE NATIONAL DIABETES PREVENTION PROGRAM, EXCEEDING OUR PROGRAM YEAR 5 GOAL
- INCREASED THE NUMBER OF ACTIVE COMMUNITY PARTNER ORGANIZATIONS ON THE COMMUNITY RESOURCE DIRECTORY BY 120% FROM FISCAL YEAR 2021
- ENGAGED 5,300+ PATIENTS WHO ARE DUALY ENROLLED IN MEDICARE AND MEDICAID IN A SOCIAL CARE OR MEDICAL CARE ACTIVITY, IN SUPPORT OF REDUCING PREVENTABLE HOSPITALIZATIONS (SUCH AS DIABETES AND ASTHMA)

Part VI Supplemental Information (Continuation)

IMPACTING SOCIAL INFLUENCERS OF HEALTH -

LEVERAGING INVESTOR POWER TO CATALYZE CORPORATE SOCIAL RESPONSIBILITY, TRINITY HEALTH'S SHAREHOLDER ADVOCACY WORK FOCUSES ON DISMANTLING RACISM ACROSS FIVE STRATEGIC FOCUS AREAS BY HOLDING CORPORATIONS ACCOUNTABLE FOR THE HUMAN RIGHTS VIOLATIONS THOSE COMPANIES PERPETUATE IN THE U.S. AND BEYOND. IN FY22, TRINITY HEALTH FACILITATED OVER 135 SHAREHOLDER ADVOCACY ENGAGEMENTS, WITH GREAT SUCCESS:

- FIVE BELOW COMMITTED TO ASSESS AND MANAGE THE RISKS/HAZARDS ASSOCIATED WITH CHEMICALS OF HIGH CONCERN CONTAINED IN THEIR PRIVATE LABEL PRODUCTS
- UNILEVER AGREED TO STOP FOOD AND BEVERAGE MARKETING TO CHILDREN UNDER AGE 16, AND WILL ADOPT NEW TARGETS TO REDUCE SALT, ADDED SUGARS AND CALORIES, AND INCREASE SALES OF THEIR HEALTHIER PRODUCTS
- PEPSICO SET GOALS TO INCREASE POSITIVE NUTRIENTS IN THEIR PRODUCTS
- PDC ENERGY ACCELERATED ITS GOAL TO END ROUTINE FLARING OF METHANE, FROM 2030 TO 2025, THUS REDUCING ENVIRONMENTAL HEALTH RISKS AND GREENHOUSE GAS EMISSIONS

ADDITIONALLY, TRINITY HEALTH AND OTHER MEMBERS OF THE INTERFAITH CENTER ON CORPORATE RESPONSIBILITY GUN SAFETY GROUP SUBMITTED A SHAREHOLDER RESOLUTION ASKING STURM RUGER, ONE OF THE NATION'S LEADING MANUFACTURERS OF FIREARMS, TO CONDUCT AND PUBLISH AN INDEPENDENT HUMAN RIGHTS IMPACT ASSESSMENT OF ITS POLICIES, PRACTICES AND PRODUCTS, AND MAKE RECOMMENDATIONS FOR IMPROVEMENT. THE RESOLUTION RECEIVED A 68.5% VOTE IN FAVOR, WELL ABOVE THE THRESHOLD REQUIRED FOR THE RESOLUTION TO BE RESUBMITTED IN 2023, INDICATING A LARGE MAJORITY OF STURM RUGER INVESTORS BELIEVE THE COMPANY HAS TO ADDRESS ITS HUMAN RIGHTS IMPACTS. TRINITY HEALTH AND TRINITY HEALTH OF NEW ENGLAND ARE CITED AS PART OF THE GROUP WHO MOVED FORWARD THIS RESOLUTION.

Part VI Supplemental Information (Continuation)

FOR MORE INFORMATION ABOUT TRINITY HEALTH, VISIT WWW.TRINITY-HEALTH.ORG.

PART VI, LINE 7, LIST OF STATES RECEIVING COMMUNITY BENEFIT REPORT:

NY