

2019 Trinity Health ACO Quality Performance Results

Domain	ACO Measure Number	Measure Title	Our ACO Performance	Mean Performance for All NGACOs
Patient/Caregiver Experience	ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	87.99	86.03
	ACO-2	CAHPS: How Well Your Providers Communicate	94.71	94.11
	ACO-3	CAHPS: Patients' Rating of Provider	93.50	92.75
	ACO-4	CAHPS: Access to Specialists	82.27	80.97
	ACO-5	CAHPS: Health Promotion and Education	61.90	60.46
	ACO-6	CAHPS: Shared Decision Making	62.98	61.38
	ACO-7	CAHPS: Health Status/Functional Status	74.72	74.49
	ACO-34	CAHPS: Stewardship of Patient Resources	20.21	24.40
	ACO-45	CAHPS: Courteous and Helpful Office Staff	92.40	93.05
	ACO-46	CAHPS: Care Coordination	88.51	87.26
Care Coordination/Patient Safety	ACO-8	Risk Standardized, All Condition Readmission	15.04	14.98
	ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	58.13	56.34
	ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	1.57	1.72
	ACO-13	Falls: Screening for Future Fall Risk	93.70%	88.97%
Preventative Health	ACO-14	Preventive Care and Screening: Influenza Immunization	78.26%	76.98%
	ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	60.00%	79.60%
	ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	82.89%	73.00%
	ACO-19	Colorectal Cancer Screening	80.20%	77.12%
	ACO-20	Breast Cancer Screening	75.84%	79.31%
	ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	86.10%	82.43%
At-Risk Population	ACO-40	Depression Remission at Twelve Months	13.16%	11.82%
	ACO-27 (6)	Diabetes Mellitus: Hemoglobin A1c (HbA1c) Poor Control (>9%)	10.60%	11.43%
	ACO-28	Hypertension (HTN): Controlling High Blood Pressure	78.02%	78.62%
Trinity Health ACO Overall Performance			95.06%	