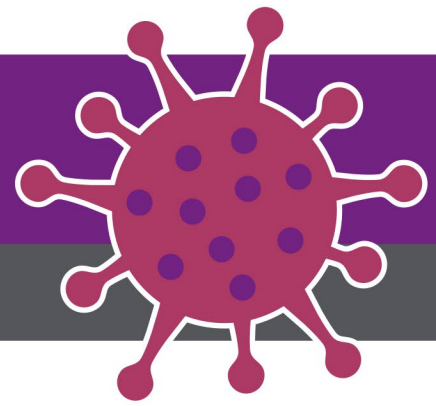


CORONAVIRUS DISEASE 2019 (COVID-19)

Pre-Op Testing for Surgical Cases



Audience: Patient Access Registration Teams

Revision Date: 9/13/2020

Version: Version # 3

COVID-19 Response Team Owner: Katie Taylor/Ian Sullivan

Date of Last Review: 9/13/2020

What's Changed: Minimal updates to reference 'COVID-19 – Registration Protocol'.

We appreciate your support as we work Together to ensure the safety of our patients, and community at large.

As ministries are receiving clinical guidance to begin ramping-up elective surgical cases, many of our RHMs have also been instructed by clinical leaders to perform pre-operative COVID-19 testing prior to the patient arriving for their surgery. As such, to ensure we are advising our Patient Access colleagues to follow the correct Registration workflow, please follow the below guidance:

For both the pre-operative and surgical service, continue to follow normal Registration workflows when registering accounts within the RHM's EHR system. In other words, register these services in the same way Patient Access colleagues would have previously registered patients that come in for pre-operative work prior to a surgical case (e.g. for Medicare patients, some RHMs will register separate accounts where the system will then automatically combine the case if it falls within the 3-day rule, while for other ministries colleagues are expected to manually combine the case if it falls within the 3-day rule.)

In addition, for the COVID-19 testing pre-operative case, colleagues are advised to **apply** the appropriate 'Insurance COVID-19' or 'Self-Pay COVID-19' ICO codes per the '[COVID-19 – Registration Protocol](#)' guidance. In alignment with the **previously released** guidance, we will not be collecting co-pay/deductibles for the COVID-19 pre-operative testing. As a reminder, copay/deductible will be collected for the elective procedure.

RHMs may need to adjust edits and integrity checks to prevent edits from misfiring for pre-procedure COVID-19 testing.

****This guidance is intended to be high level and local ministries may need to create specialized workflows for local processes, such as lab only accounts that are billed by a vendor.****