

CMS Provider Enrollment Relief FAQ v6 – Summary of Changes from Previous FAQ v5

Question 21 – Are there any flexibilities related to the DMEPOS supplier standards?

Material change from prior FAQ:

In FAQ version 5, CMS was still waiving the following supplier standards:

- Supplier standard #9 Business Phone, maintains a primary business telephone that is operating at the appropriate site listed under the name of the business locally or toll-free for beneficiaries.
- Supplier standard #30 Minimum hours of operation, except as specified in paragraph (c)(30)(ii) of this section, is open to the public a minimum of 30 hours per week.

In FAQ version 6, CMS is no longer waiving any supplier standards. Supplier standards #9 and #30 are no longer being waived.