

**CO**RONA**VI**RUS **D**ISEASE 2019
(COVID-19)

**Visitor Restrictions Social Media Posts**

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| **Audience:** Visitors |
| **Revision Date:** 11/10/20 |
| **Version:** Version # 1 |
| **COVID-19 Response Team Owner:** Clinical and Operations  |
| **Date of Last Review:** 11/10/20 |

Replace [HIGHLIGHTS] with local information.

Social Media Post – Visitor Restrictions During Surge – Post 1

COVID-19 cases are raising in our area. To keep our patients and visitors safe, [HEALTH MINISTRY] has updated restrictions on visitation beginning at [TIME/DATE]. These restrictions are in place for the protection of our patients and colleagues.

The visitor restrictions are as follows and will remain in effect until further notice. NO VISITORS will be allowed in our facilities unless meeting at least one of these special circumstances:

* [Visitor is required for supporting patient including activities of daily living
* Visitor has power of attorney or is court-appointed for care for the patient
* Patient is in serious or critical condition or hospice care
* Visitor is conducting official government business
* No visitors allowed if they have COVID-19 symptoms.
* Every visitor will be screened prior to entry.

Pediatric (18 years of age and under)- surgical and admitted patients-

* TWO legal guardians are permitted in the patient room.
* TWO legal guardians of pediatric surgical patients will be allowed in the waiting area until the patient is moved to the floor or discharged.

Maternity units

* [DETAILS OF MATERNITY UNIT ]

We appreciate your understanding of these necessary and vital actions during this unprecedented outbreak.

You can stay up to date on information by visiting [URL].

Social Media Post – Visitor Restrictions During Surge – Post 2

COVID-19 cases are raising in our area. To keep our patients and visitors safe, [HEALTH MINISTRY] will not allow visitors beginning [TIME/DATE]. Exceptions to the no visitor policy are made for legal medical decision makers, pediatric, maternity and end of life patients. Please visit our website for full list of special circumstances: [URL].