

CORONAVIRUS DISEASE 2019 (COVID-19)

Social Needs Screening Adaptation Guidance



Audience: MGPS, CWHB, Other Colleagues Performing Vulnerable Patient Outreach

Revision Date: 09/28/2020

Version: Version #3

COVID-19 Response Team Owner: Clinical and Operations

Date of Last Review: 09/28/2020

What's Changed: The Community Health & Well-Being (CHWB) Health Ministry contact list has been removed and replaced with the yellow highlighted section.

Identifying Patient Issues in Accessing Food, Housing or Medical Care

Trinity Health is committed to screening for social needs for patients to ensure they have what they need to stay healthy. The primary focus of screening will be to identify urgent food, housing or medical needs during the ongoing COVID-19 crisis.

The following questions are recommended as adaptations from the currently approved social needs screening to address the immediacy of these needs.

Social Needs Screening

1. In the next week, would you like assistance with any of the following? Please indicate if this is an urgent need (i.e. need assistance within the next 24-48 hours) for you and/or your family.
 - a) Access to a Primary Care Doctor, or medication ☐ Yes ☐ No ☐ Urgent
 - b) Food ☐ Yes ☐ No ☐ Urgent
 - c) Housing ☐ Yes ☐ No ☐ Urgent

If patient or caregiver indicates that they have a need and would like resources, at least one of the following should occur:

1. If patient and/or caregiver are willing and able to identify local community resources themselves, refer them to the [Trinity Health Community Resource Directory \(https://communityresources.trinity-health.org/\)](https://communityresources.trinity-health.org/). The Trinity Health Community Resource Directory, powered by Aunt Bertha, is an online portal connecting the people we serve, colleagues and community members in need to health resources and social services within the community and across all Trinity Health locations.

2. If the patient and/or caregiver needs assistance accessing resources, connect them with your ministry's Community Health & Well-Being (CHWB) Department. The CHWB Social Care Lead can support the individual or family with food, housing or medical care if necessary.

Social Care Contact

Contact your Health Ministry's Community Health & Well-Being department for more information.