

**SCHEDULE H
(Form 990)**

Department of the Treasury
Internal Revenue Service

Hospitals

Complete if the organization answered "Yes" on Form 990, Part IV, question 20a.

Attach to Form 990.

Go to www.irs.gov/Form990 for instructions and the latest information.

OMB No. 1545-0047

2023

Open to Public
Inspection

Name of the organization

GOOD SAMARITAN HOSPITAL, INC.

Employer identification number

26-1720984

Part I Financial Assistance and Certain Other Community Benefits at Cost

	Yes	No
1a Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a	<input checked="" type="checkbox"/>	
b If "Yes," was it a written policy?	<input checked="" type="checkbox"/>	
2 If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year: <input checked="" type="checkbox"/> Applied uniformly to all hospital facilities <input type="checkbox"/> Applied uniformly to most hospital facilities <input type="checkbox"/> Generally tailored to individual hospital facilities		
3 Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year.		
a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing <i>free</i> care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: <input type="checkbox"/> 100% <input type="checkbox"/> 150% <input checked="" type="checkbox"/> 200% <input type="checkbox"/> Other _____ %	<input checked="" type="checkbox"/>	
b Did the organization use FPG as a factor in determining eligibility for providing <i>discounted</i> care? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: <input type="checkbox"/> 200% <input type="checkbox"/> 250% <input type="checkbox"/> 300% <input type="checkbox"/> 350% <input checked="" type="checkbox"/> 400% <input type="checkbox"/> Other _____ %	<input checked="" type="checkbox"/>	
c If the organization used factors other than FPG in determining eligibility, describe in Part VI the criteria used for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care.		
4 Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the "medically indigent"?	<input checked="" type="checkbox"/>	
5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year?	<input checked="" type="checkbox"/>	
b If "Yes," did the organization's financial assistance expenses exceed the budgeted amount?	<input checked="" type="checkbox"/>	
c If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care?		<input checked="" type="checkbox"/>
6a Did the organization prepare a community benefit report during the tax year?	<input checked="" type="checkbox"/>	
b If "Yes," did the organization make it available to the public?	<input checked="" type="checkbox"/>	

Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H.

7 Financial Assistance and Certain Other Community Benefits at Cost

	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community benefit expense	(d) Direct offsetting revenue	(e) Net community benefit expense	(f) Percent of total expense
Financial Assistance and Means-Tested Government Programs						
a Financial Assistance at cost (from Worksheet 1)			1029062.	300,000.	729,062.	2.33%
b Medicaid (from Worksheet 3, column a)			1669992.	2917767.	0.	.00%
c Costs of other means-tested government programs (from Worksheet 3, column b)						
d Total. Financial Assistance and Means-Tested Government Programs			2699054.	3217767.	729,062.	2.33%
Other Benefits						
e Community health improvement services and community benefit operations (from Worksheet 4)	6	1,330	179,108.		179,108.	.57%
f Health professions education (from Worksheet 5)	3	87	28,157.		28,157.	.09%
g Subsidized health services (from Worksheet 6)						
h Research (from Worksheet 7)						
i Cash and in-kind contributions for community benefit (from Worksheet 8)	4	1,630	8,059.		8,059.	.03%
j Total. Other Benefits	13	3,047	215,324.		215,324.	.69%
k Total. Add lines 7d and 7j	13	3,047	2914378.	3217767.	944,386.	3.02%

Part V	Facility Information
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Section A. Hospital Facilities

(list in order of size, from largest to smallest - see instructions)

How many hospital facilities did the organization operate during the tax year? **1**

Name, address, primary website address, and state license number (and if a group return, the name and EIN of the subordinate hospital organization that operates the hospital facility):

[illegible]

Part V Facility Information (continued)**Section B. Facility Policies and Practices**

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or letter of facility reporting group: GOOD SAMARITAN HOSPITAL

Line number of hospital facility, or line numbers of hospital

facilities in a facility reporting group (from Part V, Section A): 1

	Yes	No
Community Health Needs Assessment		
1 Was the hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the current tax year or the immediately preceding tax year?	1	X
2 Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or the immediately preceding tax year? If "Yes," provide details of the acquisition in Section C	2	X
3 During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (CHNA)? If "No," skip to line 12	3	X
If "Yes," indicate what the CHNA report describes (check all that apply):		
a <input checked="" type="checkbox"/> A definition of the community served by the hospital facility		
b <input checked="" type="checkbox"/> Demographics of the community		
c <input checked="" type="checkbox"/> Existing health care facilities and resources within the community that are available to respond to the health needs of the community		
d <input checked="" type="checkbox"/> How data was obtained		
e <input checked="" type="checkbox"/> The significant health needs of the community		
f <input checked="" type="checkbox"/> Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups		
g <input checked="" type="checkbox"/> The process for identifying and prioritizing community health needs and services to meet the community health needs		
h <input checked="" type="checkbox"/> The process for consulting with persons representing the community's interests		
i <input checked="" type="checkbox"/> The impact of any actions taken to address the significant health needs identified in the hospital facility's prior CHNA(s)		
j <input type="checkbox"/> Other (describe in Section C)		
4 Indicate the tax year the hospital facility last conducted a CHNA: 20 <u>21</u>		
5 In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge of or expertise in public health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted	5	X
6a Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other hospital facilities in Section C	6a	X
b Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes," list the other organizations in Section C	6b	X
7 Did the hospital facility make its CHNA report widely available to the public?	7	X
If "Yes," indicate how the CHNA report was made widely available (check all that apply):		
a <input checked="" type="checkbox"/> Hospital facility's website (list url): <u>SEE SCHEDULE H, PART V, SECTION C</u>		
b <input type="checkbox"/> Other website (list url):		
c <input checked="" type="checkbox"/> Made a paper copy available for public inspection without charge at the hospital facility		
d <input type="checkbox"/> Other (describe in Section C)		
8 Did the hospital facility adopt an implementation strategy to meet the significant community health needs identified through its most recently conducted CHNA? If "No," skip to line 11	8	X
9 Indicate the tax year the hospital facility last adopted an implementation strategy: 20 <u>21</u>		
10 Is the hospital facility's most recently adopted implementation strategy posted on a website?	10	X
a If "Yes," (list url): <u>SEE SCHEDULE H, PART V, SECTION C</u>		
b If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?	10b	
11 Describe in Section C how the hospital facility is addressing the significant needs identified in its most recently conducted CHNA and any such needs that are not being addressed together with the reasons why such needs are not being addressed.		
12a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a CHNA as required by section 501(r)(3)?	12a	X
b If "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?	12b	
c If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720 for all of its hospital facilities? \$		

Part V Facility Information (continued)**Financial Assistance Policy (FAP)**Name of hospital facility or letter of facility reporting group: GOOD SAMARITAN HOSPITAL

	Yes	No
Did the hospital facility have in place during the tax year a written financial assistance policy that:		
13 Explained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?	13 X	
If "Yes," indicate the eligibility criteria explained in the FAP:		
a <input checked="" type="checkbox"/> Federal poverty guidelines (FPG), with FPG family income limit for eligibility for free care of <u>200</u> % and FPG family income limit for eligibility for discounted care of <u>400</u> %		
b <input type="checkbox"/> Income level other than FPG (describe in Section C)		
c <input type="checkbox"/> Asset level		
d <input checked="" type="checkbox"/> Medical indigency		
e <input checked="" type="checkbox"/> Insurance status		
f <input checked="" type="checkbox"/> Underinsurance status		
g <input checked="" type="checkbox"/> Residency		
h <input checked="" type="checkbox"/> Other (describe in Section C)		
14 Explained the basis for calculating amounts charged to patients?	14 X	
15 Explained the method for applying for financial assistance?	15 X	
If "Yes," indicate how the hospital facility's FAP or FAP application form (including accompanying instructions) explained the method for applying for financial assistance (check all that apply):		
a <input checked="" type="checkbox"/> Described the information the hospital facility may require an individual to provide as part of their application		
b <input checked="" type="checkbox"/> Described the supporting documentation the hospital facility may require an individual to submit as part of their application		
c <input checked="" type="checkbox"/> Provided the contact information of hospital facility staff who can provide an individual with information about the FAP and FAP application process		
d <input type="checkbox"/> Provided the contact information of nonprofit organizations or government agencies that may be sources of assistance with FAP applications		
e <input type="checkbox"/> Other (describe in Section C)		
16 Was widely publicized within the community served by the hospital facility?	16 X	
If "Yes," indicate how the hospital facility publicized the policy (check all that apply):		
a <input checked="" type="checkbox"/> The FAP was widely available on a website (list url): <u>SEE PART V, SECTION C</u>		
b <input checked="" type="checkbox"/> The FAP application form was widely available on a website (list url): <u>SEE PART V, SECTION C</u>		
c <input checked="" type="checkbox"/> A plain language summary of the FAP was widely available on a website (list url): <u>SEE PART V, SECTION C</u>		
d <input checked="" type="checkbox"/> The FAP was available upon request and without charge (in public locations in the hospital facility and by mail)		
e <input checked="" type="checkbox"/> The FAP application form was available upon request and without charge (in public locations in the hospital facility and by mail)		
f <input checked="" type="checkbox"/> A plain language summary of the FAP was available upon request and without charge (in public locations in the hospital facility and by mail)		
g <input checked="" type="checkbox"/> Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP, by receiving a conspicuous written notice about the FAP on their billing statements, and via conspicuous public displays or other measures reasonably calculated to attract patients' attention		
h <input checked="" type="checkbox"/> Notified members of the community who are most likely to require financial assistance about availability of the FAP		
i <input checked="" type="checkbox"/> The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s) spoken by Limited English Proficiency (LEP) populations		
j <input type="checkbox"/> Other (describe in Section C)		

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Part V Facility Information (continued)**Billing and Collections**Name of hospital facility or letter of facility reporting group: GOOD SAMARITAN HOSPITAL

	Yes	No	
17 Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon nonpayment?	17	X	
18 Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP:			
a <input type="checkbox"/> Reporting to credit agency(ies)			
b <input type="checkbox"/> Selling an individual's debt to another party			
c <input type="checkbox"/> Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP			
d <input type="checkbox"/> Actions that require a legal or judicial process			
e <input type="checkbox"/> Other similar actions (describe in Section C)			
f <input checked="" type="checkbox"/> None of these actions or other similar actions were permitted			
19 Did the hospital facility or other authorized party perform any of the following actions during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP?	19		X
If "Yes," check all actions in which the hospital facility or a third party engaged:			
a <input type="checkbox"/> Reporting to credit agency(ies)			
b <input type="checkbox"/> Selling an individual's debt to another party			
c <input type="checkbox"/> Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP			
d <input type="checkbox"/> Actions that require a legal or judicial process			
e <input type="checkbox"/> Other similar actions (describe in Section C)			
20 Indicate which efforts the hospital facility or other authorized party made before initiating any of the actions listed (whether or not checked) in line 19 (check all that apply):			
a <input checked="" type="checkbox"/> Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language summary of the FAP at least 30 days before initiating those ECAs (if not, describe in Section C)			
b <input checked="" type="checkbox"/> Made a reasonable effort to orally notify individuals about the FAP and FAP application process (if not, describe in Section C)			
c <input checked="" type="checkbox"/> Processed incomplete and complete FAP applications (if not, describe in Section C)			
d <input checked="" type="checkbox"/> Made presumptive eligibility determinations (if not, describe in Section C)			
e <input type="checkbox"/> Other (describe in Section C)			
f <input type="checkbox"/> None of these efforts were made			

Policy Relating to Emergency Medical Care

21 Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that required the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy?	21	X	
If "No," indicate why:			
a <input type="checkbox"/> The hospital facility did not provide care for any emergency medical conditions			
b <input type="checkbox"/> The hospital facility's policy was not in writing			
c <input type="checkbox"/> The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)			
d <input type="checkbox"/> Other (describe in Section C)			

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Part V Facility Information (continued)**Charges to Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)**Name of hospital facility or letter of facility reporting group: GOOD SAMARITAN HOSPITAL**22** Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care:

- a** ☒ The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period
- b** ☐ The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period
- c** ☐ The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period
- d** ☐ The hospital facility used a prospective Medicare or Medicaid method

23 During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided emergency or other medically necessary services more than the amounts generally billed to individuals who had insurance covering such care?

If "Yes," explain in Section C.

24 During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any service provided to that individual?

If "Yes," explain in Section C.

	Yes	No
23		X
24		X

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Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 3J: N/A

PART V, SECTION B, LINE 3E:

GOOD SAMARITAN HOSPITAL INCLUDED IN ITS COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) WRITTEN REPORT A PRIORITIZED LIST AND DESCRIPTION OF THE COMMUNITY'S SIGNIFICANT HEALTH NEEDS. THROUGH FURTHER PRIORITIZATION AND IDENTIFICATION OF EXISTING COMMUNITY RESOURCES AND ASSETS, THE FOLLOWING FOUR PRIORITY COMMUNITY HEALTH NEEDS WERE DEEMED MOST SIGNIFICANT:

1. ACCESS TO HEALTH CARE
2. ADDRESSING SOCIAL NEEDS
3. BEHAVIORAL AND MENTAL HEALTH
4. CHRONIC DISEASE PREVENTION AND MANAGEMENT

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 5: COMMUNITY INPUT FOR THE GOOD SAMARITAN HOSPITAL CHNA WAS OBTAINED THROUGH FOCUS GROUPS AND STAKEHOLDER DISCUSSIONS HELD BETWEEN DECEMBER 2021 AND FEBRUARY 2022. THE HOSPITAL ENGAGED STATE, LOCAL, AND REGIONAL HEALTH DEPARTMENTS; REPRESENTATIVES OF THOSE WHO ARE MEDICALLY UNDERSERVED, LOW-INCOME, OR MEMBERS OF MINORITY POPULATIONS; AND INTERNAL STAKEHOLDERS TO PROVIDE FEEDBACK ON IDENTIFYING AND PRIORITIZING SIGNIFICANT NEEDS.

THE CHNA USED A COMPREHENSIVE MIXED-METHODS APPROACH, WHICH INCLUDED A COMBINATION OF QUALITATIVE AND QUANTITATIVE DATA AND ANALYSES, TO IDENTIFY

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

AND PRIORITIZE COMMUNITY HEALTH NEEDS. THIS APPROACH ALLOWS FOR MORE
CONFIDENCE IN THE FINDINGS OF THE CHNA AND ENSURES ROBUSTNESS IN
IDENTIFICATION OF HEALTH NEEDS. THE QUALITATIVE METHODS USED TO SOLICIT
INPUT FROM PRIMARY SOURCES INCLUDED FOCUS GROUPS AND STAKEHOLDER
DISCUSSIONS; THE QUANTITATIVE METHODS UTILIZED SECONDARY DATA SOURCES SUCH
AS THE TRINITY HEALTH DATA HUB FOR SERVICE AREA DATA AND THE EMERGENCY
DEPARTMENT FOR HOSPITAL-SPECIFIC DATA.

THE PRIMARY DATA COLLECTED INCLUDED INPUT FROM PERSONS WHO REPRESENTED THE
BROAD INTERESTS OF THE COMMUNITY AND THOSE WITH SPECIAL KNOWLEDGE OF OR
EXPERTISE IN PUBLIC HEALTH; FEDERAL, REGIONAL, STATE, AND LOCAL HEALTH OR
OTHER DEPARTMENTS OR AGENCIES WITH CURRENT DATA OR OTHER INFORMATION
RELEVANT TO THE HEALTH NEEDS OF THE COMMUNITY SERVED; LEADERS,
REPRESENTATIVES, OR MEMBERS OF MEDICALLY UNDERSERVED, LOW-INCOME, AND
MINORITY POPULATIONS WITH CHRONIC DISEASE NEEDS IN THE COMMUNITY; AND
INPUT FROM OTHER PERSONS LOCATED IN AND/OR SERVING THE COMMUNITY.
INFORMATION WAS GATHERED BY CONDUCTING FOCUS GROUPS AND STAKEHOLDER
INTERVIEWS WITH INDIVIDUALS REPRESENTING COMMUNITY HEALTH AND PUBLIC
SERVICE ORGANIZATIONS, MEDICAL PROFESSIONALS, HOSPITAL ADMINISTRATION, AND
OTHER HOSPITAL STAFF MEMBERS.

THE SECONDARY DATA SOURCES WERE USED TO GATHER DEMOGRAPHIC AND HEALTH
INDICATOR DATA. THE DATA ANALYSIS GENERATED BY THE TRINITY HEALTH DATA HUB
IS BASED ON EACH HOSPITAL'S SERVICE AREA AND PROVIDED COMPREHENSIVE
REPORTS ON THE FOLLOWING INDICATORS: HEALTH CARE ACCESS, ECONOMIC
STABILITY, EDUCATION, SOCIAL SUPPORT AND COMMUNITY CONTEXT, NEIGHBORHOOD
AND PHYSICAL ENVIRONMENT, AND HEALTH OUTCOMES AND BEHAVIORS. SEVERAL

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

INDICATORS ARE CALCULATED USING AREAL WEIGHTED INTERPOLATION TO ESTIMATE THE VALUES FOR EACH CENSUS TRACT WHICH OVERLAPS WITH THE SERVICE AREAS, AND THE TRACT-LEVEL ESTIMATES ARE AGGREGATED FOR THE HOSPITAL REGIONS. A RULE HAS BEEN IMPLEMENTED TO ENSURE THE TOTAL PERCENTAGE OF ALL SELECTED HOSPITAL SERVICE AREAS DOES NOT EXCEED 100% FOR ANY CENSUS TRACT. EACH HOSPITAL REPORT INCLUDES DATA FROM THE MOST UPDATED AND NATIONALLY RECOGNIZED SOURCES SUCH AS THE U.S. CENSUS BUREAU, AMERICAN COMMUNITY SURVEY, AND BEHAVIORAL RISK FACTOR SURVEILLANCE SYSTEM.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 11: THE FOLLOWING COMMUNITY HEALTH NEEDS WERE RECOGNIZED AS THE MOST SIGNIFICANT ISSUES THAT MUST BE ADDRESSED TO IMPROVE THE HEALTH AND QUALITY OF LIFE IN OUR COMMUNITY. THESE NEEDS WERE ADDRESSED IN FISCAL YEAR 2024:

ACCESS TO HEALTH CARE:

GOOD SAMARITAN HOSPITAL CONTINUED ITS SUPPORT FOR OCONEE VALLEY HEALTHCARE, THE ONLY FEDERALLY QUALIFIED HEALTH CENTER (FQHC) IN THE AREA, ENHANCING ACCESS TO PRIMARY CARE SERVICES. THIS COLLABORATION, ALONG WITH ST. MARY'S MEDICAL GROUP, OFFERED EXPANDED OPPORTUNITIES FOR PRIMARY CARE PHYSICIANS TO SERVE IN RURAL COMMUNITIES. ADDITIONALLY, THE HOSPITAL PARTNERED WITH AUGUSTA UNIVERSITY/UNIVERSITY OF GEORGIA MEDICAL SCHOOL TO PROVIDE A RURAL ROTATION FOR RESIDENT PHYSICIANS, INTEGRATING THEM INTO HOSPITAL PRACTICES AND OCONEE VALLEY HEALTHCARE, THEREBY EXPANDING RURAL HEALTH CARE CAPACITY.

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

PROVIDING INCREASED ACCESS TO LIFE-SAVING CARE, GOOD SAMARITAN HOSPITAL ESTABLISHED A COMMUNITY-BASED CPR TRAINING AND CERTIFICATION PROGRAM, CERTIFYING 17 COMMUNITY MEMBERS IN FISCAL YEAR 2024. THE HOSPITAL ALSO SUPPORTED THE SEXUAL ASSAULT NURSE EXAMINERS (SANE) PROGRAM THROUGH CHARITABLE CONTRIBUTIONS, PROVIDING SPECIALIZED CARE TO SEXUAL ASSAULT VICTIMS.

GOOD SAMARITAN HOSPITAL PARTNERED WITH FIRSTSOURCE, A PATIENT FINANCIAL SERVICES PROVIDER, TO ASSIST UNSERVED AND UNDERSERVED PATIENTS NAVIGATE MEDICAID AND FINANCIAL ASSISTANCE PROGRAMS, REDUCING FINANCIAL BARRIERS TO NECESSARY HEALTH CARE SERVICES. THE HOSPITAL ALSO OFFERED CLINICAL TRAINING HOURS FOR STUDENTS, SUPPORTING THE FUTURE HEALTH CARE WORKFORCE.

ADDRESSING SOCIAL NEEDS:

GOOD SAMARITAN HOSPITAL TOOK THESE PROACTIVE STEPS TO ADDRESS SOCIAL DETERMINANTS OF HEALTH BY SUPPORTING COMMUNITY ORGANIZATIONS:

- COLLABORATED WITH THE GREENE COUNTY FOOD PANTRY AND SECOND HARVEST, INC. TO EXPAND ACCESS TO NUTRITIOUS FOOD, ENSURING EFFICIENT FOOD DISTRIBUTION TO RESIDENTS IN NEED AND MINIMIZING DUPLICATIVE EFFORTS.
- SUPPORTED GREENE COUNTY FAMILY CONNECTIONS AND THE BOYS AND GIRLS CLUB, CONTRIBUTING TO PROGRAMS THAT ADDRESS FAMILY SUPPORT, YOUTH DEVELOPMENT, AND SOCIAL SERVICES.
- CONTRIBUTED TO VICTORY TRAIN, A CHILDHOOD LITERACY PROGRAM LED BY ATLAS MINISTRY, INC., RECOGNIZING THE LONG-TERM HEALTH AND SOCIOECONOMIC BENEFITS OF IMPROVED EDUCATION.

- PROVIDED CHARITABLE SUPPORT TO UNITED WAY AND CONTRIBUTED TO ECONOMIC DEVELOPMENT INITIATIVES WITH THE ROTARY CLUB OF GREENE AND PUTNAM COUNTIES

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

AND THE GREENE COUNTY CHAMBER OF COMMERCE TO STRENGTHEN COMMUNITY
RESILIENCE AND PROSPERITY.

BEHAVIORAL AND MENTAL HEALTH:

IN RESPONSE TO THE GROWING NEED FOR MENTAL HEALTH SERVICES, GOOD SAMARITAN
HOSPITAL PROVIDED FINANCIAL CONTRIBUTIONS TO ADVANTAGE BEHAVIORAL HEALTH,
WHICH SUPPORTS INDIVIDUALS WITH MENTAL ILLNESS, DEVELOPMENTAL
DISABILITIES, AND THOSE RECOVERING FROM ADDICTION. THESE CONTRIBUTIONS
HELPED BRIDGE FUNDING GAPS, ENSURING CRITICAL MENTAL HEALTH SERVICES
REMAIN ACCESSIBLE TO THE COMMUNITY.

CHRONIC DISEASE PREVENTION AND MANAGEMENT:

THE HOSPITAL PROVIDED NO-COST MAMMOGRAMS TO UNINSURED AND UNDERINSURED
PATIENTS YEAR-ROUND, PROMOTING EARLY DETECTION OF BREAST CANCER. IN
COLLABORATION WITH THE GREENE COUNTY SENIOR CENTER, THE HOSPITAL DELIVERED
QUARTERLY EDUCATIONAL PROGRAMS ON NUTRITION, PHYSICAL THERAPY, MENTAL
HEALTH, AND BREAST CANCER AWARENESS, SPECIFICALLY TAILORED TO THE NEEDS OF
SENIOR CITIZENS.

THROUGH THESE COMPREHENSIVE EFFORTS, GOOD SAMARITAN HOSPITAL DEMONSTRATED
ITS COMMITMENT TO IMPROVING COMMUNITY HEALTH, ADDRESSING BOTH MEDICAL AND
SOCIAL NEEDS, AND FOSTERING LONG-TERM HEALTH OUTCOMES IN RURAL AND
UNDERSERVED POPULATIONS.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 13H: THE HOSPITAL RECOGNIZES THAT NOT ALL PATIENTS

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

ARE ABLE TO PROVIDE COMPLETE FINANCIAL INFORMATION. THEREFORE, APPROVAL FOR FINANCIAL SUPPORT MAY BE DETERMINED BASED ON LIMITED AVAILABLE INFORMATION. WHEN SUCH APPROVAL IS GRANTED, IT IS CLASSIFIED AS "PRESUMPTIVE SUPPORT." EXAMPLES OF PRESUMPTIVE CASES INCLUDE: DECEASED PATIENTS WITH NO KNOWN ESTATE, HOMELESS PATIENTS, UNEMPLOYED PATIENTS, NON-COVERED MEDICALLY NECESSARY SERVICES PROVIDED TO PATIENTS QUALIFYING FOR PUBLIC ASSISTANCE PROGRAMS, PATIENT BANKRUPTCIES, AND MEMBERS OF RELIGIOUS ORGANIZATIONS WHO HAVE TAKEN A VOW OF POVERTY AND HAVE NO RESOURCES INDIVIDUALLY OR THROUGH THE RELIGIOUS ORDER.

FOR THE PURPOSE OF HELPING FINANCIALLY DISADVANTAGED PATIENTS, A THIRD-PARTY MAY BE UTILIZED TO CONDUCT A REVIEW OF PATIENT INFORMATION TO ASSESS FINANCIAL NEED. THIS REVIEW UTILIZES A HEALTH CARE INDUSTRY-RECOGNIZED, PREDICTIVE MODEL THAT IS BASED ON PUBLIC RECORD DATABASES. THESE PUBLIC RECORDS ENABLE THE HOSPITAL TO ASSESS WHETHER THE PATIENT IS CHARACTERISTIC OF OTHER PATIENTS WHO HAVE HISTORICALLY QUALIFIED FOR FINANCIAL ASSISTANCE UNDER THE TRADITIONAL APPLICATION PROCESS. IN CASES WHERE THERE IS AN ABSENCE OF INFORMATION PROVIDED DIRECTLY BY THE PATIENT, AND AFTER EFFORTS TO CONFIRM COVERAGE AVAILABILITY ARE EXHAUSTED, THE PREDICTIVE MODEL PROVIDES A SYSTEMATIC METHOD TO GRANT PRESUMPTIVE ELIGIBILITY TO FINANCIALLY DISADVANTAGED PATIENTS.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 7A:

WWW.STMARYSHEALTHCARESYSTEM.ORG/ABOUT-US/COMMUNITY-BENEFIT

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 9:

AS PERMITTED IN THE FINAL SECTION 501(R) REGULATIONS, THE HOSPITAL'S
IMPLEMENTATION STRATEGY WAS ADOPTED WITHIN 4 1/2 MONTHS AFTER THE
FISCAL YEAR END THAT THE CHNA WAS COMPLETED AND MADE WIDELY AVAILABLE
TO THE PUBLIC.

GOOD SAMARITAN HOSPITAL:

PART V, SECTION B, LINE 10A:

WWW.STMARYSHEALTHCARESYSTEM.ORG/ABOUT-US/COMMUNITY-BENEFIT

GOOD SAMARITAN HOSPITAL:

PART V, LINE 16A, FAP WEBSITE:

WWW.STMARYSHEALTHCARESYSTEM.ORG/FOR-PATIENTS/BILLING-INSURANCE/FINANCIAL
-ASSISTANCE

GOOD SAMARITAN HOSPITAL:

PART V, LINE 16B, FAP APPLICATION WEBSITE:

WWW.STMARYSHEALTHCARESYSTEM.ORG/FOR-PATIENTS/BILLING-INSURANCE/FINANCIAL
-ASSISTANCE

GOOD SAMARITAN HOSPITAL:

PART V, LINE 16C, FAP PLAIN LANGUAGE SUMMARY WEBSITE:

WWW.STMARYSHEALTHCARESYSTEM.ORG/FOR-PATIENTS/BILLING-INSURANCE/FINANCIAL
-ASSISTANCE

Part VI Supplemental Information

Provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8, and 9b.
- 2 Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (for example, open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

PART I, LINE 3C:

IN ADDITION TO LOOKING AT A MULTIPLE OF THE FEDERAL POVERTY GUIDELINES,
OTHER FACTORS ARE CONSIDERED SUCH AS THE PATIENT'S FINANCIAL STATUS AND/OR
ABILITY TO PAY AS DETERMINED THROUGH THE ASSESSMENT PROCESS.

PART I, LINE 6A:

GOOD SAMARITAN HOSPITAL REPORTS ITS COMMUNITY BENEFIT INFORMATION AS PART
OF THE CONSOLIDATED COMMUNITY BENEFIT INFORMATION REPORTED BY TRINITY
HEALTH (EIN 35-1443425) IN ITS AUDITED FINANCIAL STATEMENTS, AVAILABLE AT
WWW.TRINITY-HEALTH.ORG.

GOOD SAMARITAN HOSPITAL ALSO INCLUDES A COPY OF ITS MOST RECENTLY FILED
SCHEDULE H ON TRINITY HEALTH'S WEBSITE AT
WWW.TRINITY-HEALTH.ORG/OUR-IMPACT/COMMUNITY-HEALTH-AND-WELL-BEING.

PART I, LINE 7:

THE BEST AVAILABLE DATA WAS USED TO CALCULATE THE COST AMOUNTS REPORTED IN
ITEM 7. FOR CERTAIN CATEGORIES, PRIMARILY TOTAL CHARITY CARE AND

Part VI Supplemental Information (Continuation)

MEANS-TESTED GOVERNMENT PROGRAMS, SPECIFIC COST-TO-CHARGE RATIOS WERE CALCULATED AND APPLIED TO THOSE CATEGORIES. THE COST-TO-CHARGE RATIO WAS DERIVED FROM WORKSHEET 2, RATIO OF PATIENT CARE COST-TO-CHARGES. IN OTHER CATEGORIES, THE BEST AVAILABLE DATA WAS DERIVED FROM THE HOSPITAL'S COST ACCOUNTING SYSTEM.

PART I, LN 7 COL(F):

THE FOLLOWING NUMBER, \$2,018,948, REPRESENTS THE AMOUNT OF BAD DEBT EXPENSE INCLUDED IN TOTAL FUNCTIONAL EXPENSES IN FORM 990, PART IX, LINE 25. PER IRS INSTRUCTIONS, THIS AMOUNT WAS EXCLUDED FROM THE DENOMINATOR WHEN CALCULATING THE PERCENT OF TOTAL EXPENSE FOR SCHEDULE H, PART I, LINE 7, COLUMN (F).

PART II, COMMUNITY BUILDING ACTIVITIES:

GOOD SAMARITAN HOSPITAL ENGAGES IN A VARIETY OF COMMUNITY BUILDING ACTIVITIES THAT STRENGTHEN THE CAPACITY OF THE COMMUNITY TO PROMOTE THE HEALTH AND WELL-BEING OF ITS RESIDENTS. THESE ACTIVITIES AIM AT IMPROVING ACCESS TO HEALTH SERVICES, ENHANCING PUBLIC HEALTH, AND ADVANCING KNOWLEDGE. GOOD SAMARITAN HOSPITAL PARTICIPATED IN THE FOLLOWING ACTIVITIES IN FISCAL YEAR 2024:

COALITION BUILDING - GOOD SAMARITAN HOSPITAL'S STAFF ACTIVELY SERVE ON THE ROTARY CLUB OF GREENE AND PUTNAM COUNTIES, GREENE COUNTY CHAMBER OF COMMERCE, GREENE COUNTY FAMILY CONNECTIONS, AND THE GREENE COUNTY HOUSING AND HOMELESS COMMITTEE. THE HOSPITAL'S INVOLVEMENT IN THESE ORGANIZATIONS DEMONSTRATES ITS COMMITMENT TO FOSTERING COLLABORATION AND COMMUNITY ENGAGEMENT TO ADDRESS PRESSING SOCIAL ISSUES.

Part VI Supplemental Information (Continuation)

THROUGH PARTICIPATION IN THE ROTARY CLUB OF GREENE AND PUTNAM COUNTIES, THE HOSPITAL SUPPORTS LOCAL INITIATIVES THAT ENHANCE COMMUNITY WELL-BEING AND SERVICE PROJECTS AIMED AT IMPROVING QUALITY OF LIFE FOR RESIDENTS. COLLABORATING WITH THE GREENE COUNTY CHAMBER OF COMMERCE HELPS THE HOSPITAL ADVOCATE FOR ECONOMIC DEVELOPMENT AND BUSINESS GROWTH, WHICH IN TURN SUPPORTS THE HEALTH OF THE COMMUNITY. BY ENGAGING WITH GREENE COUNTY FAMILY CONNECTIONS, THE HOSPITAL CONTRIBUTES TO REDUCING BARRIERS, SERVICE GAPS, AND INEFFICIENCIES THAT IMPEDE PROGRESS AND POSITIVE OUTCOMES FOR CHILDREN, FAMILIES, AND COMMUNITIES. FURTHERMORE, INVOLVEMENT IN THE GREENE COUNTY HOUSING AND HOMELESS COMMITTEE ALLOWS THE HOSPITAL TO ADDRESS HOUSING INSECURITY, ENSURING THAT ALL RESIDENTS HAVE ACCESS TO SAFE AND STABLE LIVING CONDITIONS, WHICH ARE ESSENTIAL FOR OVERALL HEALTH.

THE HOSPITAL PARTICIPATED IN MEETINGS WITH THE GEORGIA HOSPITAL ASSOCIATION (GHA), INCLUDING THE GHA RURAL HEALTH CARE SUMMIT. GOOD SAMARITAN HOSPITAL'S CHIEF ASSOCIATE NURSING OFFICER ALSO TOOK PART IN THE OCONEE VALLEY HEALTHCARE BOARD MEETING AND THE OCONEE HEALTHCARE BRUNCH, WHICH BROUGHT TOGETHER 15 LEADERS AND PROVIDERS WITHIN THE GREENE COUNTY AREA. THESE ENGAGEMENTS FOSTERED COLLABORATION AND DIALOGUE AROUND IMPROVING HEALTH CARE DELIVERY AND ECONOMIC SUSTAINABILITY IN THE REGION.

WORKFORCE DEVELOPMENT - GOOD SAMARITAN HOSPITAL ACTIVELY COLLABORATED WITH GREENE COUNTY HIGH SCHOOL AND GREENE COUNTY YOUTH LEADERSHIP ON WORKFORCE DEVELOPMENT PROGRAMMING AND HEALTH CARE CAREER PATHWAYS FOR HIGH SCHOOL STUDENTS. THIS PARTNERSHIP AIMED TO INSPIRE AND PREPARE THE NEXT GENERATION OF HEALTH CARE PROFESSIONALS, PROVIDING STUDENTS WITH INSIGHTS INTO VARIOUS CAREERS WITHIN THE HEALTH CARE FIELD. BY PROMOTING HEALTH CARE CAREER AWARENESS AND EDUCATIONAL OPPORTUNITIES, THE HOSPITAL IS

Part VI Supplemental Information (Continuation)

ADDRESSING LOCAL WORKFORCE SHORTAGES WHILE CONTRIBUTING TO THE COMMUNITY'S OVERALL HEALTH.

PART III, LINE 2:

METHODOLOGY USED FOR LINE 2 - ANY DISCOUNTS PROVIDED OR PAYMENTS MADE TO A PARTICULAR PATIENT ACCOUNT ARE APPLIED TO THAT PATIENT ACCOUNT PRIOR TO ANY BAD DEBT WRITE-OFF AND ARE THUS NOT INCLUDED IN BAD DEBT EXPENSE. AS A RESULT OF THE PAYMENT AND ADJUSTMENT ACTIVITY BEING POSTED TO BAD DEBT ACCOUNTS, WE ARE ABLE TO REPORT BAD DEBT EXPENSE NET OF THESE TRANSACTIONS.

PART III, LINE 3:

GOOD SAMARITAN HOSPITAL USES A PREDICTIVE MODEL THAT INCORPORATES THREE DISTINCT VARIABLES IN COMBINATION TO PREDICT WHETHER A PATIENT QUALIFIES FOR FINANCIAL ASSISTANCE: (1) SOCIO-ECONOMIC SCORE, (2) ESTIMATED FEDERAL POVERTY LEVEL (FPL), AND (3) HOMEOWNERSHIP. BASED ON THE MODEL, CHARITY CARE CAN STILL BE EXTENDED TO PATIENTS EVEN IF THEY HAVE NOT RESPONDED TO FINANCIAL COUNSELING EFFORTS AND ALL OTHER FUNDING SOURCES HAVE BEEN EXHAUSTED. FOR FINANCIAL STATEMENT PURPOSES, GOOD SAMARITAN HOSPITAL IS RECORDING AMOUNTS AS CHARITY CARE (INSTEAD OF BAD DEBT EXPENSE) BASED ON THE RESULTS OF THE PREDICTIVE MODEL. THEREFORE, GOOD SAMARITAN HOSPITAL IS REPORTING ZERO ON LINE 3, SINCE THEORETICALLY ANY POTENTIAL CHARITY CARE SHOULD HAVE BEEN IDENTIFIED THROUGH THE PREDICTIVE MODEL.

PART III, LINE 4:

GOOD SAMARITAN HOSPITAL IS INCLUDED IN THE CONSOLIDATED FINANCIAL STATEMENTS OF TRINITY HEALTH. THE FOLLOWING IS THE TEXT OF THE PATIENT ACCOUNTS RECEIVABLE, ESTIMATED RECEIVABLES FROM AND PAYABLES TO

Part VI Supplemental Information (Continuation)

THIRD-PARTY PAYERS FOOTNOTE FROM PAGE 14 OF THOSE STATEMENTS: "AN UNCONDITIONAL RIGHT TO PAYMENT, SUBJECT ONLY TO THE PASSAGE OF TIME IS TREATED AS A RECEIVABLE. PATIENT ACCOUNTS RECEIVABLE, INCLUDING BILLED ACCOUNTS AND UNBILLED ACCOUNTS FOR WHICH THERE IS AN UNCONDITIONAL RIGHT TO PAYMENT, AND ESTIMATED AMOUNTS DUE FROM THIRD-PARTY PAYERS FOR RETROACTIVE ADJUSTMENTS, ARE RECEIVABLES IF THE RIGHT TO CONSIDERATION IS UNCONDITIONAL AND ONLY THE PASSAGE OF TIME IS REQUIRED BEFORE PAYMENT OF THAT CONSIDERATION IS DUE. FOR PATIENT ACCOUNTS RECEIVABLE, THE ESTIMATED UNCOLLECTABLE AMOUNTS ARE GENERALLY CONSIDERED IMPLICIT PRICE CONCESSIONS THAT ARE A DIRECT REDUCTION TO PATIENT SERVICE REVENUE AND ACCOUNTS RECEIVABLE.

THE CORPORATION HAS AGREEMENTS WITH THIRD-PARTY PAYERS THAT PROVIDE FOR PAYMENTS TO THE CORPORATION'S HEALTH MINISTRIES AT AMOUNTS DIFFERENT FROM ESTABLISHED RATES. ESTIMATED RETROACTIVE ADJUSTMENTS UNDER REIMBURSEMENT AGREEMENTS WITH THIRD-PARTY PAYERS AND OTHER CHANGES IN ESTIMATES ARE INCLUDED IN NET PATIENT SERVICE REVENUE AND ESTIMATED RECEIVABLES FROM AND PAYABLES TO THIRD-PARTY PAYERS. RETROACTIVE ADJUSTMENTS ARE ACCRUED ON AN ESTIMATED BASIS IN THE PERIOD THE RELATED SERVICES ARE RENDERED AND ADJUSTED IN FUTURE PERIODS, AS FINAL SETTLEMENTS ARE DETERMINED. ESTIMATED RECEIVABLES FROM THIRD-PARTY PAYERS ALSO INCLUDES AMOUNTS RECEIVABLE UNDER STATE MEDICAID PROVIDER TAX PROGRAMS."

PART III, LINE 5:

TOTAL MEDICARE REVENUE REPORTED IN PART III, LINE 5 HAS BEEN REDUCED BY THE TWO PERCENT SEQUESTRATION REDUCTION.

PART III, LINE 8:

Part VI Supplemental Information (Continuation)

THE IRS COMMUNITY BENEFIT OBJECTIVES INCLUDE RELIEVING OR REDUCING THE BURDEN OF GOVERNMENT TO IMPROVE HEALTH. TREATING MEDICARE PATIENTS CREATES SHORTFALLS THAT MUST BE ABSORBED BY HOSPITALS, WHICH PROVIDE CARE REGARDLESS OF THIS SHORTFALL AND THEREBY RELIEVE THE FEDERAL GOVERNMENT OF THE BURDEN OF PAYING THE FULL COST FOR MEDICARE BENEFICIARIES. THEREFORE, THE HOSPITAL BELIEVES ANY MEDICARE SHORTFALL SHOULD BE CONSIDERED COMMUNITY BENEFIT. TRINITY HEALTH AND ITS HOSPITALS REPORT AS COMMUNITY IMPACT THE LOSS ON MEDICARE AND A HOST OF MANY OTHER EXPENSES DESIGNED TO SERVE PEOPLE EXPERIENCING POVERTY IN OUR COMMUNITIES. SEE SCHEDULE H, PART VI, LINE 5 FOR MORE INFORMATION.

PART III, LINE 8: COSTING METHODOLOGY FOR LINE 6 - MEDICARE COSTS WERE OBTAINED FROM THE FILED MEDICARE COST REPORT. THE COSTS ARE BASED ON MEDICARE ALLOWABLE COSTS AS REPORTED ON WORKSHEET B, COLUMN 26, WHICH EXCLUDE DIRECT MEDICAL EDUCATION COSTS. INPATIENT MEDICARE COSTS ARE CALCULATED BASED ON A COMBINATION OF ALLOWABLE COST PER DAY TIMES MEDICARE DAYS FOR ROUTINE SERVICES AND COST TO CHARGE RATIO TIMES MEDICARE CHARGES FOR ANCILLARY SERVICES. OUTPATIENT MEDICARE COSTS ARE CALCULATED BASED ON COST TO CHARGE RATIO TIMES MEDICARE CHARGES BY ANCILLARY DEPARTMENT.

PART III, LINE 9B:

THE HOSPITAL'S COLLECTION POLICY CONTAINS PROVISIONS ON THE COLLECTION PRACTICES TO BE FOLLOWED FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR FINANCIAL ASSISTANCE. CHARITY DISCOUNTS ARE APPLIED TO THE AMOUNTS THAT QUALIFY FOR FINANCIAL ASSISTANCE. THE HOSPITAL HAS IMPLEMENTED BILLING AND COLLECTION PRACTICES FOR PATIENT PAYMENT OBLIGATIONS THAT ARE FAIR, CONSISTENT AND COMPLIANT WITH STATE AND FEDERAL REGULATIONS.

Part VI Supplemental Information (Continuation)

PART VI, LINE 2:

NEEDS ASSESSMENT - GOOD SAMARITAN HOSPITAL ASSESSES THE HEALTH STATUS OF ITS COMMUNITY, IN PARTNERSHIP WITH COMMUNITY STAKEHOLDERS, AS PART OF THE NORMAL COURSE OF OPERATIONS AND IN THE CONTINUOUS EFFORTS TO IMPROVE PATIENT CARE AND THE HEALTH OF THE OVERALL COMMUNITY. TO ASSESS THE HEALTH CARE NEEDS OF THE COMMUNITY, THE HOSPITAL MAY USE PATIENT DATA, PUBLIC HEALTH DATA, SOLICIT INPUT FROM FOCUS GROUPS AND STAKEHOLDER DISCUSSIONS, AND UTILIZE SECONDARY DATA SOURCES SUCH AS THE TRINITY HEALTH DATA HUB FOR SERVICE AREA DATA AND THE EMERGENCY DEPARTMENT FOR HOSPITAL-SPECIFIC DATA.

PART VI, LINE 3:

PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE - GOOD SAMARITAN HOSPITAL COMMUNICATES EFFECTIVELY WITH PATIENTS REGARDING PATIENT PAYMENT OBLIGATIONS. FINANCIAL COUNSELING IS OFFERED TO PATIENTS ABOUT THEIR PAYMENT OBLIGATIONS AND HEALTH CARE BILLS. INFORMATION ON HOSPITAL-BASED FINANCIAL SUPPORT POLICIES, FEDERAL, STATE, AND LOCAL GOVERNMENT PROGRAMS, AND OTHER COMMUNITY-BASED CHARITABLE PROGRAMS THAT PROVIDE COVERAGE FOR SERVICES ARE MADE AVAILABLE TO PATIENTS DURING THE PRE-REGISTRATION AND REGISTRATION PROCESSES AND/OR THROUGH COMMUNICATIONS WITH PATIENTS SEEKING FINANCIAL ASSISTANCE.

FINANCIAL COUNSELORS MAKE AFFIRMATIVE EFFORTS TO HELP PATIENTS APPLY FOR PUBLIC AND PRIVATE PROGRAMS FOR WHICH THEY MAY QUALIFY AND THAT MAY ASSIST THEM IN OBTAINING AND PAYING FOR HEALTH CARE SERVICES. EVERY EFFORT IS MADE TO DETERMINE A PATIENT'S ELIGIBILITY FOR FINANCIAL SUPPORT PRIOR TO OR AT THE TIME OF ADMISSION OR SERVICE.

GOOD SAMARITAN HOSPITAL OFFERS FINANCIAL SUPPORT TO PATIENTS WITH LIMITED

Schedule H (Form 990)

Part VI Supplemental Information (Continuation)

MEANS. NOTIFICATION ABOUT FINANCIAL ASSISTANCE AND GOVERNMENT PROGRAMS, INCLUDING CONTACT INFORMATION, IS AVAILABLE THROUGH PATIENT BROCHURES, MESSAGES ON PATIENT BILLS, POSTED NOTICES IN PUBLIC REGISTRATION AREAS INCLUDING EMERGENCY ROOMS, ADMITTING AND REGISTRATION DEPARTMENTS, AND OTHER PATIENT FINANCIAL SERVICES OFFICES. SUMMARIES OF HOSPITAL PROGRAMS ARE MADE AVAILABLE TO APPROPRIATE COMMUNITY HEALTH AND HUMAN SERVICES AGENCIES AND OTHER ORGANIZATIONS THAT ASSIST PEOPLE IN NEED. INFORMATION REGARDING FINANCIAL ASSISTANCE AND GOVERNMENT PROGRAMS IS ALSO AVAILABLE ON HOSPITAL WEBSITES. IN ADDITION TO ENGLISH, THIS INFORMATION IS ALSO AVAILABLE IN OTHER LANGUAGES AS REQUIRED BY INTERNAL REVENUE CODE SECTION 501(R), REFLECTING OTHER PRIMARY LANGUAGES SPOKEN BY THE POPULATION SERVICED BY OUR HOSPITAL.

PART VI, LINE 4:

COMMUNITY INFORMATION - THE GEOGRAPHIC SERVICE AREA WAS DEFINED AT THE COUNTY-LEVEL FOR THE PURPOSES OF THE 2022 CHNA. THE SERVICE AREA WAS DETERMINED BY COUNTING THE NUMBER OF PATIENT VISITS BY COUNTY OF RESIDENCE. FIVE COUNTIES ARE DEFINED AS THE SERVICE AREA FOR GOOD SAMARITAN HOSPITAL: GREEN, HANCOCK, MORGAN, PUTNAM AND TALIAFERRO. THE TOTAL POPULATION IN THE SERVICE AREA IS 117,760. GOOD SAMARITAN HOSPITAL IS THE ONLY HOSPITAL IN GREENE COUNTY AND THERE IS ONE FEDERALLY QUALIFIED HEALTH CENTER, OCONEE VALLEY HEALTHCARE.

PART VI, LINE 5:

PROMOTION OF COMMUNITY HEALTH - GOOD SAMARITAN HOSPITAL IS GUIDED BY THE ST. MARY'S HEALTH CARE SYSTEM MISSION OF IMPROVING THE HEALTH OF THE PEOPLE OF OUR COMMUNITIES. GOOD SAMARITAN HOSPITAL IS A 25-BED CRITICAL ACCESS HOSPITAL ACCREDITED BY THE JOINT COMMISSION ON ACCREDITATION OF

Part VI Supplemental Information (Continuation)

HEALTH CARE ORGANIZATIONS. THE HOSPITAL OFFERS A WIDE RANGE OF SERVICES, INCLUDING GENERAL SURGERY AND A 24-HOUR EMERGENCY DEPARTMENT SERVING ALL WHO NEED EMERGENT CARE, REGARDLESS OF THEIR ABILITY TO PAY. AS A ST. MARY'S HEALTH CARE SYSTEM HOSPITAL, WE BRING SPECIALTY SERVICES CONVENIENTLY LOCATED CLOSE TO HOME TO COMMUNITY MEMBERS, PROVIDED BY A NETWORK OF PHYSICIANS. WE ALSO PROVIDE COMMUNITY MEMBERS ACCESS TO EXPERTS AND SPECIALTY SERVICES AT ST. MARY'S HOSPITAL IN ATHENS WHEN THEY REQUIRE CARE NOT AVAILABLE LOCALLY.

COMMUNITY BENEFIT IS THE WAY THAT GOOD SAMARITAN HOSPITAL CARRIES OUT ITS MISSION AND DEMONSTRATES A COMMITMENT TO OUR CORE VALUES, REFLECTING HOW WE SERVE OUR COMMUNITY AS A NOT-FOR-PROFIT ORGANIZATION. GOOD SAMARITAN HOSPITAL OFFERS MANY PROGRAMS AND SERVICES TO ENSURE THE BEST QUALITY OF CARE IS GIVEN TO OUR PATIENTS, AS WELL AS HELPING THOSE IN NEED IN THE COMMUNITY WHO MAY NEVER ENTER OUR FACILITIES. THROUGH OUR HEALTH EDUCATION PROGRAMS, HEALTH CARE SUPPORT SERVICES, VALUED COMMUNITY PARTNERSHIPS, AND CHARITY CARE PROVISIONS, GOOD SAMARITAN HOSPITAL IS IMPROVING THE HEALTH AND WELL-BEING OF INDIVIDUALS AND FAMILIES THAT MAKE UP OUR COMMUNITY.

EACH YEAR, GOOD SAMARITAN HOSPITAL WELCOMES STUDENTS FROM LOCAL COLLEGES AND UNIVERSITIES WHO ARE STUDYING TO BECOME THE NEXT GENERATION OF HEALTH CARE PROFESSIONALS. THE STAFF OF GOOD SAMARITAN HOSPITAL MENTOR AND EDUCATE THESE STUDENTS IN THE UNIQUE SETTINGS OF A HEALTH CARE FACILITY. THE EXPERIENCE AND KNOWLEDGE GAINED THROUGH THESE PROGRAMS IS INVALUABLE TO THE STUDENTS' FUTURE CAREERS, WHILE BENEFITING THE HEALTH CARE FIELD AND THE COMMUNITY.

IN FISCAL YEAR 2024, GOOD SAMARITAN HOSPITAL STRENGTHENED ITS COMMUNITY

Schedule H (Form 990)

Part VI Supplemental Information (Continuation)

ENGAGEMENT BY PARTICIPATING IN NUMEROUS COMMITTEES, COALITIONS, AND ADVISORY GROUPS. HOSPITAL LEADERSHIP AND STAFF WERE ACTIVE MEMBERS OF THE GREENE COUNTY CHAMBERS OF COMMERCE, REFLECTING THE HOSPITAL'S COMMITMENT TO ADDRESSING COMMUNITY HEALTH AND SOCIOECONOMIC CHALLENGES.

GOOD SAMARITAN HOSPITAL ALSO CONTINUES ITS ACTIVE INVOLVEMENT IN COMMUNITY EVENTS AND HEALTH FAIRS ACROSS GREENE AND PUTNAM COUNTIES, OFFERING FREE HEALTH EDUCATIONAL RESOURCES TO RESIDENTS OF ALL AGES. THESE INITIATIVES INCREASE PUBLIC AWARENESS OF HEALTH ISSUES AND PROVIDE DIRECT SUPPORT TO COMMUNITY MEMBERS, ESPECIALLY THOSE IN UNDERSERVED POPULATIONS.

IN FISCAL YEAR 2024, ST. MARY'S HEALTH CARE SYSTEM ADVOCATED FOR AND ADVANCED THE ROLE OF COMMUNITY HEALTH WORKERS (CHW'S) ACROSS GEORGIA, IN A COMMITMENT TO ADDRESS HEALTH DISPARITIES AND IMPROVE ACCESS TO CARE FOR THOSE WHO ARE UNDERSERVED. GEORGIA WATCH, A CONSUMER ADVOCACY ORGANIZATION, HOSPITAL LEADERSHIP AND THE COMMUNITY HEALTH AND WELL-BEING DEPARTMENT WORKED WITH STATE LEGISLATORS TO SUPPORT LEGISLATION THAT WOULD ESTABLISH A FORMAL LICENSURE PROCESS FOR CHW'S. THIS LEGISLATION AIMED TO ENSURE STANDARDIZED TRAINING, CERTIFICATION, AND PROFESSIONAL RECOGNITION OF CHW'S THROUGHOUT THE STATE, WHILE ALSO ENABLING REIMBURSEMENT THROUGH MEDICAID AND OTHER PAYERS. THROUGH PARTNERSHIPS WITH COMMUNITY ORGANIZATIONS, THE HOSPITAL EDUCATED THE PUBLIC AND POLICYMAKERS ON THE IMPORTANCE OF EXPANDING THE CHW WORKFORCE TO ADDRESS HEALTH INEQUITIES, PARTICULARLY IN RURAL AND UNDERSERVED AREAS.

IN FISCAL YEAR 2024, GOOD SAMARITAN HOSPITAL MADE THE FOLLOWING EFFORTS TO ADDRESS THE SOCIAL DETERMINANTS OF HEALTH WITHIN THE COMMUNITY AS PART OF THE HOSPITAL'S BROADER COMMITMENT TO IMPROVING HEALTH OUTCOMES:

Part VI Supplemental Information (Continuation)

FOOD SECURITY - UNDERSTANDING THE CRITICAL LINK BETWEEN NUTRITION AND HEALTH, GOOD SAMARITAN HOSPITAL PARTNERED WITH LOCAL ORGANIZATIONS LIKE THE SECOND HARVEST, INC. AND THE GREENE COUNTY FOOD PANTRY TO EXPAND ACCESS TO NUTRITIOUS FOOD FOR UNDERSERVED POPULATIONS.

CHW-LED SOCIAL CARE NAVIGATION - ST. MARY'S HEALTH CARE SYSTEM CONTINUED THE CHW PROGRAM IN RURAL AREAS TO ASSESS PATIENT'S SOCIAL NEEDS SUCH AS EMPLOYMENT, HOUSING, FOOD ACCESS, AND TRANSPORTATION. THE CHW PROGRAM CONNECTS PATIENTS TO COMMUNITY RESOURCES AND SERVICES, WHILE ALSO ASSISTING THEM IN NAVIGATING SOCIAL SYSTEMS THAT COULD IMPROVE THEIR ECONOMIC AND SOCIAL CONDITIONS. THIS HOLISTIC APPROACH HELPS ADDRESS UNDERLYING SOCIAL INFLUENCERS THAT OFTEN GO UNRECOGNIZED DURING STANDARD HEALTH CARE INTERACTIONS.

COMMUNITY TRAINING AND EDUCATION - MEMBERS OF THE GREENE COUNTY RECREATION DEPARTMENT AND DEL WEBB SENIOR LIVING WERE OFFERED CPR CERTIFICATION. THIS PROGRAM PROVIDED ESSENTIAL TRAINING ON CPR TECHNIQUES AND EMERGENCY RESPONSE SKILLS, EMPOWERING COMMUNITY MEMBERS TO ACT CONFIDENTLY IN LIFE-THREATENING SITUATIONS, ENHANCING COMMUNITY SAFETY AND RESILIENCE, AND FOSTERING A CULTURE OF PREPAREDNESS FOR HEALTH EMERGENCIES.

FINANCIAL ASSISTANCE - GOOD SAMARITAN HOSPITAL EXPANDED ITS OUTREACH EFFORTS FOR FINANCIAL ASSISTANCE PROGRAMS TO ENSURE THAT UNINSURED AND UNDERINSURED PATIENTS ARE AWARE OF THE SUPPORT AVAILABLE FOR MEDICAL BILLS, IMPROVING ACCESS TO TIMELY CARE AND SUPPORTING THE OVERALL WELL-BEING OF THE COMMUNITY. THE HOSPITAL PARTNERED WITH FIRSTSOURCE, A PATIENT FINANCIAL SERVICES PROVIDER, TO ASSIST PATIENTS IN NAVIGATING AND

Part VI Supplemental Information (Continuation)

APPLYING FOR MEDICAID AND OTHER FINANCIAL ASSISTANCE OPTIONS. THIS COLLABORATION WITH FIRSTSOURCE ALLEVIATED ECONOMIC BARRIERS AND ENSURED THAT MORE PATIENTS RECEIVED THE HEALTH CARE SERVICES THEY NEEDED WITHOUT WORRYING ABOUT FINANCIAL HARDSHIP.

IN FISCAL YEAR 2024, TRINITY HEALTH ASSESSED THE TOTAL IMPACT ITS HOSPITALS HAVE ON COMMUNITY HEALTH. THIS ASSESSMENT INCLUDES TRADITIONAL COMMUNITY BENEFIT AS REPORTED IN PART I, COMMUNITY BUILDING AS REPORTED IN PART II, THE SHORTFALL ON MEDICARE SERVICES AS REPORTED IN PART III, AS WELL AS EXPENSES THAT ARE EXCLUDED FROM THE PART I COMMUNITY BENEFIT CALCULATION BECAUSE THEY ARE OFFSET BY EXTERNAL FUNDING. ALSO INCLUDED ARE ALL COMMUNITY HEALTH WORKERS, INCLUDING THOSE OPERATING IN OUR CLINICALLY INTEGRATED NETWORKS. OUR GOAL IN SHARING THE COMMUNITY IMPACT IS TO DEMONSTRATE HOW OUR CATHOLIC NOT-FOR-PROFIT HEALTH SYSTEM MAKES A DIFFERENCE IN THE COMMUNITIES WE SERVE - FOCUSING ON IMPACTING PEOPLE EXPERIENCING POVERTY - THROUGH FINANCIAL INVESTMENTS.

ST. MARY'S HEALTH CARE SYSTEM'S COMMUNITY IMPACT IN FISCAL YEAR 2024 TOTALED \$34.3 MILLION.

PART VI, LINE 6:

GOOD SAMARITAN HOSPITAL IS A MEMBER OF TRINITY HEALTH, ONE OF THE LARGEST CATHOLIC HEALTH CARE DELIVERY SYSTEMS IN THE COUNTRY. TRINITY HEALTH'S COMMUNITY HEALTH & WELL-BEING (CHWB) STRATEGY PROMOTES OPTIMAL HEALTH FOR PEOPLE EXPERIENCING POVERTY AND OTHER VULNERABILITIES IN THE COMMUNITIES WE SERVE - EMPHASIZING THE NECESSITY TO INTEGRATE SOCIAL AND CLINICAL CARE. WE DO THIS BY:

1. ADDRESSING PATIENT SOCIAL NEEDS,

Part VI Supplemental Information (Continuation)

2. INVESTING IN OUR COMMUNITIES, AND

3. STRENGTHENING THE IMPACT OF OUR COMMUNITY BENEFIT.

TRINITY HEALTH CHWB TEAMS LEAD THE DEVELOPMENT AND IMPLEMENTATION OF TRIENNIAL COMMUNITY HEALTH NEEDS ASSESSMENTS AND IMPLEMENTATION STRATEGIES AND FOCUS INTENTIONALLY ON ENGAGING COMMUNITIES AND RESIDENTS EXPERIENCING POVERTY AND OTHER VULNERABILITIES. WE BELIEVE THAT COMMUNITY MEMBERS AND COMMUNITIES THAT ARE THE MOST IMPACTED BY RACISM AND OTHER FORMS OF DISCRIMINATION EXPERIENCE THE GREATEST DISPARITIES AND INEQUITIES IN HEALTH OUTCOMES AND SHOULD BE INCLUSIVELY ENGAGED IN ALL COMMUNITY HEALTH ASSESSMENT AND IMPROVEMENT EFFORTS. THROUGHOUT OUR WORK, WE AIM TO DISMANTLE OPPRESSIVE SYSTEMS AND BUILD COMMUNITY CAPACITY AND PARTNERSHIPS.

TRINITY HEALTH AND ITS MEMBER HOSPITALS ARE COMMITTED TO THE DELIVERY OF PEOPLE-CENTERED CARE AND SERVING AS A COMPASSIONATE AND TRANSFORMING HEALING PRESENCE WITHIN THE COMMUNITIES WE SERVE. AS A NOT-FOR-PROFIT HEALTH SYSTEM, TRINITY HEALTH REINVESTS ITS PROFITS BACK INTO THE COMMUNITIES AND IS COMMITTED TO ADDRESSING THE UNIQUE NEEDS OF EACH COMMUNITY. IN FISCAL YEAR 2024 (FY24), TRINITY HEALTH CONTRIBUTED NEARLY \$1.3 BILLION IN COMMUNITY BENEFIT SPENDING TO AID THOSE WHO ARE EXPERIENCING POVERTY AND OTHER VULNERABILITIES, AND TO IMPROVE THE HEALTH STATUS OF THE COMMUNITIES IN WHICH WE SERVE. TRINITY HEALTH FURTHERED ITS COMMITMENT THROUGH AN ADDITIONAL \$900 MILLION IN PROGRAMS AND INITIATIVES THAT IMPACT OUR COMMUNITIES - YIELDING A TOTAL COMMUNITY IMPACT OF \$2.2 BILLION IN FY24.

TRINITY HEALTH'S COMMUNITY INVESTING PROGRAM FINISHED FY24 WITH MORE THAN

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Part VI Supplemental Information (Continuation)

\$68 MILLION COMMITTED TO BUILDING VITAL COMMUNITY RESOURCES. THESE FUNDS, IN PARTNERSHIP WITH 31 PARTNERS, WERE PAIRED WITH OTHER RESOURCES TO GENERATE MORE THAN \$931.5 MILLION IN INVESTMENTS, WITH APPROXIMATELY 80% (\$749.3 MILLION) OF THESE FUNDS SUPPORTING HIGH PRIORITY ZIP CODES WITHIN TRINITY HEALTH'S SERVICE AREAS (DEFINED AS RACIALLY/ETHNICALLY-DIVERSE COMMUNITIES WITH HIGH LEVELS OF POVERTY). BETWEEN 2018 AND APRIL 2024, THESE INVESTMENTS HAVE BEEN INSTRUMENTAL IN CREATING MUCH-NEEDED COMMUNITY RESOURCES FOR THE PEOPLE THAT WE SERVE, NOTABLY:

- CREATING AT LEAST 1,100 CHILDCARE; 7,000 KINDERGARTEN THROUGH HIGH SCHOOL EDUCATION; AND 1,500 EARLY CHILDHOOD EDUCATION SLOTS.
- DEVELOPING AT LEAST 7.3 MILLION SQUARE FEET OF GENERAL REAL ESTATE.
- PROVIDING 872 STUDENTS NEARLY \$2.5 MILLION IN SCHOLARSHIPS TO PURSUE CAREERS IN THE HEALTH PROFESSIONS.
- SUPPORTING 10,800 FULL- AND PART-TIME POSITIONS INVOLVED IN THE CREATION OF THESE PROJECTS.
- CREATING 12,100 UNITS OF AFFORDABLE HOUSING OVER THE LAST FIVE YEARS (INCLUDING 360 SUPPORTIVE HOUSING BEDS).

ACROSS THE TRINITY HEALTH SYSTEM, OVER 875,000 (ABOUT 80%) OF THE PATIENTS SEEN IN PRIMARY CARE SETTINGS WERE SCREENED FOR SOCIAL NEEDS. ABOUT 28% OF THOSE SCREENED IDENTIFIED AT LEAST ONE SOCIAL NEED. THE TOP THREE NEEDS IDENTIFIED INCLUDED FOOD ACCESS, FINANCIAL INSECURITY AND SOCIAL ISOLATION. TRINITY HEALTH'S ELECTRONIC HEALTH RECORD (EPIC) MADE IT POSSIBLE FOR TRINITY HEALTH TO STANDARDIZE SCREENING FOR SOCIAL NEEDS AND CONNECT PATIENTS TO COMMUNITY RESOURCES THROUGH THE COMMUNITY RESOURCE DIRECTORY (CRD), COMMUNITY HEALTH WORKERS (CHW'S) AND OTHER SOCIAL CARE PROFESSIONALS. THE CRD (FINDHELP) YIELDED OVER 88,600 SEARCHES, WITH NEARLY 7,000 REFERRALS MADE AND NEARLY 400 ORGANIZATIONS ENGAGED THROUGH

Part VI Supplemental Information (Continuation)

OUTREACH, TRAININGS, ONE-ON-ONE ENGAGEMENTS, AND COLLABORATIVES.

CHW'S ARE FRONTLINE HEALTH PROFESSIONALS WHO ARE TRUSTED MEMBERS OF AND/OR HAVE A DEEP UNDERSTANDING OF THE COMMUNITY SERVED. BY COMBINING THEIR LIVED EXPERIENCE AND CONNECTIONS TO THE COMMUNITY WITH EFFECTIVE TRAINING, CHW'S PROVIDE PATIENT-CENTERED AND CULTURALLY RESPONSIVE INTERVENTIONS. CHW'S FULFILL MANY SKILLS AND FUNCTIONS INCLUDING OUTREACH, CONDUCTING ASSESSMENTS LIKE A SOCIAL NEEDS SCREENING OR A HEALTH ASSESSMENT, RESOURCE CONNECTION, SYSTEM NAVIGATION, GOAL-SETTING AND PROBLEM-SOLVING THROUGH ONGOING EDUCATION, ADVOCACY, AND SUPPORT. IN PRACTICE, SOME EXAMPLES ARE A CHW HELPING A PATIENT CONNECT WITH THEIR PRIMARY CARE DOCTOR, ASSISTING WITH A MEDICAID INSURANCE APPLICATION OR UNDERSTANDING THEIR BASIC INSURANCE BENEFITS, OR EMPOWERING A PATIENT TO ASK CLARIFYING QUESTIONS ABOUT THEIR MEDICATIONS OR PLAN OF CARE AT THEIR NEXT DOCTOR'S APPOINTMENT. IN FY24, CHW'S SUCCESSFULLY ADDRESSED NEARLY 16,000 SOCIAL NEEDS. ONE SOCIAL NEED (SUCH AS ADDRESSING HOUSING OR FOOD NEEDS) CAN OFTEN TAKE MONTHS, OR EVEN A YEAR TO SUCCESSFULLY CLOSE, WHICH MEANS THE NEED HAS BEEN FULLY MET AND IS NO LONGER IDENTIFIED AS A NEED.

TRINITY HEALTH RECEIVED A NEW CENTER FOR DISEASE CONTROL AND PREVENTION GRANT (5-YEAR, \$12.5 MILLION AWARD) IN JUNE 2024. SINCE ITS LAUNCH, WE HAVE CREATED 21 NEW MULTI-SECTOR PARTNERSHIPS ACROSS 16 STATES TO ACCELERATE HEALTH EQUITY IN DIABETES PREVENTION. THIS PAST FISCAL YEAR, OUR HUB ENROLLED NEARLY 700 PARTICIPANTS INTO THE 12-MONTH, EVIDENCE-BASED LIFESTYLE CHANGE PROGRAM (60% REPRESENTING BLACK, LATINX AND/OR 65+ POPULATIONS), REACHED OUT TO NEARLY 20,350 PATIENTS AT RISK FOR TYPE 2 DIABETES, RECEIVED OVER 1,350 POINT OF CARE REFERRALS FROM PHYSICIANS, AND SCREENED NEARLY 1,500 POTENTIAL PARTICIPANTS FOR HEALTH-RELATED SOCIAL

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NEEDS - PROVIDING CHW INTERVENTIONS WHEN REQUESTED.

FOR MORE INFORMATION ABOUT TRINITY HEALTH, VISIT WWW.TRINITY-HEALTH.ORG