

Annual Provider Education

2025



High-level care. Higher-level caring.



St. Mary's Health Care System. A Member of Trinity Health.

Purpose: Ensure safe, high-quality patient care

The following materials outline required education and helpful information for practicing at St. Mary's. In summary:

- Education materials are housed on the Trinity [Hospital-Specific Bylaws, Policies and Procedures \(trinity-health.org\)](http://trinity-health.org) site.
- Providers should periodically review [Hospital-Specific Bylaws, Policies and Procedures \(trinity-health.org\)](http://trinity-health.org) for updates.
- Contact physician leadership or the Medical Staff Office if you have questions or if assistance is needed.
- If required education is not completed, providers will be subject to actions outlined in the Medical Staff bylaws and associated policies, which may include loss of system access or automatic relinquishment of membership or privileges.



Communication

St. Mary's method for communicating information with all providers is by **Email**.

The Email address provided in your original application is used to send Hospital updates. Be sure and **check your inbox regularly** for information such as:

- Service line updates;
- Emerging infections;
- Medication shortages;
- Other updates that effect providers.



Contact the Medical Staff Office at medstaff@stmarysathens.org or 706.389.3940 to change your preferred Email address



Medical Record Expectations

Completion Requirements:

- Trinity Health Georgia (St. Mary's Health Care System) utilizes "TogetherCare", the unified Trinity Health version of the Epic Electronic Health Record system.
- Computerized Physician/Provider Order Entry (CPOE) is an expectation of all credentialed providers in all settings.
- History and Physical Requirements (*content details in Medical Staff Bylaws and Rules & Regs*):
 - Within 24 hour of admission
 - Pre-op completed within 30 days prior to surgery and updated day of surgery
- Operative Reports must be completed immediately after the procedure (*content details in Rules & Regs*).
- Other records (progress notes, discharge summaries, etc.) are delinquent at 15 days and privileges will be suspended at 30 days.
- Verbal or telephone orders:
 - Only acceptable when CPOE is not feasible for urgent patient care needs
 - Require "read back and verify" validation and documentation
 - Must be signed before leaving the patient care area (verbal) or within 30 days (telephone)
- Paper orders are accepted from non-employed physicians for outpatient testing and pre-procedure orders prior to the procedure day.



Professional Practice Evaluation

Focused Professional Practice Evaluation (FPPE):

- Every new privilege granted to a provider, both at initial appointment or during an existing term, must be evaluated. This period of evaluation is called *Focused Professional Practice Evaluation* (FPPE).
- When questions arise regarding a privilege, a period of focused review may be initiated to assess and/or confirm competence.
- Department Chiefs, or their designees, may contact providers as they conduct reviews. It is every provider's responsibility to work constructively in carrying out these peer review activities. All efforts are confidential and privileged (pursuant to GA Code Ann. §31-7-15, §31-7-131, and §31-7-140 et seq.)
- The FPPE period allows providers to participate in all aspects of patient care within their specialty, and allows the Medical Staff to orient providers, as well as assess ability and fit within St. Mary's.

Ongoing Professional Practice Evaluation (OPPE):

- Once privileges are assessed and competence is confirmed, providers transition into Ongoing Professional Practice Evaluations (OPPE).
- OPPEs are completed every six months on every privileged provider. Each Department determines the OPPE data to be collected. Providers can view their OPPE reports in the Medical Staff Office.



Patient Experience

- Providers play a **major** role in patient perception of care.
- HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) survey asks:

During your hospital stay, how often did doctors:

- Treat you with courtesy and respect?
- Listen carefully to you?
- Explain things in a way you could understand?

- According to the 2024 [National Consumer Survey Series](#) patients view quality as, “simply a physician who listens to their concerns”.
- Please take the time to listen carefully and explain fully!



Contact **Nicole Hackney**, Patient Experience Coordinator, for help processing patient concerns, complaints or praises: **(706) 389-3886**

YOUR CARE FROM DOCTORS

4. During this hospital stay, how often did doctors treat you with courtesy and respect?
- ☐ Never
☐ Sometimes
☐ Usually
☐ Always
5. During this hospital stay, how often did doctors listen carefully to you?
- ☐ Never
☐ Sometimes
☐ Usually
☐ Always
6. During this hospital stay, how often did doctors explain things in a way you could understand?
- ☐ Never
☐ Sometimes
☐ Usually
☐ Always

2025 Goal in
Physician
Domain: **85.9**



Emergency Preparedness

If there's a Disaster in the community, physicians should respond as follows:

- Employed or contracted physicians: Report to your contracted hospital's Physicians Lounge
- Medical Staff Officers and Department Chairs: Report to your respective hospital's Physicians Lounge
- All other physicians: Report to the nearest hospital's Physicians Lounge

*Note that EMS will respond according to trauma protocols.

Questions about disaster processes can be referred to Joe Lockman, Director of Safety & Security, 706-510-9777



EMTALA

Emergency Medical Treatment and Active Labor Act (EMTALA) refers to Sections 1866 and 1867 of the Social Security Act which requires hospitals with emergency departments to provide an appropriate medical screening examination within the capability of the hospital's emergency department to any individual who comes to the emergency department and requests examination or treatment, regardless of the individual's ability to pay. The law prohibits hospitals with emergency departments from refusing to examine or treat individuals with emergency medical conditions or women in labor. EMTALA's purpose is to ensure that all patients receive medical care as soon as possible. Among other things, this law requires:

- The hospital to provide to any person coming to the hospital requesting emergency services an appropriate medical screening examination by individuals qualified to perform such examination to determine whether an emergency medical condition (an "EMC") exists.
- The hospital to **either** provide necessary stabilizing treatment for any EMC or labor within the hospital's capability and capacity **or** transfer the individual appropriately to a hospital that has the capability and capacity to stabilize the EMC.
- A patient must be stable for transfer. "Stable" or "to stabilize" means to provide such medical treatment of the EMC necessary to assure, within reasonable medical probability, that no material deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility; or, in the case of a woman in labor, that the woman has delivered the child and the placenta.
- The transferring physician must identify a facility with a receiving physician that will accept the transfer and had corresponded directly with the transferring physician on the patient condition. The transferring physician has to determine, within reasonable clinical confidence, that the patient is expected to leave the hospital and be received at the second facility, with no material deterioration in his/her medical condition; and the transferring physician reasonably believes the receiving facility has the capability to manage the patient's medical condition and any reasonably foreseeable complication of that condition.



Emergency Preparedness

Code Red – Fire Safety

Fire response (RACE): Remove patients, Activate the alarm, Confine/contain the fire, Evacuate or if safe to do so, Extinguish

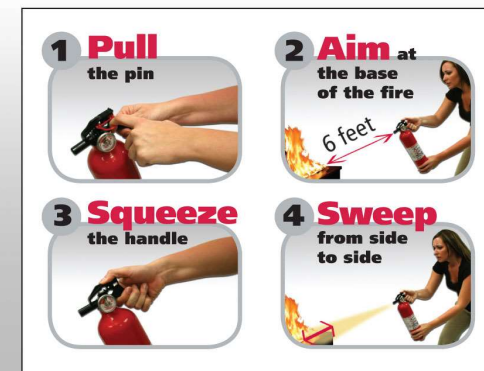
- When you discover a fire, **rescuing patients in immediate, life-threatening danger is always your top priority**. This means you should always stop to investigate any unusual odor at once. If you smell smoke coming from behind a door:
- **The MRI Department** will, in event of a fire, practice and implement RACE; Rescue anyone in the area; Alarm the area; Confine the area; allow the sprinkler to extinguish the fire. **DO NOT CARRY AN EXTINGUISHER INTO THIS AREA UNDER ANY CIRCUMSTANCES!**
- Feel the door with the back of your hand before opening it
- If it's too hot to touch, don't open it; If it's touchable, open it slowly
- If you must enter the scene of the fire to rescue a patient, stay low, remember that smoke and heat rise to the ceiling. Crawl beneath them.

Fire Extinguishers

- Portable fire extinguishers are designed to put out a small fire or control a larger one until the fire department arrives. Just as there are different kinds of fires, there are different kinds of fire extinguishers.
- Each of the three basic classes of fires has its own standard symbol. Fire extinguishers are labeled with the symbols for the classes of fires they can put out. There are 3 Classes of Fire: Class A, B, and C. For each class there are designated fire extinguishers.

HOW TO USE A FIRE EXTINGUISHER

Remember the Phrase **PASS**



ID Badges, Access & Security

Your ID badge must be worn at all times while you are on duty. Your badge is a critical component of workplace safety and customer service. ID badges must be worn at or above chest-level.

- Facility access – external & internal
- Parking lot access

Security

- If you see a suspicious person/situation at one of our facilities:
 - Non-Hospital: Dial 9-911
 - St. Mary's Hospital: Dial 111
 - Sacred Heart Hospital: Dial "0"
 - Good Samaritan Hospital: Dial "78" and state the emergency
- Alcohol/Drugs are not allowed
- Weapons are not allowed
- **DON'T think it will be ok! – Report it!**
- Be sure to secure all valuables and equipment
- Smoking - Tobacco free campus
- Parking – All staff should have a parking permit
- Contractors working at STMH will wear picture ID. All others will wear numbered ID's

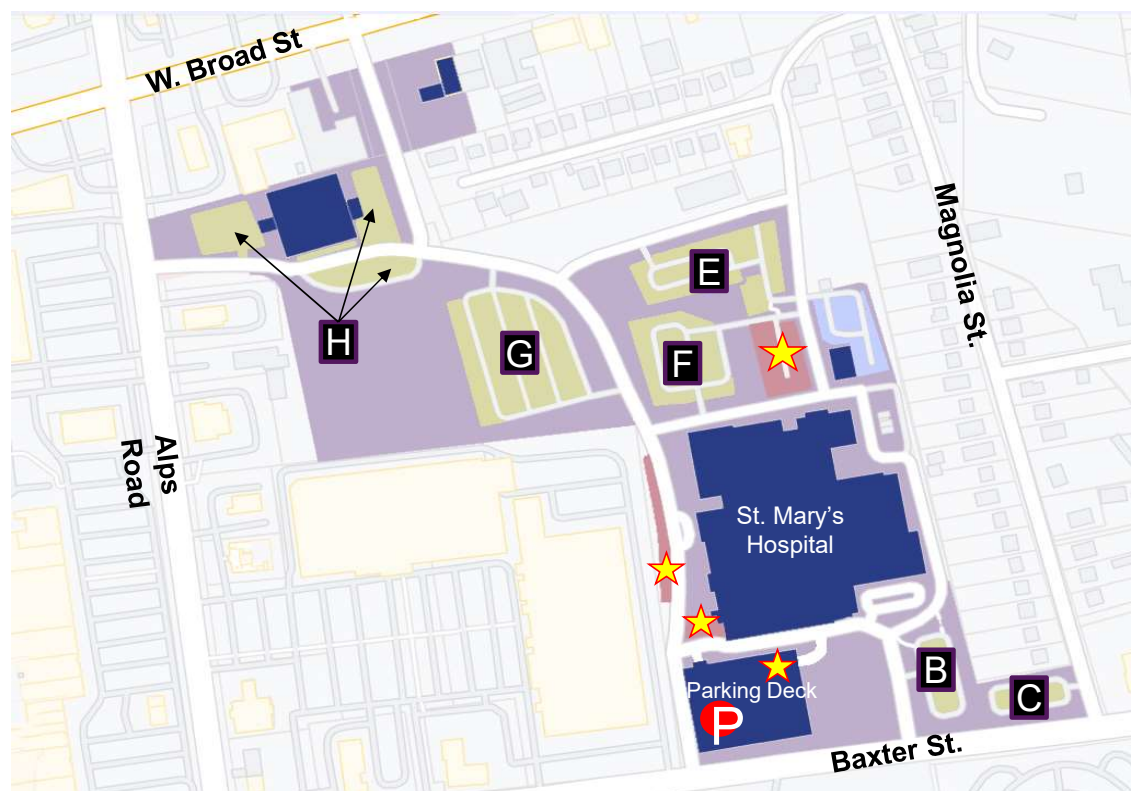


Provider Parking – St. Mary's Hospital

★ **Physician Parking:** There are 85 spaces located nearest to the Hospital designated for physician use. Three gated lots are accessible by physician ID badge, including the top half of the parking deck. Physician badges also work in all staff lots.

- **Advanced Practice Providers:** AAs, CRNAs, CNMs, NPs & PAs are able to park in all colleague areas as well as the top half of the parking deck when rounding on patients. Lots B, C, E, F & G are gated and accessible by ID badge. Lot H is open and available to anyone.
- **Security** is available for badge assistance *and* for escorts to any lot upon request; call **706-389-3991**.

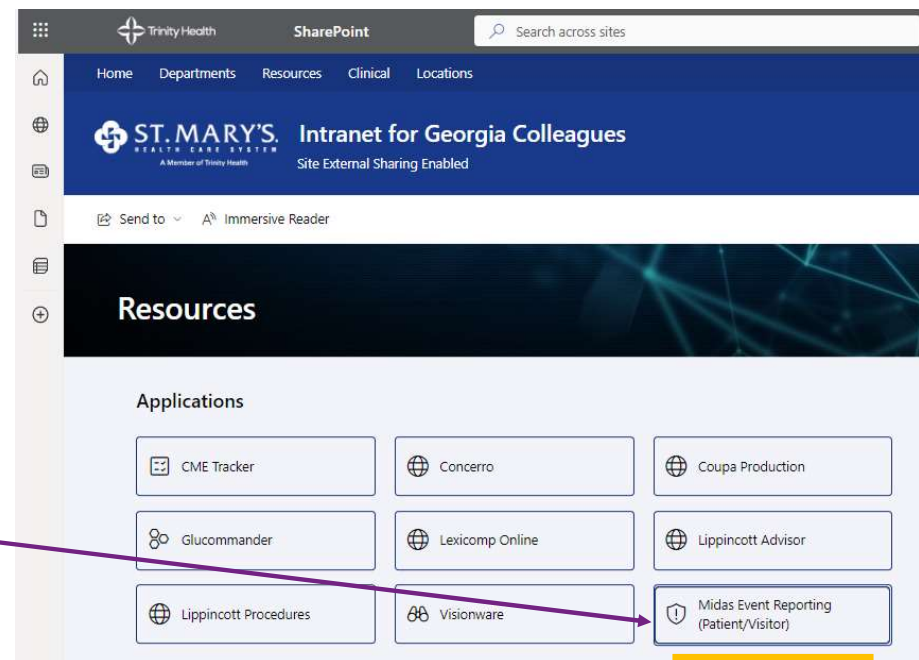
Please be mindful of patient & guest parking areas, and only park in spaces designated for colleague use. Patients are the reason we are here!



Incident Reporting

Those witnessing an incident involving any of the following should enter an event report in Midas

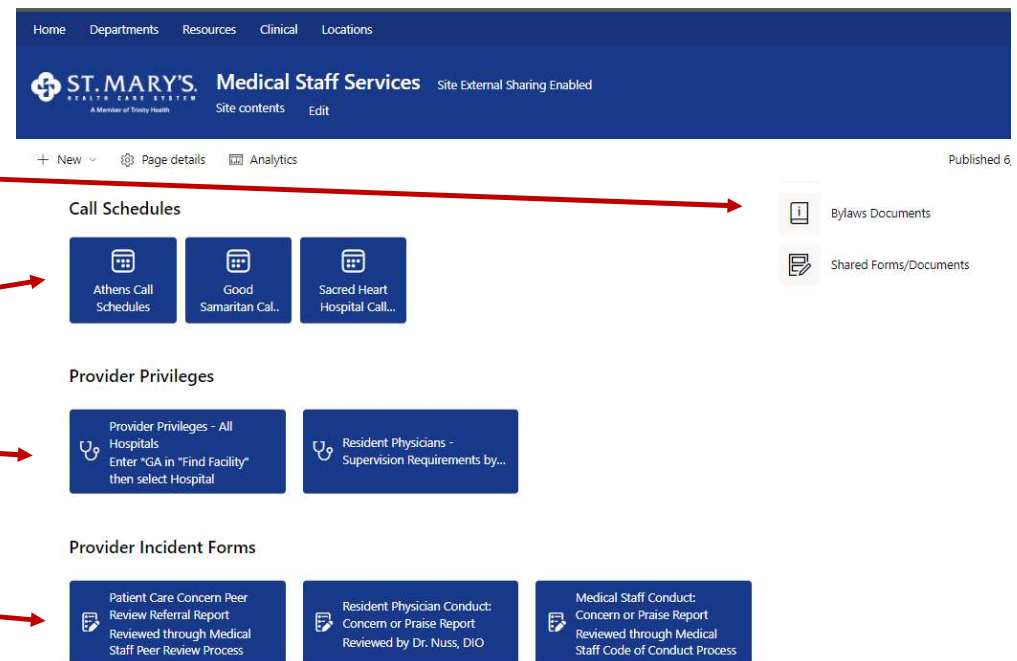
- Patient, Client, Participant, Volunteer, Resident, and Student Incidents
- Includes reporting unsafe conditions
- Reported in Midas (found on intranet)
- From Intranet page, select “Resources”, then select “Midas Event Reporting” from listed Applications



Intranet: Other Resources

Medical Staff policies & other helpful resources can be found on our intranet home page by selecting Departments > Medical Staff Services

- Code of Conduct policy & other policies under the “[Bylaws Documents](#)” link outline expected behaviors and processes for reporting & responding to conduct issues
- Call Schedules for each Hospital
- Provider Privilege lookup tool
- Forms for reporting concerns or praises for physicians, Residents and APPs



Graduate Medical Education

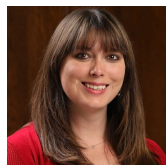
- St. Mary's Hospital is the Major Participating Site for AU/UGA Medical Partnership's Internal Medicine Residency Program. The GME Office is located on the 1st floor of the Hospital across from the visitor elevators.
- Faculty physicians with privileges at St. Mary's Hospital who hold academic appointments through Augusta University provide direct and indirect supervision to resident physicians.
- Policies outlining supervision requirements and other program processes are located in *New Innovations* (accessible to all faculty); copies are also available for review in the GME Office.
- Call schedules, contact information and supervisory requirements are available on the hospital Intranet <https://mytrinityhealth.sharepoint.com/sites/SMHCS/SitePages/Clinical-Resources.aspx>
- The Graduate Medical Education Committee (GMEC) provides oversight and meets regularly to assess the program. Medical Staff are encouraged to provide feedback to faculty or program leadership.



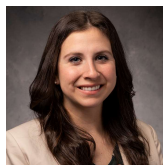
Shelley Nuss, MD
Campus Dean & DIO
706-713-2183



Lela Ward, MD
Program Director
706-389-3865



Abby Ward
Program Coordinator
706-389-3860



Emily Lewis
Program Coordinator
706-389-3812

Learn more about the program at
<https://medicalpartnership.usg.edu/education/gme/internal-medicine-residency/>



St. Mary's Clinical Quality Goals

- **Zero Harm: Patient Safety and Employee Safety**
 - Measured by Patient Safety Indicators (PSI), Falls with Injury Rate, and OSHA Recordable Injury Rates
 - Goal of increasing event reporting (Midas) to improve our systems/processes (especially precursor events/near misses/unsafe conditions)
- **Patient Experience: Inpatient, Emergency Department, and Medical Group**
 - Measured by "Net Promoter Score" on patient experience surveys
- **Length of Stay Reduction and Clinically Appropriate Next Site of Care**
 - Working with physicians and all team members to determine what barriers are preventing patients from going home
 - Discharging to the least restrictive, clinically appropriate, discharge disposition. If a patient came from home, consider, "Why not home?" on d/c
- **Clinical Quality Improvement:**
 - **Prevent Hospital Acquired Infections**
 - CLABSI
 - CAUTI
 - Hospital Onset C.diff
 - MRSA blood stream infections
 - Surgical Site infections
 - Hand Hygiene performance
 - PPE/isolation compliance
 - **Reduce Readmissions**
 - All-Cause 30-Day Readmissions for Medicare Patients

Learn more about goals and current performance at
[TogetherSafe Scorecard](#)
[Balanced Scorecard](#)



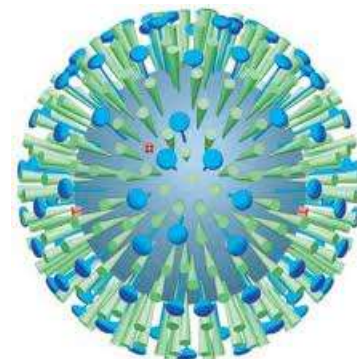
Influenza & Covid Vaccination Program

St. Mary's complies with CDC guidance for healthcare provider (HCP) vaccinations

- All physicians and APPs are strongly encouraged to be up-to-date with COVID vaccination as recommended by the CDC-ACIP. All must submit vaccination history or declination forms as a condition of initial and ongoing membership and/or privileges.
- The CDC recommends annual Flu and COVID vaccination for everyone aged 6 months and up as soon as vaccine becomes available.
 - CDC website for flu: <https://www.cdc.gov/flu/professionals/vaccination/index.htm>
 - CDC website for COVID: <https://www.cdc.gov/covid/professionals/vaccination/index.htm>
- If declining, providers should adhere to mask recommendations during the influenza season & when prevalence of Covid indicates masking.

Bloodborne Pathogen Exposure Control Plan (ECP)

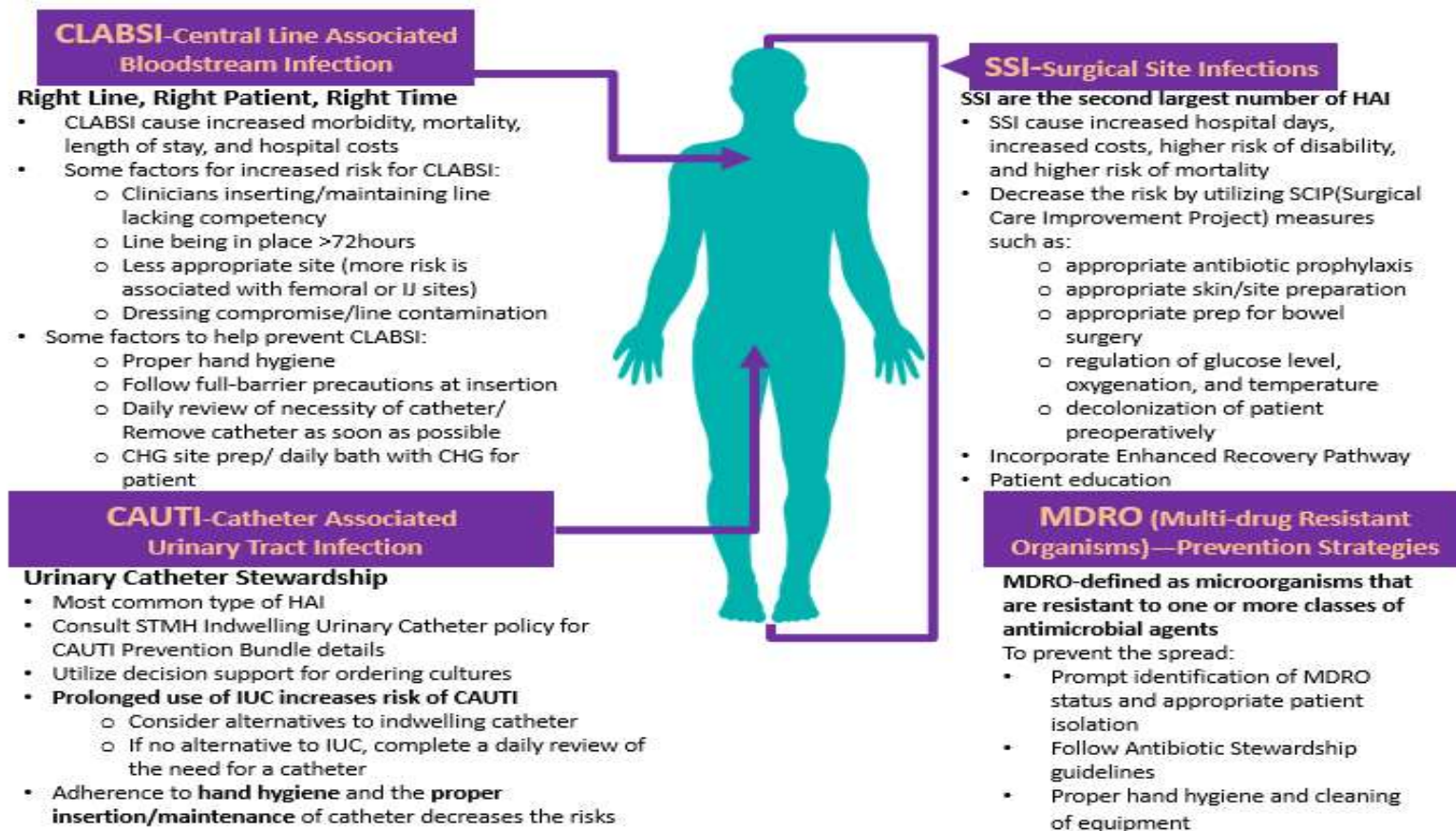
- OSHA Regulation
- Located on St. Mary's Intranet and in the Nursing Administration Office
- Describes how this organization protects healthcare workers who have exposure to blood and body fluids.
 - Report all exposures to the unit director/manager.
 - Reference Employee Health policy: [Management of Occupational Exposure to Blood and Body Fluids.docx](#)



Contact Employee Health and/or Infection Control Offices for further information



Infection Prevention & Hospital Acquired Infection (HAI)



Infection Prevention & Personal Protective Equipment (PPE)

PPE used for patients known or suspected to be infected with highly transmissible or epidemiologically important pathogens.



Donning and Doffing PPE:

SEQUENCE FOR PUTTING ON PERSONAL PROTECTIVE EQUIPMENT (PPE)

The type of PPE used will vary based on the level of precautions required, such as standard and contact, droplet or airborne infection isolation precautions. The procedure for putting on and removing PPE should be tailored to the specific type of PPE.

- GOWN**
 - Fully cover torso from neck to knees, arms to end of wrists, and wrap around the back
 - Fasten in back of neck and waist
- MASK OR RESPIRATOR**
 - Secure ties or elastic bands at middle of head and neck
 - Fit flexible band to nose bridge
 - Fit snug to face and below chin
 - Fit-check respirator
- GOGGLES OR FACE SHIELD**
 - Place over face and eyes and adjust to fit
- GLOVES**
 - Extend to cover wrist of isolation gown

USE SAFE WORK PRACTICES TO PROTECT YOURSELF AND LIMIT THE SPREAD OF CONTAMINATION

- Keep hands away from face
- Limit surfaces touched
- Change gloves when torn or heavily contaminated
- Perform hand hygiene

HOW TO SAFELY REMOVE PERSONAL PROTECTIVE EQUIPMENT (PPE) EXAMPLE 2

Here is another way to safely remove PPE without contaminating your clothing, skin, or mucous membranes with potentially infectious materials. **Remove all PPE before exiting the patient room** except a respirator, if worn. Remove the respirator **after** leaving the patient room and closing the door. Remove PPE in the following sequence:

- GOWN AND GLOVES**
 - Gown front and sleeves and the outside of gloves are contaminated!
 - If your hands get contaminated during gown or glove removal, immediately wash your hands or use an alcohol-based hand sanitizer
 - Grasp the gown in the front and pull away from your body so that the ties break, touching outside of gown only with gloved hands
 - While removing the gown, fold or roll the gown inside-out into a bundle
 - As you are removing the gown, peel off your gloves at the same time, only touching the inside of the gloves and gown with your bare hands. Place the gown and gloves into a waste container
- GOGGLES OR FACE SHIELD**
 - Outside of goggles or face shield are contaminated!
 - If your hands get contaminated during goggles or face shield removal, immediately wash your hands or use an alcohol-based hand sanitizer
 - Remove goggles or face shield from the back by lifting head band and without touching the front of the goggles or face shield
 - If the item is reusable, place in designated receptacle for reprocessing. Otherwise, discard in a waste container
- MASK OR RESPIRATOR**
 - Front of mask/respirator is contaminated — **DO NOT TOUCH!**
 - If your hands get contaminated during mask/respirator removal, immediately wash your hands or use an alcohol-based hand sanitizer
 - Grasp bottom ties or elastics of the mask/respirator, then the ones at the top, and remove without touching the front
 - Discard in a waste container
- WASH HANDS OR USE AN ALCOHOL-BASED HAND SANITIZER IMMEDIATELY AFTER REMOVING ALL PPE**

PERFORM HAND HYGIENE BETWEEN STEPS IF HANDS BECOME CONTAMINATED AND IMMEDIATELY AFTER REMOVING ALL PPE

High-level care. Higher-level caring.

St. Mary's Health Care System. A Member of Trinity Health.

2

Disease Specific Joint Commission certifications

- Thrombectomy-Capable Stroke
- Spine Surgery

Review the following slides for guidelines, performance initiatives and goals specific to each program. Clinical leaders for each program can be reached through Epic's Secure Chat (Haiku app):

- Stroke: Whitney Barfield, RN
- Spine: Beth Ricketson, RN



St. Mary's has been continuously accredited since 1954



Thrombectomy-Capable Stroke Center

- ❖ Provides comprehensive care and education to patients with Stroke and TIA.
- ❖ Clinical Practice Guidelines:
 - AHA/ASA Guidelines for the Early Management of Patients with Acute Ischemic Stroke (since 2019)
 - Guidelines for the Prevention of Stroke in Patients with Stroke or TIA (2021)
- ❖ Standardized Stroke Order Sets:
 - Neurology – Ischemic Stroke Thrombolytic Admission
 - Neurology – Ischemic Stroke Nonthrombolytic Admission
 - Neurology- Aneurysmal Subarachnoid Hemorrhage Admission
- ❖ Stroke Performance Initiatives
 - Door-to-Needle (tenecteplase (TNK)): 85% within 45 min or less
 - Door-to-Skin Puncture (mechanical thrombectomy): 75 min or less
- ❖ Thrombectomy-Capable Certified – only Hospital certified in GA



Specialty Stroke Services Available

- **St. Mary's Hospital, Athens**
 - Neurohospitalist on site 8am-6pm weekdays, 8am-4pm weekends
 - Teladoc teleneurology during off hours
 - IV thrombolytic treatment and post care
 - Endovascular treatment for cerebral thrombectomy or aneurysm repair
 - Neurosurgical treatment for ICH or SAH
 - Inpatient rehab unit
- **Good Samaritan Hospital, Greensboro**
 - Teladoc teleneurology for ischemic intervention 24/7
 - IV thrombolytic treatment
 - Swing bed for post stroke rehab
- **Sacred Heart Hospital, Lavonia**
 - Teladoc teleneurology for ischemic intervention 24/7
 - IV thrombolytic treatment and post care



Acute Stroke Assessment and Transfer

Stroke Alert (Emergency Department or Inpatient code Stroke)

- Use emergency stroke alert order set
 - Ex. Emergency – Ischemic Non-Thrombolytic version SMAT stroke alert
 - Early evaluation by neurology (either Neurohospitalist or Teleneurologist)
- If VAN positive or suspected posterior circulation stroke
 - Order CT Angio Head/Neck Stroke and CT Cerebral Perfusion w Contrast at the same time as the CT Head Stroke to evaluate for LVO
- IV thrombolytic (tenecteplase)
 - Door to needle goal – 45 minutes from arrival
 - Treatment window – 0-4.5 hours from last known well time
- Cerebral thrombectomy
 - Door to puncture goal – 75 minutes from arrival
 - Treatment window – 0-24 hours from last known well time
- ICH
 - Consult neurosurgery
- SAH
 - Consider CT Angio Head/Neck Stroke to evaluate for aneurysm
 - Consult interventionalist

Transfer to a Higher level of care

- Door in door out goal – 120 minutes
- For St. Mary's Athens, call Transfer Center 706-389-2600
 - Notify them it is a Stroke Transfer
 - If candidate for cerebral thrombectomy, be sure to explain it is an emergent LVO patient
 - Transfer center will connect you with the appropriate physician



Spine Program

- ❖ Provides comprehensive care and education to patients receiving spine procedures
- ❖ Clinical Practice Guidelines
 - North American Spine Society (2020). Evidence-Based Clinical Guidelines for Multidisciplinary Spine Care: Diagnosis and Treatment of Low Back Pain
- ❖ Spine Performance Measures
 - Ambulate Patients two times a day
 - Establish a pre-operative pain goal
 - Complete smoking cessation education for smokers
 - Apply SCDs post-operatively
- ❖ Spine Performance Initiatives
 - Pain education
 - Early ambulation
 - Infection control
 - Post-op complications
 - Smoking Cessation
 - Standardized order sets
- ❖ Future Goals
 - Continue to grow and progress the spine surgical services



Illness & Impairment Recognition

The Hospital and its Medical Staff are committed to providing quality care, which can be compromised if a practitioner is suffering from impairment.

- ❖ Impairment means substance abuse or a physical, mental or emotional condition that adversely affects someone's ability to practice safely and competently.
- ❖ Practitioners suffering from an impairment are encouraged to voluntarily bring the issue to the Practitioner Health Committee so that appropriate steps can be taken to protect patients and to help the physician to practice safely and competently
 - Confidentiality will be upheld to every extent possible
- ❖ Anyone who is concerned that a practitioner who is on Hospital premises is impaired and poses an immediate threat to the health and safety of patients should immediately notify the department chief, the President of the Medical Staff, or their designees.
- ❖ Anyone who is concerned that a practitioner is impaired (not an immediate threat) should submit a written report to the President of the Medical Staff factually describing the incident(s) that led to the concern.
- ❖ Details of how Impairment issues are handled can be found in the Practitioner Health Issues policy, located on the Intranet and the Medical Staff Office.
- ❖ [GA's Physician Health Program](#) provides confidential referral, treatment oversight & monitoring – St. Mary's, the Medical Partnership & the GA Composite Medical Board recommend & use this program!



Sepsis Care

Sepsis is a medical emergency requiring immediate attention. Recognition of risk factors and knowledge of signs and symptoms of sepsis and septic shock. **Initiation of the sepsis 1 hour bundle** has been proven to reduce mortality from sepsis and septic shock.

- Measure lactate level. Remeasure lactate if the initial lactate level is greater than or equal to 2
- Obtain blood cultures BEFORE administering antibiotics
- Administer broad-spectrum antibiotics
- Begin rapid administration of 30 ml/kg crystalloid for hypotension or lactate ≥ 4 . *If administering less than 30 ml/kg for medical reason or based on ideal body weight, the PROVIDER must document reason in notes or if IBW was used.
- Give vasopressors if hypotensive during or after fluid resuscitation to maintain a mean arterial pressure ≥ 65 . *If patient has 2 BP SYS < 90 or MAP < 65 within the 1 hour after IVF resuscitation bolus received (30ml/kg), vasopressors should be administered.



For more information visit: survivingsepsis.org

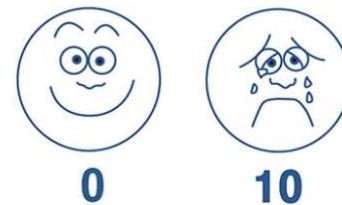
Contact the Quality Improvement Office for further information



Assessing & Managing Pain

The Hospital and its Medical Staff are committed to appropriately assessing and managing each patient's pain.

- ❖ It is the policy of St. Mary's that all patients in all care settings will receive pain assessment and management
- ❖ Physicians are encouraged to review the full policy, "Pain Management", on the St. Mary's Intranet site yearly. It may also be reviewed in detail with the nursing staff at any time.
- ❖ The focus of the pain management program is to provide pain control that is timely, safe, evidence-based and multimodal. The policy describes how this will be accomplished.
- ❖ When ordering PRN pain medication, include whether medication is indicated for mild, moderate or severe pain.
- ❖ Assessment scales used to measure pain intensity should be appropriate to the patient's developmental, physical, emotional and cognitive ability. The following scales may be used: providing a comprehensive initial assessment and regular reassessments of pain;
 - The 0 to 10 "verbal numeric intensity scale" or the "Wong Baker Faces" scale;
 - The FLACC pain scale if the patient is unable or unwilling to self-report;
 - Newborns in the NICU will be assessed using the "CRIES" pain scale;
 - Use the Clinical Pain Observation Tool (CPOT) for nonverbal/sedated patients (ICU)



Patient Restraints

- ❖ It is the policy of St. Mary's to create a physical, social and organizational environment that limits the use of restraint to clinically appropriate and adequately justified situations.
- ❖ Physicians are encouraged to review the full policy, "Restraints", on the Intranet site yearly. It may also be reviewed in detail with the nursing staff or CMO at any time.
- ❖ Highlights relating to physician ordering of Restraints:
 - There must be an order entered daily to start or continue restraints;
 - For Violent Restraints, you must evaluate the patient within 1 hour of the initial order;
 - The order can be renewed every 4 hours for age 18 & older; 2 hours for ages 9-17; & every hour under age 9 for up to 24 hours. After the 24-hour period, another face-to-face evaluation is required if issuing a new order.



Antimicrobial Stewardship Education

- **Antibiotic Misuse is Common.** A study published in JAMA in March 2021 found that antimicrobial therapy was inappropriate in:
 - 79% of patients treated for community acquired pneumonia (CAP)
 - 77% of patients with urinary tract infection (UTI)
 - 47% of patients prescribed fluoroquinolone therapy
 - 27% of patients prescribed vancomycin therapy
- **Harms of Antibiotic Use:**
 - Adverse Drug Events (ADE) associated with antibiotics, such as allergic reactions, end-organ toxic effects, C-diff infection & development of antibiotic resistance
 - About 20% of Emergency Department visits related to adverse drug events are antibiotic-related
 - Study by Tamma and colleagues found that an antibiotic related ADE occurred in 20% of all patients who received antibiotics during their hospital stay
- **COVID-19 Impact on Antimicrobial Resistance:**
 - CDC 2022 data shows an alarming increase in resistant infections starting during hospitalization →



Available data show an alarming increase in resistant infections starting during hospitalization, growing at least 15% from 2019 to 2020.

- | | |
|---|---|
| ▪ Carbapenem-resistant <i>Acinetobacter</i> (+78%) | ▪ ESBL-producing Enterobacterales (+32%) |
| ▪ Antifungal-resistant <i>Candida auris</i> (+60%)* | ▪ Vancomycin-resistant Enterococcus (+14%) |
| ▪ Carbapenem-resistant Enterobacterales (+35%) | ▪ Multidrug-resistant <i>P. aeruginosa</i> (+32%) |
| ▪ Antifungal-resistant <i>Candida</i> (+26%) | ▪ Methicillin-resistant <i>Staphylococcus aureus</i> (+13%) |

**Candida auris* was not included in the hospital-onset rate calculation of 15%. See [Data Table](#) and [Methods](#) for more information on this pathogen.



Antimicrobial Stewardship Education

- **Cost of Antibiotic Misuse:**

Infesting Organism	Antibiotic	Cost/ Day*
Methicillin Susceptible <i>S. aureus</i> (MSSA)	Cefazolin	\$5
Methicillin Resistant <i>S. aureus</i> (MRSA) Enterococcus (vancomycin sensitive)	Vancomycin	\$13
MRSA; Vancomycin resistant Enterococcus (VRE)	Daptomycin	\$115
Enterobacterales	Ceftriaxone	\$1.50
Extended Spectrum Beta-Lactamase (ESBL) producing Enterobacterales	Ertapenem	\$32
Carbapenem Resistant Enterobacterales	Ceftazidime-Avibactam	\$972
<i>Pseudomonas</i>	Cefepime	\$17
Multi-Drug Resistant <i>Pseudomonas</i>	Ceftolozane-Tazobactam	\$663

*Cost/day based on 70 kg patient with normal renal function

- **The Four Moments of Antibiotic Stewardship:**

- **Moment 1** occurs at the time initiation of antibiotic therapy is considered. Ask, "Does my patient have an infection that requires antibiotics?"
- **Moment 2** occurs when the decision is made to start antibiotics. Ask, "Have I ordered appropriate cultures before starting antibiotics? What empiric therapy should I initiate?"
- **Moment 3** occurs every day of antibiotic therapy. Ask, "Can I stop antibiotics? Can I narrow therapy? Can I change from IV to oral therapy?"
- **Moment 4** occurs when the infectious process is clear and the patient responds to therapy. Ask, "What duration of antibiotic therapy is needed for my patient's diagnosis?"



Antimicrobial Stewardship Education

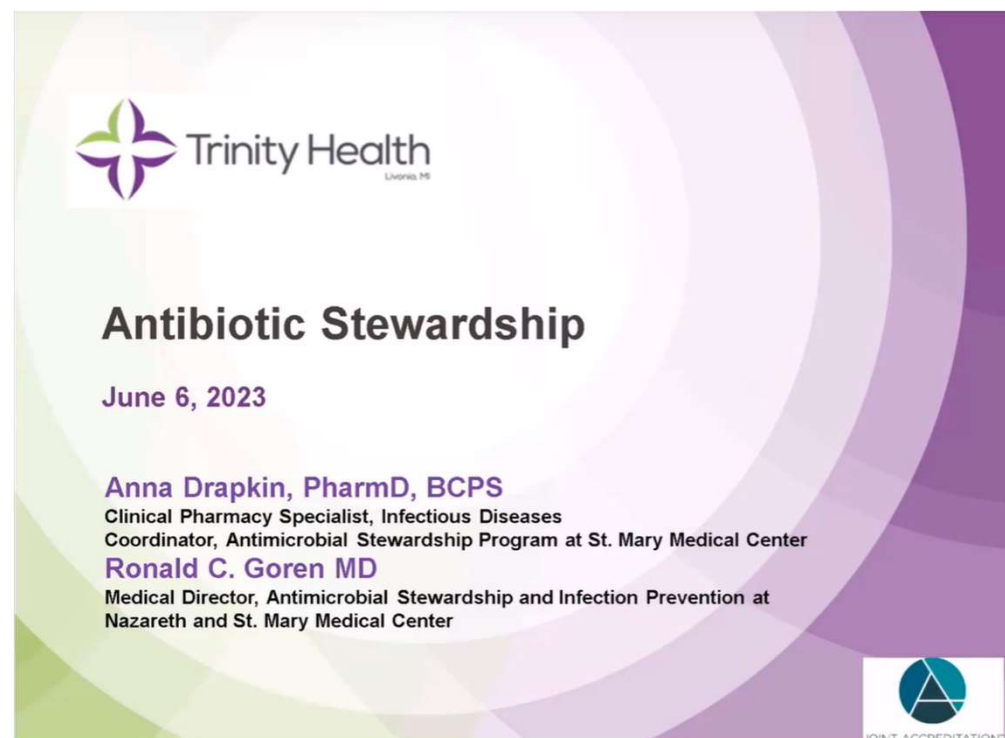
Summary of Principles of Diagnosis and Treatment:

- Make your own diagnosis
- Multiple blood cultures (2 sticks), repeat before antibiotics are started when positive culture identified
- Consider blood culture contaminants
 - Usually REAL unless proven otherwise: Yeast, Staph Aureus, GNR
 - Usually NOT REAL unless proven otherwise: Skin flora such as staph epidermidis (and other coagulase negative staph) diptheroids, bacillus (except anthracis)
 - Exceptions are persistently positive cultures or intravascular device
- Urine Cultures: Only treat when clinically indicated and suspected, do not treat asymptomatic
- MRSA Nares: High negative predictive value for MRSA pneumonia
- 48-72 hr timeout to re-assess need for antibiotics, de-escalation, switch to PO
- Switch to oral. Examples of highly bioavailable agents:
 - Amoxicillin, cephalexin, clindamycin, doxycycline, fluconazole, metronidazole, TMP/SMX, levofloxacin, linezolid
- Narrow the spectrum
- More data to support that shorter courses are better
- Acute viral bronchitis does not need antibiotics



Antimicrobial Stewardship Education

For the complete CE Activity go to: <https://trinityhealth.wistia.com/medias/gr3rdc0094>



Senior Leadership Team



Stonish Pierce

President and CEO
Trinity Health Georgia

Providing the day-to-day leadership, strategy, communications and support our colleagues need in order to provide care 24/7/365. Our leaders strive to be hands-on and engaged with directors, managers and front-line staff. Look for them across our system, including serving at our annual Hospital Week events.

Learn more about our leaders at

stmaryshealthcaresystem.org/about-us/senior-leadership



Physician Leadership Team



Christopher Ward, MD

Regional Chief Medical Officer
Trinity Health Georgia

Providing the administrative support our physicians and providers need in order to focus on patient care 24/7/365. Dr. Ward received his Doctor of Medicine degree from the University of Miami Miller School of Medicine and completed his Emergency Medicine Residency at Emory University in Atlanta. He is board certified in Emergency Medicine through the American Board of Emergency Medicine, holds an MBA from New York University Stern School of Business, and is a Certified Physician Executive (CPE) through the American Association for Physician Leadership. He joined St. Mary's in April 2025 after nearly three decades of progressive experience in healthcare leadership.

Learn more about Dr. Ward and other leaders at

<https://www.stmaryshealthcaresystem.org/about-us/senior-leadership>



2025 Physician Leadership

- Officers – St. Mary's Hospital



Alan Morgan, MD

Medical Staff President/
Chief of Staff,
St. Mary's Hospital



Aaron Carr, MD

Medical Staff Vice President/
Vice Chief of Staff,
St. Mary's Hospital



Robert Meyer, MD

Medical Staff Secretary/
Treasurer,
St. Mary's Hospital



Patrick Willis, MD

Immediate Past President/
Past Chief of Staff,
St. Mary's Hospital



2025 Physician Leadership

- Officers – Good Samaritan & Sacred Heart Hospitals



Dave Ringer, MD

Medical Staff President/
Chief of Staff,
Good Samaritan Hospital



Craig Colby, MD

Medical Staff Vice President/
Vice Chief of Staff,
Good Samaritan Hospital



Richard White, MD

Medical Staff President/
Chief of Staff,
Sacred Heart Hospital



Morgan Wood, MD

Medical Staff Vice President/
Vice Chief of Staff,
Sacred Heart Hospital



2025 Physician Leadership

- Department Leaders – St. Mary's Hospital



Dr. Leland Perry
Chief of
Anesthesiology



Dr. Erick Avelar
Chief of
Cardiology



Dr. Michael Skelton
Chief of Emergency
Medicine



Dr. Sharif Elkabbani
Chief of
Medicine



Dr. Neil Woodall
Chief of
Neurosciences



Dr. Julian (JP) Price
Chief of Orthopedic
Surgery



Dr. Joseph Gaines
Chief of
Pathology



Dr. Jon De Witte
Chief of
Radiology



Dr. Sergio Mejias
Chief of
Surgery



Dr. Edward Reece
Chief of Women's &
Childrens



Dr. Lela Ward
Program Director, Internal
Medicine Residency



Dr. Clay Chappell
Medical Director of
Cardiac Cath Lab



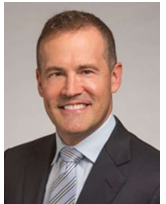
Dr. Eduardo Martinez
Medical Director of
Pulmonary/Critical Care



Dr. Yolin Bueno
MEC Member at Large
Medicine



Dr. Kathleen Jeffery
MEC Member at Large
Surgery



Dr. Chris Ward
Chief Medical
Officer



2025 Committee Leadership



Our St. Mary's & Trinity Health Culture



Our Mission

We, Trinity Health, serve together in the spirit of the gospel, as a compassionate and transforming healing presence within our communities.



Our Core Values

- Reverence
- Commitment to Those Who are Poor
- Safety
- Justice
- Stewardship
- Integrity



Our Vision

We will be the most trusted health partner for life.



Our Actions

As a Trinity Health colleague, I will:

- Listen to understand.
- Learn continuously.
- Keep it simple.
- Create Solutions.
- Deliver outstanding service.
- Own and speak up for safety.
- Expect, embrace and initiate change.
- Demonstrate exceptional teamwork.
- Trust and assume goodness of intentions.
- Hold myself and others accountable for results.
- Communicate directly with respect and honesty.
- Serve every person with empathy, dignity and compassion.
- Champion diversity, equity and inclusion.



Our Promise

We Listen.

We Partner.

We Make it Easy.



You have completed this year's annual education.

Please contact the Medical Staff Office (706-389-3840, medstaff@stmarysathens.org) with any questions or suggestions for annual educational materials.

*We appreciate all you do for
patients*

**Thank you for choosing
St. Mary's Health Care System!**

