

### **Springfield Transforming Communities Initiative**

**By: Samantha Hamilton** 

### **Desired Outcomes**

- Overview of the City of Springfield
- TCI Springfield Committee
  - Description, Structure and Process
- Four housing strategies and our lessons learned
  - Access to Council
  - Tenant Support office
  - Springfield Housing Trust Fund
  - Corporate Landlord Practices
- Next Steps

# City of Springfield

Located in Western
 Massachusetts, Springfield is
 the third-largest city in the
 Commonwealth.

• **Population**: 153,337

Race/Ethnicity:

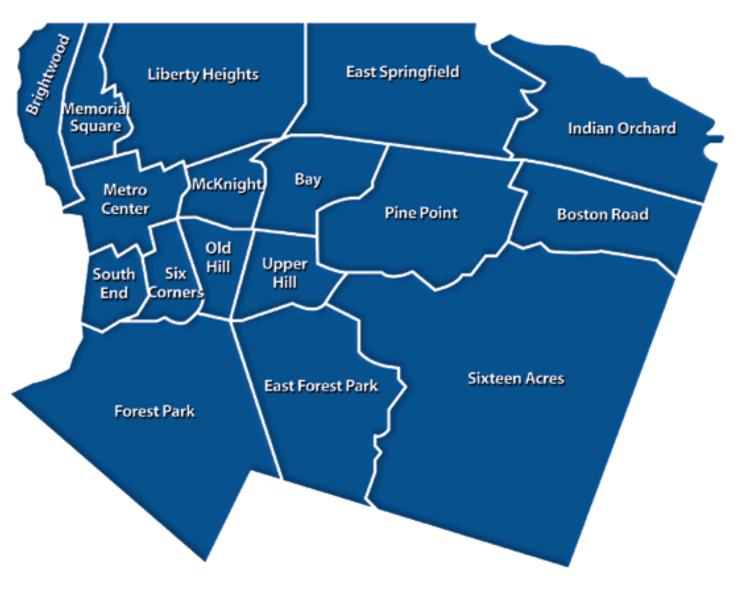
African American: 20%

• White (Caucasian): 40.8%

Hispanic/Latino: 47.41%

• Asian: 2.8%

 American Indian/Alaska Native: 0.05%















Partnership in Practice

Working to work better.



The Springfield Transforming Communities Initiative (TCI) is a collaborative effort working with community partners and residents to improve health outcomes, promote racial justice, and achieve health equity for Springfield residents by addressing issues of housing and homelessness.

### **TCI Advisory Committee Structure**

## Convene a coalition of partners for different sectors of the community

#### **Community Partners**

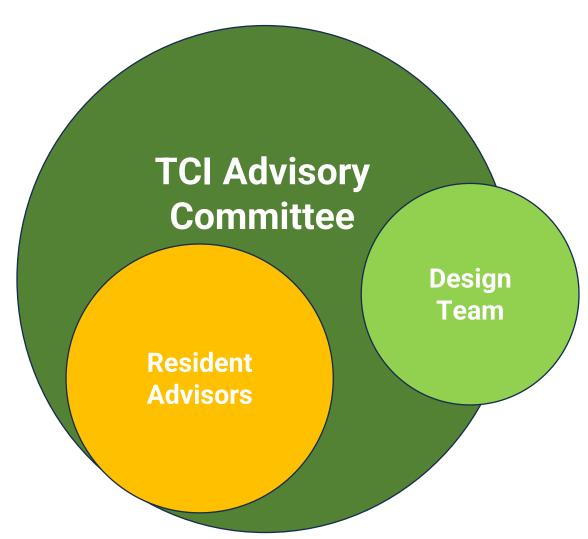
 City of Springfield, community organizations, grassroots organizations, housing services

#### **Design Team Partners**

 Convener, evaluator, regional health ministry, funded partner organization

#### **Resident Advisors**

 Individuals with lived and professional experience who care about the issue of housing



### **Coalition Process**

Convened a diverse group of community partners and residents

Reviewed the hospital Community Health Needs
Assessment (CHNA) and identified 13 topics to address health outcomes

Worked with the TCI
Advisory Committee
to narrow down to 4
topics to present to
the broader
community

Created a survey ranking tool and outreach to the broader community for feedback.

Used the community feedback to narrow down to Mental Health & Housing & Homelessness

Hosted key
informant
discussions to
deeper our
understanding of the
two issues

Participated in a root cause analysis and a narrowing exercise to determine the leading topic

Conducted a landscape analysis to determine the PSE approaches to address Housing



### **ACCESS TO COUNSEL (STATEWIDE)**



### ENGAGE, MONITOR & ADVOCATE AT THE STATE LEVEL:

- Actively participate as a partner in the statewide group.
- Support statewide advocacy efforts to increase ATC funding in the next fiscal budget.

#### **DEFINR FUNDING GOALS:**

 Develop a shared understanding of the ideal funding amount needed for Access to Counsel statewide.

#### **UNDERSTAND IMPLEMENTATION PLANS:**

- Have a shared understanding of the MLAC process to implement ATC across the state.
  - MA Legal Assistance Corp to designated non-profit orgs to increase Access To Legal Representation for low-income tenants & owner occupants in eviction proceedings

### SPRINGFIELD HOUSING TRUST FUND (SHTF)

#### ENGAGE & MONITOR PROGRESS:

- Reach out to Gerri McCaffery to confirm the first SHTF meeting of the year.
- Track the frequency of SHTF meetings to ensure consistent progress toward their model. Advocate for regular meetings if they are not established.

#### TRANSPARENCY & PARTICIPATION:

 Confirm whether SHTF meetings are public and whether TCI coalition members can attend to better understand the direction of their work.

#### REPORTING:

 Provide quarterly updates to the TCI Advisory Committee on the trust fund's progress.

#### FUNDING

• (Question) What is the funding resource for housing trust funds like this?



### **TENANT SUPPORT OFFICE (N2N) (ACTIVITY)**



#### EXPLORATION & CAPACITY BUILDING:

- Collaborate with the TCI Coalition to evaluate the current state of Neighborto-Neighbor (N2N) efforts regarding a Tenant Support Office in Springfield.
- Develop an understanding of past N2N efforts and the community's needs for a Tenant Support Office.

#### COMMUNITY ENGAGEMENT:

 Create a summer community engagement plan to gather feedback and gauge community impact.

### COMMERCIAL LANDLORD MANAGEMENT (RESEARCH)

#### RESEARCH & COLLABORATION:

- Investigate what steps have been taken to address and dismantle slumlord practices among commercial landlords.
- practices among commercial landlords.
  Study efforts in Connecticut and at the national level for best practices.

#### CITY-LEVEL ACCOUNTABILITY:

 Identify city departments and staff responsible for property management and code enforcement. Determine the point of contact for these areas.

#### UPDATES ON SPRINGFIELD GARDENS:

- Request a status update on the sale of Springfield Gardens.
- Investigate who within the city is responsible for managing rental property conditions.



### **Next Steps**

- Support our partners, N2N, in collecting Landlord Report Cards over the next two months.
- Train residents to conduct canvassing and door-knocking interviews with tenants.
- Implement a coalition survey to assess the engagement and participation levels of committee members.
- Advocate for and monitor efforts related to Access to Counsel and the Springfield Housing Trust Fund.
- In June, host a Housing Resource Fair to connect the community with resources and information related to housing needs.



