



Making Connections and Solving Problems Through Peer Consulting

Laurie Call, Moderator



Agenda

- **Introduction to 2 Facilitation Models (10 min)**
- **Instructions (5 min)**
- **Peer Consultation Round 1 (20 min)**
 - **Transition (2-3 min)**
- **Peer Consultation Round 2 (20 min)**
 - **Transition (2-3 min)**
- **Round-up of Solutions (15 min)**
 - **1 minute per challenge**

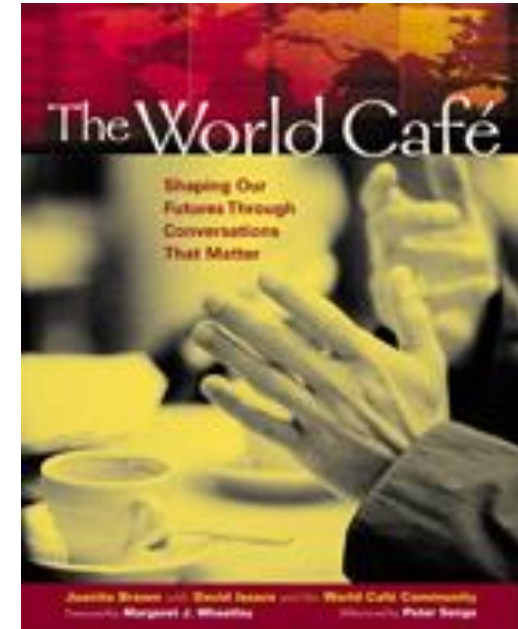
World Café Model

Safe welcoming environment to connect multiple ideas and perspectives on a topic by engaging participants in several rounds of small group conversations (4 ppl at café tables). Usually about 3 rounds of conversations.

Check out FSG's guidance on leading a World Café: https://www.fsg.org/wp-content/uploads/2021/08/World-Cafe-Method_0.pdf.

Design Principles

1. Clarify the context.
2. Create hospitable space.
3. Explore questions that matter.
4. Encourage everyone's contribution.
5. Connect diverse perspectives.
6. Listen together for patterns and insights.
7. Share collective discoveries.



**The World Cafe Book:
Shaping Our Futures Through
Conversations that Matter**
*by Juanita Brown and David Isaacs with
the World Café Community of Practice*



Peer Consulting Model

1. Present the challenge (3 min)
 - Case presenter describes a challenge.
 - Peer consultants listen carefully and do not speak.
2. Reflect Back (2 min)
 - One consultant summarizes what they heard. Other consultants can add to it.
 - Consultants can ask brief clarifying questions during this time but will not give advice.
3. Peer Consultation (10 min)
 - Consultants discuss ways to overcome the challenge speaking to each other.
 - The Case Presenter listens and takes notes but should not engage in the discussion.
4. Reflect Back and Express Gratitude (5 min)
 - Case Presenter summarizes what they heard from consultants. If anything is unclear, the case presenter may clarify with consultants.
 - Consultants listen and respond to questions as needed.

We will use a modified version of the World Café model along with a peer consulting model. Both techniques can be used in Collaborative meetings!

Topics

1. Engaging Priority Populations
2. Engaging Youth in Adult Spaces
3. Leading Local Evaluation
4. Driving Local Policy Change
5. Driving State Policy Change
6. Managing Burnout
7. Managing Meeting Conflict
8. Maintaining Collaborative Engagement
9. Navigating Political Climate
10. Orienting New Members



Participant Instructions

Choose 2 topics you would like to discuss.
If a table is full, please choose another topic.

20-minute fast paced peer problem-solving rounds.

Each table will have a facilitator with a challenge and burning questions. Help answer those questions and feel free to write your answers, draw, and share verbally at your table.

Allow facilitator to get the burning questions answered before you ask any new questions.

After 20 minutes, participants move to another table topic. Facilitators remain at their table.



Round-up of Solutions

Each facilitator has 1 minute to share at least 1 solution or great idea they learned related to their challenge.

Participants and facilitators, please make sure all ideas, solutions, resources, and tools are on the flipchart and legible for photos.

We want to share all table solutions with all participants.



Thank You!

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