

CORONAVIRUS DISEASE 2019 (COVID-19)

COVID-19 Vaccine Script/Talking Points for Primary Care and Ambulatory Clinics



Audience: Vaccine Administrators, Medical Group Leaders, Primary Care and Ambulatory Clinic Registration Staff

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TALKING POINTS

Use these talking points to promote primary and booster COVID-19 vaccination as a presumed service for all eligible individuals seeking care at a Trinity Health Medical Group:

I see in your record you are due for the COVID-19 vaccine. Your provider recommends this as part of routine vaccinations. Would you like to receive this dose during your appointment today?

If patient answers **YES**, the registrar should complete vaccine consent and notify the rooming medical assistant (MA).

If the patient **DECLINES**, the registrar should notify the rooming MA so the provider may follow up with the patient.

If the patient **HAS ALREADY RECEIVED** the required dose elsewhere, add this information to the patient record.