

CORONAVIRUS DISEASE 2019 (COVID-19)

Electronic Health Record COVID-19 Vaccine Patient Messages



Audience: Colleagues

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Use these messages to notify patients who are eligible for the vaccine through the electronic health record.

Email

Dear <patient's first name>,

You are eligible to receive the COVID-19 vaccine. We strongly encourage you to be vaccinated, even if you had a COVID-19 infection before. Vaccination is the best hope for ending the pandemic.

The vaccine is safe and effective in protecting you from the virus. It is provided in two doses, a few weeks apart. There is no cost to you.

To schedule your vaccine at <Health Ministry/Medical Group>, please go to <URL or other scheduling process information>.

For more information about the vaccine, please visit <HM vaccine information page URL OR CDC vaccine information website>.

Thank you.

Text message

<Patient's first name>,

You are eligible for the COVID-19 vaccine. To be vaccinated by <Health Ministry>, visit <URL or other scheduling process information>. The vaccine is safe and effective. There is no cost.

Automated phone message

Hello, <patient's first name>.

This is <Health Ministry/Medical Group>. You are eligible for the COVID-19 vaccine. To schedule your vaccine, please go to <URL or phone number>.

We strongly encourage you to be vaccinated, even if you had a COVID-19 infection before. Vaccination is the best hope for ending the pandemic. For more information about the vaccine, please visit our website, <URL>.