

CORONAVIRUS DISEASE 2019 (COVID-19)

Patient Scripting for COVID-19 Vaccine Prior to Discharge



Audience: Vaccine Task Force and Clinicians

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COVID-19 Response Team Owner: Vaccine Operations Workgroup and Communications

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Guidelines for use: Use this scripting to offer the COVID-19 vaccine to patients at or close to discharge in acute care settings.

Hello, *[Patient's preferred name]*.

I'm *[name and role, if you have not already introduced yourself to the patient]*.

There is a chance that we may have the COVID-19 vaccine available today or tomorrow. You meet the current eligibility screening criteria, and we would like to offer this to you prior to you being discharged.

Have you had your first dose of a COVID-19 vaccine yet?

- **If yes:** Great. Thank you.
- **If no:**

If we have vaccine available, would you like to receive it?

- **If yes:** That's great. If we have doses available (today or tomorrow), I will arrange for you to receive it. If we do not have doses available before you go home, you can get scheduled for the vaccine by *<local Health Ministry method for vaccine appointment scheduling – e.g. check our website, etc.>*.
- **If no:** Thank you for considering. Optional: What are your hesitations about the vaccine that you do not want to receive it? We can make note in our record or answer any questions you may have. If you change your mind, please let your nurse know and we will attempt to accommodate you.

Refer to the [Script/Talking Points for Vaccine Clinic Screeners & Greeters](#), linked patient handouts and Health Ministry's vaccine information web page to answer patient questions about the vaccine.