**Ministry Coding Contacts for 2021 Office and Outpatient Visits E/M Changes**

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| **Ministry** | **Contact** | **Phone** |
| Boise | Gail Eldridge  Manager Coding and Compliance | 208.302.9400 |
| Columbus | Laura A. Williams  Coding Operations Manager | 614.546.3373 |
| Ft. Lauderdale | Donelle Santa Cruz  Coding Compliance Auditor | 954.776.3097 |
| Fresno | Tina Peterson  Director, Integrity & Compliance | 559.450.3967 |
| Loyola | Letitia Patterson  Manager, Education Revenue Optimization and Revenue Integrity | 708.216.8244 |
| MercyOne North Iowa | Beckey Ott  Clinic Coding Manager | 641.428.3052 |
| MercyOne Sioux City | Teri Harris  MGPS Revenue Cycle Operations Manager | 712.279.5693 |
| South Bend | Kelli Annis  Manager, Centralized Charge Control | 574.335.8703 |
| Southeastern Michigan / IHA | Jessica Rod  Director Compliance and Coding | 734.747.6766 |
| Syracuse | Tracey Westerlund  Coding Manager | 315.546.4822 |
| Trinity Health Mid-Atlantic | Shaily Shah  Certified Professional Coding Specialist | 215.710.5493 |
| Trinity Health of New England | Mary Finnerty  Director Coding and Audit  Donna Zanoli  Audit Manager MGPS Revenue Cycle | 860.714.7775  860.714.2562 |
| Western Michigan | Andrea Bonnell  Regional Manager, Professional Coding and Auditing | 616.685.1409 |