**Ministry Coding Contacts for 2021 Office and Outpatient Visits E/M Changes**

|  |  |  |
| --- | --- | --- |
| **Ministry** | **Contact** | **Phone** |
| Boise | Gail EldridgeManager Coding and Compliance | 208.302.9400 |
| Columbus | Laura A. WilliamsCoding Operations Manager | 614.546.3373 |
| Ft. Lauderdale | Donelle Santa CruzCoding Compliance Auditor | 954.776.3097 |
| Fresno | Tina PetersonDirector, Integrity & Compliance | 559.450.3967 |
| Loyola | Letitia Patterson Manager, Education Revenue Optimization and Revenue Integrity | 708.216.8244  |
| MercyOne North Iowa | Beckey OttClinic Coding Manager  | 641.428.3052 |
| MercyOne Sioux City | Teri HarrisMGPS Revenue Cycle Operations Manager | 712.279.5693 |
| South Bend | Kelli Annis Manager, Centralized Charge Control | 574.335.8703 |
| Southeastern Michigan / IHA | Jessica RodDirector Compliance and Coding | 734.747.6766 |
| Syracuse | Tracey Westerlund Coding Manager | 315.546.4822 |
| Trinity Health Mid-Atlantic | Shaily ShahCertified Professional Coding Specialist | 215.710.5493 |
| Trinity Health of New England | Mary FinnertyDirector Coding and AuditDonna ZanoliAudit Manager MGPS Revenue Cycle | 860.714.7775860.714.2562 |
| Western Michigan | Andrea BonnellRegional Manager, Professional Coding and Auditing | 616.685.1409 |