Background

In the event that an Infectious Disease, Pulmonary, Critical Care or any other specialty provider is not readily available during the COVID-19 Pandemic to care for a COVID-19 patient (a patient who tested positive, is awaiting results or is under investigation), Ministries should reach outside the network to access medical expertise. This guidance provides the recommended escalation steps to obtain a provider phone consultation.

Recommendations and Rationale

1. In the event of an illness of a Specialty Provider (Infectious Disease, Critical Care, Pulmonary), the Ministry should first try to contact another Specialty Provider within their RHM by contacting their RHM Incident Command Clinical Section Chief.
2. If there is no available resource within the RHM, the RHM should reach out to the local/regional specialty expertise or other RHM expertise that is known to the Ministry.
3. In the event that there is no local/regional specialty expertise available, the RHM Incident Command, Clinical Section Chief should reach out to the Trinity Health Incident Command, Clinical Section Chief, Gay Landstrom for assistance to connect with a provider at a Ministry that is currently not experiencing surge.
4. Mission Health Ministries and National Health Ministries should escalate all requests for Specialty Providers to Trinity Section Incident Command, Clinical Section Chief, Gay Landstrom.